



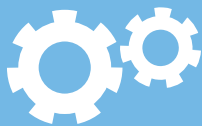
VISION

We will be known for superior service, ingenuity and stewardship to advance the health and well-being of our diverse workforce and communities.



MISSION

Exceed expectations by providing high quality water services in a safe, environmentally friendly, and efficient manner.



STRATEGIC PROGRAMS

- Customer Affordability
- Driving Performance
- Leveraging Technology
- Resilience & Readiness
- The Employee Experience
- Operational Safety



VALUES

- Accountability
- Trust
- Teamwork
- Customer Focus
- Safety
- Well-being

