



Facts About

MISCELLANEOUS RETAIL CUSTOMER FEES & CHARGES

BACKGROUND

DC Water operations and capital improvements are covered primarily by ratepayers and bond issuances. Certain fees cover the costs of activities, services or equipment, such as permitting, connection or disconnection of service and late fees.

It is important to ensure these fees keep pace with their cost, and that the costs are borne by those who use the services, and not ratepayers in general. To identify the current costs, DC Water performs a Cost of Service study every few years. This study assesses the true cost of service and the level of fees in comparison to other regional partners.

In 2018, DC Water performed the latest **Miscellaneous Fees and Charges Cost of Service Study**, and worked with an outside consultant to help ensure that the proposed fees are reasonable and generally represent the cost of providing the service.

DC Water charges retail customers a variety of miscellaneous fees. These include everything from the cost of a bad check to the fee for tapping into a water main. These fees pay for the administration, maintenance, and operational costs of running the utility.

By meeting the cost of service, DC Water ensures that other parts of our customer base will not be subsidizing these costs. In addition:

- The new cross-connection turn-off charges will assist DC Water in meeting its policy goals
- The reformed fire hydrants fees will better match DC Water's cost to serve smaller and larger hydrant meters
- These changes conform to many other utility standards throughout the country
- DC Water is not increasing turn-on/turn-off fees and late fees

For full details on the proposed fees, visit www.dewater.com/fees.

