



Facts About

MISCELLANEOUS RETAIL CUSTOMER FEES & CHARGES

In 2018, DC Water performed a **Miscellaneous Fees and Charges Cost of Service Study** to ensure our fees and charges cover the cost of providing services. The last comprehensive study of miscellaneous fees was completed in 2011. We have worked with an outside consultant to help ensure that the proposed fees are reasonable and generally represent the cost of providing the service.

DC Water charges retail customers a variety of miscellaneous fees. These include everything from bad checks to the fee for tapping into a water main. These fees pay for the administration, maintenance, and operational costs of running the utility. Those costs have risen significantly since the last update in 2011 due to increases in labor costs including adding additional personnel to provide the services.

The proposed changes in the miscellaneous fees will assist DC Water in recovering revenue to meet the cost of providing service.

- By meeting cost of service, DC Water ensures that other parts of their customer base will not be subsidizing these costs
- The new cross-connection turn-off charges will assist DC Water in meeting its policy goals
- The reformed fire hydrants fees will better match DC Water's cost to serve smaller and larger hydrant meters
- These reforms conform to many other utility standards throughout the country
- DC Water is not increasing turn-on/turn-off fees and late fees

For full details on the proposed fees, visit www.dewater.com/fees.

Rulemaking

1. RRC COS Update and Recommendation on Proposed Amendments to Miscellaneous Fees & Charges	October 23, 2018
2. Board Approval of Notice of Proposed Rulemaking (NOPR) for Miscellaneous Fees & Charges	November 1, 2018
3. Publish NOPR in DC Register	November 23, 2018
4. Public Comment period	November 23 – December 24, 2018
5. RRC Final Recommendation to Approve Amendments for Miscellaneous Fees & Charges	January 22, 2019
6. Board Approval of Notice of Final Rulemaking (NOFR)	February 7, 2019
7. Publish NOFR in DC Register	February 22, 2019
8. Miscellaneous Fees & Charges Go-Live	June 3, 2019 (FY 2019)