



# District of Columbia Water and Sewer Authority Board of Directors

## 330<sup>th</sup> Meeting of the Board of Directors

Thursday, May 7, 2026 / 9:30am

This meeting will be available for viewing through a livestream: <https://dcwater.com/watch-board-meetings>

- I. **Call to Order** ..... Unique Morris-Hughes, Chairperson
- II. **Roll Call** ..... Debra Mathis, Acting Board Secretary
- III. **[Approval of the April 7, 2026 Meeting Minutes](#)**
- IV. **Chairperson’s Overview**
- V. **Committee Reports**
  - 1. [Governance Committee \(Howard Gibbs\)](#)
  - 2. [Environmental Quality and Operations Committee \(Christopher Herrington\)](#)
  - 3. [Finance and Budget Committee \(Anthony Giancola\)](#)
  - 4. [Audit and Risk Committee \(Samuel Moki\)](#)
  - 5. [DC Retail Water and Sewer Rates Committee \(Rachna Bhatt\)](#)
  - 6. [Executive Committee \(Unique Morris-Hughes\)](#)
- VI. **[CEO and General Manager’s Report \(David L. Gadis\)](#)**
- VII. **Consent Items (Joint Use)**
  - 1. [Approval to Execute the Award of Contract No. 260010 \(A, B, C, D\), Master Service Agreements for the Miscellaneous Facilities Upgrade Phase 9 \(MFU-9\), Multiple Firms – Resolution No. 26-25](#) (Recommended by the Environmental Quality and Operations Committee 04-15-26)
- VIII. **Consent Items (Non-Joint Use)**
  - 1. [Approval to Execute the Award of Contract No. 10473, Green Infrastructure Maintenance, National Services Contractors, Inc – Resolution No. 26-26](#) (Recommended by the Environmental Quality and Operations Committee 04-15-26)
  - 2. [Approval to Publish the Notice of Proposed Rulemaking to Establish House By House Lead Pipe Replacement Assistance Program and Priority Full Lead Water Service Line Replacement Program – Resolution No. 26-27](#) (Recommended by the Environmental Quality and Operations Committee 04-15-26)
  - 3. [Approval to Change Date for the Public Hearing and Extend Comment Period for the Proposed Rulemaking for the FY 2027 & FY 2028 Rates, Charges and Fees – Resolution No. 26-28](#) (Recommended by the DC Retail Water and Sewer Rates Committee 04-28-26)

**IX. Executive Session\***..... Unique Morris-Hughes

- To obtain legal advice and preserve attorney-client privilege or settlement terms under D.C. Official Code § 2-575(b)(4)(A)

**X. Adjournment** ..... Unique Morris-Hughes

This meeting is governed by the Open Meetings Act. Please address any questions or complaints arising under this meeting to the Office of Open Government at [opengovoffice@dc.gov](mailto:opengovoffice@dc.gov).

\*The DC Water Board of Directors may go into executive session at this meeting pursuant to the District of Columbia Open Meetings Act of 2010, if such action is approved by a majority vote of the Board members who constitute a quorum to discuss certain matters, including but not limited to: matters prohibited from public disclosure pursuant to a court order or law under D.C. Official Code § 2-575(b)(1); terms for negotiating a contract, including an employment contract, under D.C. Official Code § 2-575(b)(2); obtain legal advice and preserve attorney-client privilege or settlement terms under D.C. Official Code § 2-575(b)(4)(A); collective bargaining negotiations under D.C. Official Code § 2-575(b)(5); facility security matters under D.C. Official Code § 2-575(b)(8); disciplinary matters under D.C. Official Code § 2-575(b)(9); personnel matters under D.C. Official Code § 2-575(b)(10); third-party proprietary matters under D.C. Official Code § 2-575(b)(11); train and develop Board members and staff under D.C. Official Codes § 2- 575(b)(12); adjudication action under D.C. Official Code § 2-575(b)(13); civil or criminal matters or violations of laws or regulations where disclosure to the public may harm the investigation under D.C. Official Code § 2-575(b)(14); and other matters provided under the Act.

**Upcoming Committee Meetings | via Microsoft Teams**

- May 21<sup>st</sup> @ 9:30 am Environmental Quality and Operations Committee
- May 21<sup>st</sup> @ 11:00 am Human Resources and Labor Relations Committee (with the Union President)
- May 26<sup>th</sup> @ 9:30 am DC Retail Water and Sewer Rates Committee
- May 28<sup>th</sup> @ 9:30 am Finance and Budget Committee

**Next Board of Directors' Meeting | Hybrid Meeting**

Thursday, June 4, 2026 @ 9:30 am



**329<sup>TH</sup> BOARD OF DIRECTORS MEETING  
MINUTES OF THE MEETING  
APRIL 7, 2026  
(Via Microsoft Teams)**

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**DIRECTORS PRESENT**

**District of Columbia Members**

1. Unique Morris-Hughes, Principal, Board Chair
2. Anthony Giancola, Principal
3. Howard Gibbs, Principal
4. Jed Ross, Principal
5. Alexander McPhail, Alternate (for Principal Member Rachna Bhatt)
6. Jimmy Ortiz, Alternate, (for Principal Member Richard Jackson)

**Prince George's County Members**

1. Kevin Stephen, Principal

**Montgomery County Members**

1. Fariba Kassiri, Principal
2. Jennifer Macedonia, Principal
3. Amy Stevens, Alternate
4. John Markovs, Alternate

**Fairfax County Members**

1. Christopher Herrington, Principal
2. Sarah Motsch, Alternate

**DC WATER STAFF**

1. David Gadis, CEO and General Manager
2. Gregory Hope, Interim Chief Legal Officer & EVP
3. Lola Oyeyemi, Interim Chief Financial Officer & EVP
4. Matthew Brown, Chief Operating Officer and EVP
5. Kirsten Williams, Chief Administrative Officer & EVP
6. Michelle Rhodd, Secretary to the Board

The 329<sup>th</sup> meeting of the District of Columbia Water and Sewer Authority's Board of Directors was called to order by Chair Dr. Unique Morris-Hughes at 9:40 a.m. The meeting was held via Microsoft Teams and streamed live at dcwater.com. Board Secretary Michelle Rhodd called the roll, and a quorum was established.

## **I. APPROVAL OF THE MINUTES**

Dr. Morris-Hughes asked for a motion to approve the minutes of the March 5, 2026, Board of Directors meeting.

**Upon a motion made the Board of Directors approved the minutes of the meeting on March 5, 2026, as presented.**

## **II. CHAIRPERSON'S OVERVIEW**

Dr. Morris-Hughes acknowledged women's history month and highlighted the contributions of the exceptional women on the DC Water Board. The Women in Water event was scheduled for March but will be held in April due to a scheduling challenge.

Board members Rachna Bhatt, Principal, District of Columbia and Jimmy Ortiz, Alternate District of Columbia have been reappointed to the Board and will be sworn in on April 8, 2026.

The independent investigation into the Potomac Interceptor (PI) collapse is proceeding. Dr. Morris-Hughes emphasized that the Authority is not taking the investigation lightly, noting the Authority's commitment to provide accountability, transparency, and action throughout the repair and rehabilitation process.

The virtual public hearing on DC Water's proposed water and sewer rates will be held on May 14, 2026. Dr. Morris-Hughes acknowledged that discussing rate increases can be challenging for residents facing economic pressures and affirmed the Board's commitment to a process that is accessible, transparent, and open to community feedback.

Board members will next visit the Washington Aqueduct as part of the board facilities tour series.

The 2026 Mayor Marion S. Barry Summer Youth Employment Program is open for registration. Dr. Morris-Hughes encouraged employers to sign up to be host sites for summer interns.

Some Board members have requested a hybrid option for Board meeting attendance. Dr. Morris-Hughes will issue a survey to learn more about the Directors' meeting preferences.

### **III. COMMITTEE REPORTS**

*Meeting of the Human Resources and Labor Relations Committee  
Reported by Jed Ross*

The Human Resources and Labor Relations met on March 11.

Amber Jackson, Chief People Officer and EVP, delivered the HR report. DC Water participated in the Howard University Green Job Career Fair to enhance the Authority's employer brand and engage environmental science students. Recruitment efforts are ongoing for the Chief Information Officer and Chief Financial Officer roles at DC Water. The monthly HR report now includes expanded vacancy statistics, recruitment metrics, and information on learning and development activities. Ms. Jackson also reported on the Authority's well programs.

Team Blue Wave received widespread support after its national recognition at the Water Environment Federation Conference in Chicago. HR is currently focusing on expanded support for operation teams to promote stress management, emotional intelligence, and self-care.

The leadership team continues to maintain collaboration and communication with union partners, including proactive outreach during January and February's severe weather events. Workers' compensation costs continue to be high due to these events. The Authority continues to use temporary alternative duty programs to support employees returning to work after injuries, which has reduced leave costs.

*Meeting of the Retail Water and Sewer Rates Committee  
Reported by Howard Gibbs*

The Retail Water and Sewer Rates Committee met on March 18.

Syed Khalil, Vice President of Rates and Revenue, shared the financial report for the period ending February 28, 2026. Year-to-date revenue was 0.3 percent below budget. The Water System Replacement Fee had the largest positive variance, with Other Revenue also exceeding projections. Residential, Commercial, Multifamily, District Government, and DC Housing Authority revenues were below budget.

Delinquent accounts increased both in terms of the dollar value and the number of accounts. The Multifamily category accounts for 48 percent of the 90-day delinquent balance.

The Committee received a presentation from independent consultants Raftelis on updating the System Availability Fee (SAF), which has been unchanged since 2018 despite the increasing value of DC Water's infrastructure. Currently, builders of new developments are not covering their proportionate system costs. The SAF is designed so growth pays for itself, with fees determined by system capacity, meter size, and projected usage. Affordable housing units are not assessed by the SAF, and proportional discounts are given to mixed developments.

The proposed SAF increase is approximately 48 percent. Despite this adjustment, DC Water will continue to operate within the range of comparable utilities in the region, ensuring cost recovery while remaining competitive.

Current SAF revenue is \$4 million annually, which is projected to increase to approximately \$5.9 million. This strengthens the Authority's ability to fund capital through Paygo and reduces reliance on long-term debt.

*Meeting of the Environmental Quality and Operations Committee  
Reported by Christopher Herrington*

The Environmental Quality and Operations Committee met on March 19.

Nicholas Passarelli, Vice President of Wastewater Treatment Operations, reported that the Anacostia River Tunnel System captured 128 million gallons in March with no overflows. On-site energy generation was 23 percent of average treatment plant consumption for the month. There were 9,089 tons of biosolids produced, with 24 percent sold through the Blue Drop Bloom program and the remainder land applied through land application contracts.

Ecudemio Gutierrez II, Director of Occupational Safety, presented the annual safety report with a review of safety trends from 2021 through 2025 and opportunities for continued improvement. The report reviewed the safety recognition program, which has recognized employees and leaders for promoting workplace safety and led to the identification and elimination of over 100 hazards.

All findings from the 2025 safety audit are closed except one that awaits final policy updates pending labor relations feedback.

**IV. CEO AND GENERAL MANAGER'S REPORT**

CEO and General Manager David L. Gadis began by requesting a moment of silence for former Board member Terry Bellamy, who recently passed away. In addition to serving

on the Board, Mr. Bellamy sat on several DC Water committees and was Director of the District Department of Transportation.

Emergency repairs on the damaged section of the PI were completed nearly three weeks ago, after crews worked for 55 days around the clock. Activity at the site has transitioned from an emergency response to the long-term rehabilitation of the pipe and surrounding environment. Over the next eight to nine months, 2,900 linear feet of the PI will be slip lined to reinforce the system. Initial cleaning and temporary stabilization are already complete in high impact areas. The Authority also met directly with residents from the District, Maryland, and Virginia, and held two virtual meetings with environmental organizations to share updates and concerns about the PI.

After approval from the Wholesale Customer Board to resume evaluation and advanced water treatment options, a formal response was sent to the Washington Aqueduct supporting advanced water treatment to meet new regulations for PFAS limits and improve regional water quality. The statement emphasized integrating advanced wastewater treatment and maintaining infrastructure for system reliability, as well as developing a secondary water source through initiatives such as Pure Water DC. It also noted the need for significant capital investment and aligning decisions with affordability and governance. Given the significant share of the aqueduct-related cost borne by DC Water ratepayers, Mr. Gadis noted that DC Water will continue to engage collaboratively with regional partners to ensure decisions support long term reliability, resilience, and financial sustainability.

On March 16, DC Water refinanced its series 2026 bonds, saving about \$54 million over 20 years and reducing annual debt servicing by nearly \$2.9 million.

On March 26, the DC Council Committee on Transportation and Environment held a public hearing on Bill 26-0443, the DC Water Billing Disconnection Modernization Amendment Act. The discussion focused on amnesty programs and protections for tenants of master-metered buildings. Kirsten Williams, Chief Administrative Officer and EVP, provided testimony on how the bill would shift the cost burden to paying customers. She also emphasized DC Water's commitment to protecting its most vulnerable customers and discussed how the bill creates unnecessary and significant operational, financial, and legal challenges for the Authority.

In the last month, DC Water initiated its 2026 cohort for Leading Blue, a key initiative in the Authority's succession planning and employee development strategy. Through this year-long program, participants engage in leadership modules and undertake a capstone project presenting their proposed solutions to the senior executive team in order to demonstrate the application of their learning to organizational challenges.

On March 7, DC Water volunteers supported the DC Math Counts competition. Board member Howard Gibbs leads the program, which encourages middle school students to strength their math skills and explore opportunities in STEM fields. Board member Anthony Giancola also supported the event.

Mr. Giancola shared the following observations on the CEO's report:

- The number of priority one fleet vehicles available for operation was 81 percent in February, which falls short of the 90 percent metric.
- Signups and distributions for the Authority's Customer Assistance Program are lower than expected and additional outreach may be warranted.
- The employee vacancy rate remains at 13.5 percent five months into the fiscal year. The goal for the year is 10 percent and the budget assumes only a 5 percent vacancy rate.
- The one open high-risk audit finding reported lacks a target closure date.

He also asked board member Christopher Herrington to prepare an update on the slow pace of spending for the Capital Improvement Program (CIP), and to note whether any other federal agencies are delaying projects.

Mr. Gadis thanked Mr. Giancola for his observations and stated that the fleet vehicle availability was lower in February due to challenging weather conditions throughout the month. He asked Mr. Herrington to address CIP spending issues in a future meeting.

Board member Jed Ross acknowledged the work of the procurement team in preparation for the upcoming risk management vendor review and next year's insurance solicitation.

**V. CONSENT ITEMS FOR APPROVAL (JOINT USE)**

There were no joint-use items requiring action.

**VI. CONSENT ITEMS FOR APPROVAL (NON-JOINT USE)**

1. Approval to Publish the Notice of Proposed Rulemaking to Amend the System Availability Fee (SAF) – **Resolution No. 26-23** (Recommended by the DC Retail Water and Sewer Rates Committee 03-18-26)
2. Approval to Execute Amendment No. 2 of Contract No. DCFA-559, Lead Free DC – Construction Management and Chain of Custody Coordination Services, CorGroup, LLC – **Resolution No. 26-24** (Recommended by the Environmental Quality and Operations Committee 03-19-26)

**Upon a motion made the Board of Directors voted to approve  
Joint-Use Resolutions Nos. 26-23 and 26-24 as presented.**

**VII. EXECUTIVE SESSION**

After a motion and majority vote, the Board moved into executive session at 10:21 a.m. to obtain legal advice and preserve attorney-client privilege or settlement terms under D.C. Official Code § 2-575(b)(4)(A).

**VIII. ADJOURN**

The Board reconvened in open session at 12:47 p.m. and, hearing no further business, the meeting adjourned at 12:48 p.m.

**Follow-Up Actions:**

1. Dr. Morris-Hughes will issue a survey on Board meeting format preferences.
2. Mr. Herrington will prepare an update on spending for the Capital Improvement Program for an upcoming meeting of the Board.

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Debra L. Mathis  
Acting Secretary to the Board of Directors



**GOVERNANCE COMMITTEE  
MINUTES OF THE MEETING**

**April 10, 2026**  
(via Microsoft Teams)

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**COMMITTEE MEMBERS PRESENT**

1. Howard Gibbs, Principal, Chair, District of Columbia
2. Richard Jackson, Principal, Vice-Chair District of Columbia
3. Anthony Giancola, Principal, District of Columbia
4. Unique Morris-Hughes, Principal, District of Columbia
5. Christopher Herrington, Principal, Fairfax County
6. John Markovs, Alternate, Montgomery County
7. Samuel Moki, Principal, Prince George's County
8. Fariba Kassiri, Principal, Prince George's County
9. Oluseyi Olugbenle, Alternate, Prince George's County
10. Jimmy Ortiz, Alternate, District of Columbia

**OTHER BOARD MEMBERS**

1. Alexander McPhail, Alternate, District of Columbia

**DC WATER STAFF**

1. David Gadis, CEO and General Manager
2. Lola Oyeyemi, Interim Chief Financial Officer and EVP
3. Kirsten Williams, Chief Administration Officer and EVP
4. Gregory Hope, Vice President and Deputy General Counsel
5. Matthew Brown, Chief Operating Officer and EVP
6. Michelle Rhodd, Secretary to the Board

The Governance Committee meeting was called to order by Howard Gibbs, Chair, at 9:33 AM. The meeting was held via Microsoft Teams. Board Secretary Michelle Rhodd called the roll.

## **I. FY 2026 DC WATER WORKS UPDATE**

Korey Gray, Vice President Compliance and Chief Procurement Officer, presented the quarterly update for the DC Water Works Program.

The program launched in 2016 to help local residents secure jobs on DC Water's construction and service projects. It aims to ensure 75% of new contract jobs go to local residents and offers job referral services, skills training, and community outreach. DC Water Works serves as the primary referral source for contractors with job openings. Contractors retain final hiring authority but must consider referrals and report their decisions back to DC Water. The Authority maintains a list of strategic partners that help identify local talent.

DC Waterworks has also evolved to include a skills training program to prepare local residents for opportunities, and it actively engages with the community and strategic partners to identify needs and ensure that skills training meets those needs.

Wrap-around support for participants is delivered through a partnership with the District Department of Employment Services (DOES) and other strategic partners and includes case management, mentoring, childcare support, transportation support, and ongoing coaching.

For the fiscal year to date, 50 individuals have been placed through the program. Of these, 80% are residents of the Authority's user jurisdiction, and 11 are DC residents. The 20% from outside the user jurisdiction are from Maryland, primarily Baltimore County, and Virginia.

### *Skills Training Programs*

Mr. Gray reviewed the skills programs offered through DC Water Works.

The DC Water High School Engagement and Workforce Development Program is in its second year. Currently, 22 local high schools, including public and charter institutions, are piloting the program. At the ninth-grade level, students are engaged at career days and invited to DC Water sites to spark interest in utility services. DC Water helps develop curriculum for tenth-grade trade classes and identifies students interested in the utility industry. In eleventh grade, interested students intern at DC Water in a paid six-month program. Successful interns are invited back in the twelfth grade to begin a paid pre-apprenticeship program. Graduates of that program proceed to apprenticeships or career placement opportunities.

The DC Water Apprenticeship Program was initiated in 2018 when David Gadis, CEO and General Manager, encouraged the development of a program to connect local residents with contractor jobs and establish a direct employment pathway into DC Water. The program is registered with both the DC Apprenticeship Council and the Department

of Labor and meets all necessary requirements including 144 hours per year of classroom instruction and 2,000 hours of paid, on-the-job learning annually. The program offers increasing wages each year, and upon completion, graduates earn national credentials and become licensed journeymen.

The Lead Free DC Activators Program is offered in partnership with the DOES to train and prepare local residents to be ambassadors for the Lead Free DC initiative. The initiative began in 2023 and combines classroom instruction with on-the-job learning over a one-year period. After graduation, activators transition to working with Lead Free DC contractors.

The program is goal-oriented with a focus on career development. Participants receive paid, on-the-job training during the year, often through DOES, and most are hired by contractors after graduation.

### *Upcoming Water Works Initiatives*

In summer 2026, DC Water will again participate in the Summer Youth Employment Program, a temporary, district-funded initiative through which successful participants may transition into DC Water Works or apprenticeship programs after summer. The College Fellowship Program will be relaunched with DOES to host one finance fellow for six months of paid training starting in June, 2026. Discussions are ongoing about expanding the DC Water Apprenticeship Program internationally by working with partners in Thailand to build a sustainable talent pipeline to address DC Water's staffing needs.

Committee member Anthony Giancola asked whether DC Water has considered leveraging its very large contractors by requiring them to offer apprentice programs for the water trades to help address DC Water's vacancies. Mr. Gray noted that the Authority's projects costing \$500,000 or greater have an apprenticeship program requiring three apprentices for each journeyman. However, People and Talent does not currently follow up with the apprentices because they are contract employees not affiliated with DC Water. However, the Authority tracks whether the apprentices remain employed with the contractors.

Mr. Gray provided additional information on strategies for advertising DC Water apprenticeship opportunities. In 2016 and 2017, the Authority had an aggressive outreach strategy that resulted in a very high number of applications, but a small number of positions to fill. A more strategic approach has been used in recent years, beginning with surveying contractors to determine how many jobs will be available and the skill sets required. DC Water's training programs are then modified to ensure they align with the required training. Many referrals come in from DOES, the Potomac Job Corps, universities and other regional partners.

## **II. GOVERNMENT AFFAIRS UPDATE**

Barbara Mitchell, Director and Associate General Counsel, provided an update on recent legislative and oversight activities impacting the Authority.

On March 26, DC Water testified before the Council's Committee on Transportation and the Environment about proposed disconnection legislation, highlighting concerns that the bill would shift costs to paying customers and would increase rates. Ms. Mitchell reiterated DC Water's track record of supporting vulnerable customers through payment moratoria, assistance programs, and the Lead Free DC program. She expressed concerns that the current bill could create operational, financial, and legal challenges. Government Affairs is drafting alternatives for the Committee on Transportation and the Environment to maintain customer protections and operational feasibility.

Work on the Potomac Interceptor (PI) continues to require ongoing engagement with government officials and partner agencies. In response to a February 20, 2026, inquiry from the House Energy and Commerce Committee, DC Water hosted a site tour and briefing and continues with Friday document productions. The Authority is also coordinating with congressional offices in Maryland and Virginia on federal funding options for emergency repairs and environmental rehabilitation costs, and has submitted requests to these offices to support the rehabilitation of the PI.

On April 3, the US administration released the President's proposed fiscal year 2027 budget. Similar to last year, the proposal calls for significant reductions in funding for clean water infrastructure nationwide. It would also reduce the Water Infrastructure Finance and Innovation Act. Ms. Mitchell noted that Government Affairs is monitoring the budget's development and emphasized the importance of continued engagement with federal partners and congressional offices regarding the implications for local and regional infrastructure investment.

Government Affairs will participate in Water Week, reinforce the importance of sustained federal investment in clean water infrastructure, and share DC Water's priorities and operational realities.

Ms. Mitchell then provided an update on the follow-up email Government Affairs issued in relation to proposed Virginia PFAS and biosolids legislation. House Bill 1443 and Senate Bill 386 passed as expected, establishing a mandatory yet predictable regulatory framework beginning in 2027. Government Affairs is monitoring the April 23, 2026, special session of the final biennial budget, which will determine state-level funding for infrastructure and sludge management.

In Maryland, legislation addressing PFAS in sewage sludge continues to advance. Cross-filed bills, House Bill 925 and Senate Bill 719 were introduced in February and received committee hearings on February 24, 2026, in the Senate, and March 10, 2026, in the House. Both bills passed their respective chambers prior to crossover.

Separate PFOS product regulation legislation, House Bill 1022 and Senate Bill 0686, saw early movement but ultimately did not advance. The Senate measure is unlikely to move further, and the House bill was formally withdrawn by its sponsor on April 8, 2026.

The Authority's focus on the Washington Aqueduct continues but is advancing more slowly due to the ongoing PI response. Work has not ceased, but the approach is being recalibrated in response to feedback from the Board and committees, particularly around jurisdictional engagement, transparency, and credibility. This feedback has driven renewed engagement with local leadership, including pursuing meetings with county executives to ensure that jurisdictions most directly impacted have a clear understanding of the Authority's position and an opportunity to speak openly about concerns and opportunities. The Authority has also responded to the Army Corps of Engineers.

The Board's feedback has also prompted a renewed request for a joint in-person tour of the Aqueduct and discussions to reestablish shared facts and reinforce the long-term objectives of moving from federal ownership to a regional governance model.

Ms. Mitchell commented on notes submitted by Committee member Alexander McPhail prior to the meeting. Dr. McPhail underscored that the work of Government Affairs should focus on sequencing and on ensuring the Authority aligns its resources to support the most urgent and important projects in achieving long-term effectiveness. He also urged ongoing efforts to address the Public Inconvenience Fee. Government Affairs has discussed the impact of the fee at the Performance Oversight Committee hearing.

Dr. McPhail inquired if Government Affairs had external support in its activities. Ms. Mitchell noted that her team was working closely with a consultant who was engaged specifically to address the Washington Aqueduct negotiations. The consultant had since been asked to focus on briefings about the PI repair project.

Ms. Mitchell responded to several questions by Committee member Christopher Herrington:

- With respect to the disconnect bill before the DC city council, Government Affairs has engaged all of the divisions in DC Water, including finance, operations, and customer care. A letter to the council has been drafted and will be submitted next week. A cover letter will be included to address the auto-enroll bill. A matrix and language for responding to the bills will be shared with the Committee next week.
- While there were initially two congressional inquiries with respect to the PI collapse, the House Committee on Energy and Commerce is ongoing, but the science and technology inquiry has been refocused on a site tour, which will be scheduled soon. The Authority is working with the Federal Emergency Management Agency to complete an emergency funding request for emergency repairs and environmental rehabilitation. However, the repair was deemed ineligible for community project funding, and the requests were redirected to the Maryland and Virginia houses and Senate offices with respect to the portions of the PI within each jurisdiction.

- Prior to the PI collapse, the external government consultant was working on ensuring that the Authority was involved with Washington Aqueduct authorization actions by Congress. However, the urgent repair of the PI has been the priority in recent weeks.
- Ms. Mitchell will provide a further update on the National Defense Authorization Act for Fiscal Year 2026 after the meeting.
- The upcoming joint tour of the Washington Aqueduct will include DC Water staff and the Board. Ms. Mitchell will defer to leadership if the tour also includes the wholesale partner.

Committee member John Markovs asked how Blue Drop will be impacted by Maryland House Bill 0925, to establish restrictions on the land application of sewage sludge with PFAS levels of more than 25 parts per billion. Chris Peot, President of Blue Drop, confirmed that Blue Drop's Bloom product can continue to be marketed without restrictions as its PFAS levels are below the limit.

### **III. BLUE DROP QUARTERLY UPDATE**

Chris Peot, Blue Drop President, provided the quarterly update, noting that farm sales have not decreased despite PFAS legislation challenges

Mr. Peot reiterated that the Bloom product will meet the 25 parts per billion limit for PFAS as proposed in Maryland's House Bill 0925. On average, the PFAS levels in Bloom are 14 parts per billion. All material from Blue Plains, including that managed by Maryland's WSSC, will meet the 25 parts per billion standard. Issues with WSSC relate only to their other facilities.

Farm sales and orders for Bloom are increasing and are on track for a record year. By proactively engaging with farmers, customers, the press, regulators, and advocates, sales have been maintained despite ongoing PFAS debates. Soil Blender orders are also up and will be fulfilled, due to the strategy of blending during the winter in anticipation of spring sales. Storing inventory over the winter instead of removing it has resulted in cost savings and increased revenue for the IMA partners. The new curing pad has added valuable storage capacity and the roof protects the product from weather. Solar panels on the roof generate approximately 0.5 megawatts of power, reducing costs and generating solar renewable energy credits.

Blue Drop is also working to restore sales to three DC municipal golf courses following recent leadership changes, though the product is present on 16 courses in the region.

Blue Drop is on track to meet its FY 2026 sales goals, driven by a strong April.

A new curing machine has reduced processing time at the curing pad by approximately 75%.

### *Regulatory Updates*

Legislation is set to be signed in both Maryland and Virginia.

Mr. Peot noted that the Government Affairs team helped Blue Drop connect with the Maryland bill's sponsor to discuss why it would be impossible to meet the initially proposed PFAS limit of one part per billion. He noted that the proposed limit was not science-based and did not distinguish between industrially impacted biosolids and municipal biosolids, for which background societal PFAS levels reflect the legacy levels in US society. He noted evaluations in DC that sampled upstream and found that 99.5% of PFAS were coming from residential areas and were excreted by humans. These discussions resulted in the revised limits of 25 parts per billion for unrestricted application and between 25 and 50 parts per billion for restricted application. In Virginia, Bloom is still treated as a restricted, class B product.

### *Land Acquisition*

In December, 2025, DC Water authorized Blue Drop to retain \$2.5 million from Bloom sales and renewable energy credit (REC) revenues to acquire land to improve storage and inventory control and to address the weather dependence of sales. Six potential sites were evaluated for the new storage facility, to be jointly owned with DC Water. Blue Drop made an offer on a 125-acre plot in La Plata, which is 24 miles from Blue Plains. The aim is to build a 100,000-square-foot building to store material and to farm the remainder of the land.

### *Crew Carbon Proposal*

Crew Carbon has a new process that uses alkalinity to sequester carbon in effluent, permanently sequestering it in the ocean. Currently, Blue Drop uses a lime slurry to adjust pH of its product to support microbial processes. Calcium carbonate would be more effective, but it is expensive.

Crew Carbon has certified its carbon sequestration method and has buyers for the credits. With a large purchase agreement from Microsoft, Crew Carbon requires partners to generate credits and has partnerships with other utilities. Currently, Crew Carbon is completing a small pilot project with Blue Drop, which will purchase the necessary calcium carbonate and will receive revenue from 80% of the resulting carbon credits. This income is expected to exceed the cost of the calcium carbonate.

### *Fort Reno Reservoir Solar Project*

The solar panel project is currently in the design phase and on schedule. The panels will generate approximately 1 megawatt of power, worth approximately \$450,000 in Solar Renewable Energy Certificates (SRECs) and about \$175,000 a year in power.

*Blue Drop Rebate*

Blue Drop will again rebate money to DC Water to be credited on the Q3 Blue Plains operating bill to the IMA partners. After deducting \$2.5 million for the land purchase and allocations to the operating budget and the required reserve mandated by the Blue Drop board, the program retains approximately \$2.5 million in net revenue. This results in a credit of one million dollars each to DC and Maryland, while Fairfax and Loudon receive their proportionate shares.

**IV. OTHER BUSINESS**

Dr. McPhail suggested an additional Committee meeting be held in May to discuss the Public Inconvenience Fee and the purchase of the Washington Aqueduct.

**V. ADJOURN**

There being no further business, the meeting adjourned at 10:42 p.m.

**Follow-Up Actions:**

1. Ms. Mitchell will provide a further update on the National Defense Authorization Act for Fiscal Year 2026 after the meeting.



**MINUTES OF THE MEETING  
ENVIRONMENTAL QUALITY AND OPERATIONS COMMITTEE  
April 15, 2026  
(via Microsoft Teams)**

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**COMMITTEE MEMBERS PRESENT**

1. Christopher Herrington, Chair, Principal, Fairfax County
2. Sarah Motsch, Alternate, Fairfax County
3. Howard Gibbs, Principal, District of Columbia
4. Richard Jackson, Principal, District of Columbia
5. Alexander McPhail, Alternate, District of Columbia
6. Samuel Moki, Principal, Prince George County
7. Unique Morris-Hughes, Principal, District of Columbia
8. Amy Stevens, Alternate, Montgomery County

**OTHER BOARD MEMBER PRESENT**

1. Anthony Giancola, Principal, District of Columbia

**DC WATER STAFF PRESENT**

1. David Gadis, CEO and General Manager
2. Matthew Brown, Chief Operating Officer and EVP
3. Gregory Hope, Interim Chief Legal Officer & EVP
4. Lola Oyeyemi, Interim Chief Financial Officer
5. Michelle Rhodd, Secretary to the Board

**I. Call to Order and Roll Call**

The Environmental Quality and Operations Committee meeting was called to order by Chair Christopher Herrington, at 9:31 AM. The meeting was held via Microsoft Teams. Michelle Rhodd, Secretary to the Board, conducted a roll call of Board members and staff for the attendance record.

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*Minutes of the April 15, 2026, Environmental Quality & Operations Committee Meeting*

## **II. March 2026 Blue Plains Wastewater Treatment Plant Performance**

Nicholas Passarelli, Vice President, Wastewater Treatment Operations, reported that Blue Plains met all NPDES permit requirements for March 2026, with an average daily flow of 275 million gallons per day (MGD) and a peak flow of 349 MGD recorded on March 17, 2026. During the month, approximately 1.9 inches of rainfall were recorded, with 75 million gallons captured in the tunnel system and zero overflows.

On-site electrical generation accounted for approximately 22 percent of total facility power demand, with the Combined Heat and Power system producing approximately 7.2 megawatts (MW) and the solar system producing approximately 0.6 MW. Total electricity consumption at Blue Plains was reported as approximately 28.8 MW, with approximately 22.4 MW purchased from Pepco. Mr. Passarelli also noted cumulative power purchase savings of approximately \$3.4 million for fiscal year 2025 and indicated that mid-year fiscal year 2026 figures would be presented at the next Board meeting.

Regarding biosolids operations, Mr. Passarelli reported that approximately 9,400 tons of Class A biosolids were sold in March, bringing the fiscal year-to-date total to approximately 32,700 tons toward the annual goal of 62,000 tons. Approximately 12,300 tons of biosolids were produced during the month, with the remaining approximately 3,000 tons managed through land application. He noted that with the onset of spring conditions, biosolids sales volumes are increasing and are expected to continue trending upward.

## **III. House by House Rule-Making**

William Elledge, Director, Capital Water and Lead Free DC, presented a proposed rulemaking to augment the District's Lead Pipe Replacement Assistance Program (LPRAP) with a DC Water-administered "House-by-House" program.

Mr. Elledge explained that LPRAP, a District-funded program established in 2019, receives approximately \$300,000 annually and typically exhausts funding within three months, resulting in homeowner waitlists despite relatively steady demand. He noted that approximately \$1 million annually would be needed to fully meet program needs.

To address these limitations, DC Water has supplemented LPRAP with federal Infrastructure Investment and Jobs Act (IIJA) funding; however, the proposed House-by-House program would provide a more consistent, year-round solution funded primarily through federal and ratepayer resources.

Mr. Elledge noted that the proposed program would be administered solely by DC Water and would expand eligibility to include high-risk populations and situations, such as households with pregnant or nursing individuals, children under six, elevated lead levels, child development facilities, and emergency repairs. He added that the program would reduce replacement timelines from months to weeks and target “past partials.”

Committee member Howard Gibbs asked whether the program’s funding shortfall was driven by increased demand or insufficient funding, and whether demand for the service had increased. Mr. Elledge responded that demand has remained relatively steady over time, and that the primary constraint is reduced District funding, which is currently approximately \$300,000 annually and insufficient to meet the estimated \$1 million annual need.

Board member Tony Giancola questioned whether the program’s structure limits participation by larger contractors and suggested that broader contractor involvement could improve program continuity. Mr. Elledge responded that due to the program’s structure, which involves individual, small-scale contracts between homeowners and contractors, it has historically attracted smaller residential plumbing firms, while larger firms tend to pursue higher-volume programs.

Mr. Elledge outlined the rulemaking process and indicated that, pending approval, the program could be implemented at the start of the next fiscal year. He requested Committee support to advance the proposed rulemaking to the full Board.

#### **IV. Fact Sheet: MFU 9**

Chike Monwuba, Manager, Capital Delivery, presented an overview of the Miscellaneous Facilities Upgrade (MFU) program and the proposed MFU 9 contract. He explained that the program supports rapid response to operational needs through master service agreements, allowing task orders to be issued quickly to address high priority needs. He noted that MFU 9 expands the program to include both vertical and select linear assets and highlighted its role in efficiently transitioning emergency work into capital projects when needed.

Mr. Monwuba described the three-tiers of work under the MUF, consisting of emergency response, urgent work with limited design, and full design and construction, and emphasized early contractor involvement to improve efficiency and reduce risk.

Mr. Giancola asked about contractor selection and equitable distribution of work. Mr. Monwuba responded that four contractors have been selected and that task orders will be assigned based on capacity, skill set, and availability, using a combination of competitive and qualification-based approaches, with procurement providing oversight.

Chair Herrington sought clarification on this approach, and staff confirmed that a hybrid method will be used.

Mr. Giancola also raised concerns regarding out-of-state contractors. Daniel Nguyen, Senior Manager, Capital Delivery, noted that these firms have prior experience with DC Water and maintain a local presence. Committee member Alexander McPhail asked about inclusion of linear assets, and staff clarified that MFU 9 includes limited linear work, with primary responsibility remaining under other programs. Korey Gray, Vice President and Chief Procurement Officer, added that each task order will be treated as a separate procurement with compliance tracked individually.

Mr. Nguyen then presented the MFU 9 contract, noting a not-to-exceed value of \$200 million over a five-year term with two one-year options. Four firms were selected from seven respondents, and the contract will support both backlog and ongoing emergency work. Chair Herrington asked for objections, and hearing none, the Committee recommended the contract to the Board for approval.

## **V. Potomac Interceptor**

Matthew Brown, Chief Operating Officer and EVP, provided an update on the Potomac Interceptor (PI) incident and ongoing response efforts.

Mr. Brown reported that following the January 19 incident near the American Legion Bridge, a bypass system was installed by January 24 to limit and then prevent wastewater discharge. He noted that pipe repairs have been completed and normal flow was restored to the Potomac Interceptor on March 14.

He stated that environmental remediation planning began in late January and work is ongoing across four impact areas. Areas 2 and 3 have been completed, while Area 1 Phase 1 work is nearing completion and Phase 2 restoration is pending. Area 4 remediation is underway and expected to take approximately 10 months. Water quality monitoring, including daily E. coli testing, continues with results posted publicly.

Moussa Wone, Chief Engineer and Vice-President Engineering and Clean Rivers reported that approximately 95 to 96 percent of the interceptor has been inspected using advanced technologies, with remaining areas limited due to access constraints. Data is currently being processed to inform repair prioritization and updates to the Capital Improvement Program.

Dr. McPhail asked for clarification on inspection coverage and the extent of remaining work. Dr. Wone confirmed that most of the system has been assessed and that remaining scope is limited, with estimates subject to refinement.

Committee member Amy Stevens asked about discrepancies in remediation status. Mr. Brown clarified that Areas 2 and 3 are nearly complete, while Area 1 Phase 2 restoration has not yet begun. Ms. Stevens also raised concerns regarding vegetation establishment and recommended caution with seeding practices. Mr. Brown acknowledged the feedback and noted coordination with the National Park Service.

Ms. Stevens asked for more information on how inspection results will guide prioritization. Dr. Wone stated that staff is developing a prioritization framework based on condition and risk, and that a future update will be provided.

Chair Herrington thanked staff for the update and encouraged feedback on future PI reporting.

## **VI. ACTION ITEMS**

### Joint Use

- a. Contract No. 260010 – Miscellaneous Facilities Upgrade (MFU 9) Master Service Agreements – Multiple contractors

### Non-Joint Use

- b. Contract No. 10473 – Green Infrastructure Maintenance Contract – National Services Contractors, Inc.
- c. Action item 3 - Recommend Board Approval to Publish Proposed Rules to Establish DC Water House by House Lead Pipe Replacement Assistance Program
- d. Action Item 4 - Recommend Board Approval to Publish Proposed Rules to Establish DC Water House By House - Priority Lead Water Service Line Replacement Assistance Program

Mr. Gibbs asked why the Green Infrastructure Maintenance contract was awarded to the highest bidder and requested clarification on the scope of work. Seth Charde, Senior Advisor, Clean Rivers, Clean Rivers explained that the procurement followed a best value approach, with 60 percent weighting on technical evaluation and 40 percent on price, and that the selected contractor achieved the highest technical score with only minor differences in pricing.

Mr. Gibbs also asked about the area covered under the contract. Mr. Charde responded that DC Water is currently maintaining approximately 100 impervious acres of green infrastructure across multiple locations, and that the contract applies to existing assets, with additional costs anticipated as new sites are constructed.

Ms. Stevens recommended that future presentations include more detail on the number of facilities and maintenance requirements. Mr. Charde agreed to provide additional information in a future update.

The Committee reviewed and recommended moving one joint use and the three non-joint use action items to the full board for approval.

#### **VII. Agenda for May 2026 Committee Meeting**

Chair Herrington discussed upcoming agenda items for the next EQ & Ops Committee meeting, noting that staff will begin discussions on Capital Improvement Program (CIP) prioritization and project delivery impacts, as well as continue conversations on alternative delivery methods. He also indicated that more regular updates on the Pure Water DC initiative will be included.

Dr. McPhail asked whether facility tours could be more formally structured and tracked. Ms. Rhodd confirmed that staff has developed a list of potential tour sites and is refining it based on recent feedback.

#### **VIII. Adjournment**

The meeting was adjourned at 11:00 AM.



**MINUTES OF THE MEETING  
FINANCE AND BUDGET COMMITTEE  
APRIL 23, 2026  
(Via Microsoft Teams)**

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**COMMITTEE MEMBERS PRESENT**

1. Anthony Giancola, Principal, Chair, District of Columbia
2. Alexander McPhail, Alternate, Vice Chair, District of Columbia
3. Unique Morris-Hughes, Board Chair
4. Richard Jackson, Principal, District of Columbia
5. Sarah Motsch, Alternate, Fairfax County
6. Amy Stevens, Alternate, Montgomery County

**OTHER BOARD MEMBERS PRESENT**

1. Jed Ross, Principal, Chair, District of Columbia

**DC WATER STAFF**

1. Lola Oyeyemi, Interim Chief Financial Officer & EVP
2. Kirsten Williams, Chief Administration Officer & EVP
3. Matthew T. Brown, Chief Operating Officer & EVP
4. Meena Gowda, for Gregory Hope, Interim Chief Legal Officer
5. Ivan Boykin, Vice President, Finance
6. Paul Guttridge, Director, Shared Services and Asset Management
7. Tanya DeLeon, Risk Manager
8. Michelle Rhodd, Secretary to the Board

Anthony Giancola, Chair, called the meeting to order at 9:30 AM. The meeting was conducted via MS Teams. Secretary to the Board Michelle Rhodd called the roll.

**I. MONTHLY REPORT TO THE FINANCE AND BUDGET COMMITTEE**

Lola Oyeyemi, Interim Chief Finance Officer & EVP presented the March 2026 Financial Report, noting it reflects the approved budgets, which were revised as part of the FY 2027 budget process in March. As of the end of March 2026, with 50 percent of the fiscal year completed, operating revenues were \$506.5 million, or 50.1 percent of the budget; operating expenditures were \$367.0 million, or 43.8 percent of the budget; and capital disbursements were \$313.1 million, or approximately 34.3 percent of the budget.

Ms. Oyeyemi informed the Committee that the remaining FY 2025 year-end closeout activities have been completed, including the Green Bond Report, which is accessible online. The Intermunicipal Agreement (IMA) Operating and Maintenance settlement concluded with additional billing of approximately \$7.8 million to the jurisdictional partners. Management will present the upcoming annual insurance renewal in May and the FY 2026 year-end projections in June.

Total operating revenue receipts totaled \$506.5 million, with a year-to-date favorable variance of approximately \$0.8 million mainly in the Residential/Commercial/Multi-Family category due to slightly higher-than-anticipated Clean Rivers Impervious Area Charge (CRIAC) receipts. An unfavorable variance of \$0.3 million in the Municipal (DC Government) category resulted from slightly lower-than-anticipated consumption. The DC Housing Authority category has an unfavorable variance of \$1.6 million due to the timing of payments. The outstanding payment was received in April.

Total operating expenses were \$367.0 million, with a year-to-date variance of \$12.7 million. Ms. Oyeyemi noted that the Authority is experiencing cost pressures in water purchases, critical parts and supplies, and energy categories. She explained the reason for the increased cost for water purchases from the Washington Aqueduct is currently under investigation. The cost of some major chemicals, such as methanol, have spiked alongside freight and transportation charges due to current global events. The Authority intends to leverage savings from vacancy and other areas of the budget, to manage these increases.

Capital disbursements were \$313.1 million or approximately 34.3 percent of the budget. Ms. Oyeyemi reminded the Committee that the capital budget was reduced to \$776.8 million and CIP spending to date is approximately 40.3 percent of the revised budget. The Engineering team will provide a detailed project performance report to the Board committees next month.

Cash investments, including the Rate Stabilization Fund balance of \$40.6 million, totaled \$697.1 million. The operating interest income for the year to date was approximately \$6.8 million, which is higher than budgeted due to favorable rates. Future reports will be updated to reflect revised budget which was increased for operating interest income.

Delinquent accounts totaled \$31.0 million at the end of March 2026. Delinquencies declined in both dollar value and the number of accounts primarily due to a credit adjustment within the commercial customer category and a payment received from

Georgetown University. A detailed discussion of delinquency trends and collection efforts will be presented at next week's Retail Water and Sewer Rates Committee meeting.

Next, Ms. Oyeyemi reported that permit refunds for the month was \$72,000, bringing year-to-date refunds to \$1.6 million. Accounts Payable performance for the 2<sup>nd</sup> quarter is trending at 96 percent, slightly below the target of 97 percent. DC Water submitted an Initial Damage Assessment (IDA), a cost estimate for the Potomac Interceptor emergency, to the District of Columbia Homeland Security and Emergency Management Agency (HSEMA) for inclusion in the Preliminary Damage Assessment (PDA) for Federal Emergency Management Agency (FEMA) review. All requested documentation has been provided to HSEMA, and the Authority is awaiting next steps from HSEMA and FEMA.

Mr. Giancola noted that, with half of the fiscal year elapsed, the staff vacancy rate remain at 13.2 percent. He reiterated the Authority target vacancy rate of 10 percent, which management may still achieve, as well as the longer-term goal of 5 percent in the next fiscal year. Mr. Giancola asked whether management believes the revised capital budget is achievable. Mr. Paul Guttridge, Director of Shared Services and Asset Management, stated that spending will be above \$600 million for the capital projects but may not meet the revised total CIP budget of \$776.8 million. Once the budget was approved in March, the process of estimating CIP costs resumed. Mr. Giancola asked whether staffing was increased to meet the spending target. Mr. Guttridge responded there was no staffing increase, but the possibility of external consultants is under consideration.

In response to Mr. Giancola's question regarding the operating interest, Mr. Ivan Boykin, Vice President, Finance, confirmed that the annual interest income will likely exceed the \$8.8 million and the revised budget will be reflected within next month's report.

## **II. ROLLING OWNER CONTROLLED INSURANCE PROGRAM (ROCIP) VII UPDATE**

Tanya DeLeon, Risk Manager, provided an update on DC Water's ROCIP, the Potomac River Tunnel (PRT), and the addition of the Piney Branch Tunnel (PBT) to the Owner Controlled Insurance Programs (OCIP).

Ms. DeLeon highlighted the value of the program for small and disadvantaged businesses. ROCIP provides DC Water with financial and reputational protection by managing coverage, claims, and loss control for construction projects. ROCIP benefits include expanding contractor access by removing insurance barriers, improving safety and claims oversight, lowering project costs, and offering broader, longer-term coverage than traditional insurance. It uses a payroll-based rate plan, fixed premiums, high

deductibles, capped aggregate exposure, and offers up to \$200 million in excess general liability and extended completed operations coverage.

Ms. DeLeon went on to highlight the results of the feasibility study that was conducted. Key achievements to date include approximately \$32 million in avoided costs (program savings), the provision of coverage extensions addressing pandemic-related adjustments, and successful support for 261 projects, 3,366 contractors, and more than \$6.8 billion in construction value since 2004. Ms. DeLeon noted that ROCIPs and OCIPs are strategic tools for future capital projects, supporting industry alignment and the inclusion of minority and disadvantaged contractors.

Upcoming ROCIP and OCIP actions for the Committee include incorporating the PBT into the PRT OCIP in May 2026, selecting a broker administrator for ROCIP 7 in June 2026, and binding coverages for ROCIP 7 by November 2026.

### **III. AGENDA FOR MAY 2026 COMMITTEE MEETING**

The agenda for the meeting on May 28, 2026, includes the April 2026 Financial Report, the CIP Quarterly update, a Property & Casualty Insurance Premiums for 2026–2027 update, a ROCIP VII update, and any other items the Committee wishes to discuss.

### **IV. ADJOURNMENT**

The meeting adjourned at 9:53 AM.



**MINUTES OF THE MEETING  
AUDIT AND RISK COMMITTEE  
APRIL 23, 2026  
(via Microsoft Teams)**

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**COMMITTEE MEMBERS PRESENT**

1. Samuel Moki, Principal, Prince George's County, Chair
2. Christopher Herrington, Principal, Fairfax County, Vice-Chair
3. Rachna Bhatt, Principal, District of Columbia
4. Derrick Coley, Alternate, Prince George's County
5. Anthony Giancola, Principal, District of Columbia
6. Jennifer Macedonia, Principal, Montgomery County
7. Alexander McPhail, Alternate, District of Columbia
8. Unique Morris-Hughes, Principal, District of Columbia
9. Sarah Motsch, Alternate, Fairfax County
10. Jed Ross, Principal, District of Columbia

**OTHER BOARD MEMBERS PRESENT**

1. Fariba Kassiri, Principal, Montgomery County

**DC WATER STAFF**

1. David L. Gadis, CEO/General Manager
2. Lola Oyeyemi, Interim Chief Financial Officer & EVP
3. Kirsten Williams, Chief Administration Officer & EVP
4. Matthew Brown, Chief Operating Officer & EVP
5. Gregory Hope, Vice President & Deputy General Counsel, Legal Affairs
6. Michelle Rhodd, Secretary to the Board

**INTERNAL AUDIT STAFF**

1. Tiffany McCoy, Cherry Bekaert
2. Chris Leffler, Cherry Bekaert

Christopher Herrington, Vice-Chair, called the meeting to order at 1:01 PM. The meeting was conducted via MS Teams. Secretary to the Board Michelle Rhodd called the roll.

## I. ENTERPRISE RISK MANAGEMENT (ERM) BRIEFING

Dr. Matthew Ries, Vice President Strategy and Performance, introduced Janai Pinkney, Manager Enterprise Program Management Office (EPMO), and Mark Reid, Senior Manager EPMO.

Ms. Pinkney reviewed the ERM timeline. Beginning in March 2025, ERM roadshows were held across all departments to support risk identification and assessment. Development of the annual ERM report started in March 2026 for presentation at the fiscal year-end. In April, ERM 202 refresher training was completed for employees Grade 17 and above. Throughout May, the remaining employees will be provided training.

The ERM annual report will give the Committee, Board, and executive leadership a clear overview of DC Water's risk landscape, showing how risks are identified, assessed, and managed in line with strategic priorities. The report development will involve input from departments including Emergency Management, Risk Management, and Safety and Security, to ensure an integrated, organization-wide approach. This collaboration prevents siloed reporting and aligns risk oversight with Authority operations. The report will also include insights from both the CEO and CFO.

EPMO recommends improving quarterly risk visibility by increasing the frequency of updates from key departments. This approach will help ensure that the Board remains aligned with evolving insights into these risk areas beyond what is provided in the annual report.

Committee member Anthony Giancola noted the expectation of follow-up sessions on integrating the Board's risk priorities with the priorities reported by staff. Mark Reid, Senior Manager, EPMO confirmed that the results of the Board's risk management survey will be added to the report.

### *Non-Revenue Water Initiative*

Chris Collier, Vice President Water Operations, provided an update on the Non-Revenue Water (NRW) Initiative, noting a collaborative effort with EPMO to address non-revenue water.

On April 21 and 22, 2026, a two-day workshop brought together stakeholders involved with non-revenue water from various departments within DC Water. The distinction between real water losses, which require direct interaction with infrastructure, and apparent losses, which are addressed through billing and metering, was highlighted. During the workshop, participants identified 70 issues related to non-revenue water through discussions and breakout sessions. Stakeholders also developed strategies for their respective departments to enhance oversight of non-revenue water, emphasizing that organization-wide collaboration is essential for ensuring audit accuracy and effectively addressing identified issues.

In the coming weeks, SOPs will be established to align responses with the Authority's goals. Workshop data will be synthesized, and stakeholders for each group will be assigned responsibility for their group's data.

Mr. Collier reported a slight increase in the data validity score from the 2024 to the 2025 audit, anticipating further improvement with a new support network and consultant team that should provide a clearer view of losses. The 2025 audit is complete and will be presented soon. The comprehensive AMI system assessment for the current fiscal year began a few weeks ago and a draft RFP for identified problem areas is pending.

Mr. Giancola inquired whether NRW KPIs will be included in the monthly CEO report to the Board. Mr. Collier confirmed that they will. He noted there will not necessarily be 70 KPIs as the issues identified in the workshop will be reviewed and synthesized. Mr. Giancola emphasized the importance of collecting data that is needed and useful to the initiative without overburdening staff with unnecessary data collection.

## **II. INTERNAL AUDIT UPDATE**

### **A. FY 2026 INTERNAL AUDIT PLAN STATUS UPDATE**

Tiffany McCoy of Cherry Bekaert reviewed the approved internal audit plan for 2026, noting that the Asset Life Cycle Engagement was moved to FY 2027 while the Contract Compliance Engagement has been finalized.

Work has begun on the Cloud Security Engagement and the Work Order Management (WOM) – Pumping Operations Engagement.

Engagements currently in progress include:

- the Customer Billing and Collections Audit,
- the Emergency Management Policy Gap Analysis,
- the Legal Operational Audit,
- the Recruitment, Performance Evaluation, Compensation Analysis & Training/LMS Assessment,
- the Cloud Security Audit, and
- the WOM – Pumping Operations Audit.

Vice-Chair Herrington inquired about the reporting process for the management assessments. Ms. McCoy noted that completion of the assessments is reported to the Board and recommendations are provided directly to Management.

## B. STATUS UPDATE ON PRIOR AUDIT FINDINGS

Chris Leffler of Cherry Bekaert provided the quarterly update on prior open audit findings.

One prior moderate-risk safety audit finding was closed since the prior meeting. All high-risk findings from prior to 2025 have been completed. Another safety audit finding was completed subsequent to the report date, closing out the entire safety audit process.

There are currently 20 open findings, four of which are high-risk. One of the high-risk findings is from the WOM Audit, while the other three are from the Contract Compliance Audit.

Mr. Giancola asked about Contract Compliance Audit finding of a “lack of COTR designation and training completion” and whether it was related to short staffing. He noted the matter could be discussed further during the upcoming executive session.

Committee member Fariba Kassiri inquired about how the rate of audit finding closures is tracked. Ms. McCoy noted the target closure rate is 95 percent and it is currently at 80 percent. Most of the current open findings are from the FY 2025 Audit and several were closed subsequent to the report end date.

Mr. Leffler noted that the average time to complete audit findings was 7.13 months in 2025, which is below the target of eight months.

## C. HOTLINE UPDATE

Ms. McCoy provided an update on the Fraud, Waste, and Abuse Hotline. A total of 12 cases have been received to date in 2026. Eight cases have been closed, and four are open. There are also four open cases from FY 2025.

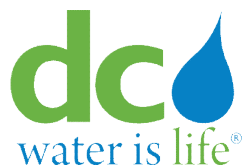
The Committee reviewed and approved an updated standard procedure for the Internal Auditor’s management of certain hotline allegation calls.

## III. EXECUTIVE SESSION

After a motion by Anthony Giancola and majority vote, the Board moved into an executive session at 1:35 a.m. to discuss investigative reports concerning alleged misconduct or violations of law or regulations under D.C. Official Code §2-575(b)(14).

#### **IV. ADJOURNMENT**

The Committee reconvened in open session and hearing no further business, the meeting was adjourned at 3:02 p.m.



**MINUTES OF THE MEETING  
DC RETAIL WATER AND SEWER RATES COMMITTEE  
APRIL 28, 2026  
(via Microsoft Teams)**

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**COMMITTEE MEMBERS PRESENT**

1. Rachna Bhatt, Chairperson
2. Howard Gibbs, Vice Chairperson
3. Anthony Giancola, Principal
4. Richard Jackson, Principal
5. Alexander McPhail, Alternate
6. Unique Morris-Hughes, Principal
7. Jimmy Ortiz, Alternate
8. Jed Ross, Principal

**DC WATER STAFF**

1. David L. Gadis, CEO and General Manager
2. Lola Oyeyemi, Acting Chief Financial Officer and EVP
3. Gregory Hope, Interim Chief Legal Officer and EVP
4. Matthew Brown, Chief Operating Officer and EVP
5. Kirsten Williams, Chief Administrative Officer and EVP
6. Debra L. Mathis, Acting Secretary to the Board
7. Marcus McKenzie, Acting Director, Customer Care

The DC Retail Water and Sewer Rates Committee meeting was called to order by Howard Gibbs, Vice Chairperson, at 9:30 AM. Acting Board Secretary Debra Mathis called the roll.

**I. MONTHLY REPORT TO THE DC RETAIL WATER AND SEWER RATES COMMITTEE**

Syed Khalil, Vice President of Rates and Revenue, presented the report for the period ending March 31, 2026, noting that year-to-date revenues are on track with a slight 0.2% favorable variance compared to the FY 2026 budget. DC Housing Authority receipts were \$1.6 million below budget in March because DCHA did not make the March payment for February billed amount. The payment was received on April 3, 2026, which will be reflected in the next month's report.

Delinquencies decreased by \$1.8 million, mainly due to \$1 million payment from Georgetown University.

## II. DELINQUENCIES STATUS UPDATE

Marcus McKenzie, Acting Director of Customer Care, provided an update on delinquencies over 90 days past due and management's efforts to reduce the balances.

As of March 31, 2026, the delinquency balance was \$31 million across 12,130 accounts. The top 200 delinquent accounts represent about half of the balance, and 83 multi-family accounts total over \$10 million, indicating significant concentration among a small group of customers.

DC Water's collection actions are initiated in phases, beginning at one day past due and culminating in a 50-day action to issue a lien on the delinquent account. Additionally, the Authority also participates in yearly tax sales as part of its collection process. Accounts are referred for tax sale after they meet specific criteria. Once identified, accounts with liens are converted into tax liens that are collected through the Office of Tax Revenue during the next tax sale. For FY 2026, a total of 429 properties are in tax sale status. DC Water submitted its list of eligible accounts in January. The annual tax sales occur in July. In FY 2025, over \$2.2 million was recovered from tax sales.

Next, Mr. McKenzie explained the various collection efforts undertaken by his team. These include flexible payment terms and installment plans, payment terms following disconnection that allow reconnection with a 30% down payment for residential customers, the Payment Plan Incentive Program, which provides a 50% credit to customers after each set of three consecutive monthly payments, and receiverships, through which qualifying high-delinquency multi-family accounts are sent to OGLA who seeks a court order directing a portion of rents into escrow until the debt is repaid. Currently, 16 multi-family properties, representing approximately \$1.625 million, are in receivership.

In response to a question from Mr. Gibbs, Mr. McKenzie confirmed that ratepayers ultimately pay the incentives provided through the program.

Mr. McKenzie then discussed challenges in completing collection activities. Multiple multi-family properties carry high five-figure and six-figure balances that have been outstanding for over 90 days. Some of these have been delinquent since the pandemic, when certain collection practices were suspended. While these processes began resuming in 2023, many balances remain outstanding despite disconnection notices. Mr. McKenzie noted that in some cases, the outstanding balances and accumulated fines are so high that they are unresolvable even with flexible payment terms. He noted that there are some properties with massive leaks that are unresolved despite DC Water's repair notices. These leaks are contributing to significant usage spikes and higher value delinquencies.

Addressing disconnect-eligible delinquent properties involves a complex communication chain that includes partner agencies, the DC Council, association groups, and cooperatives. Following the issuance of a 30-day disconnect notice, a 30-day posting notice is issued at a property. Upon expiration of the posting, the property is eligible for disconnection. An ongoing challenge with disconnecting multi-family properties is the potential public perception that DC Water is inflexible.

Committee member Anthony Giancola asked how many property owners or management companies are represented by the top delinquent properties. Mr. McKenzie will provide this information in a separate report.

Mr. Giancola asked Gregory Hope, Vice President and Deputy General Counsel, for a detailed briefing on legal matters related to disconnections and a report on the specific wards or districts represented by the delinquent clients. Mr. Hope will provide an update at a future meeting.

Mr. McKenzie confirmed that DC Council members receive regular multi-family disconnection reports and are apprised of the highest delinquent properties in their respective wards. DC Water also holds partnership sessions with council members. Kelly Fisher, Director and Associate General Counsel, noted that these calls focus on problem-solving. DC Water also works closely with the Office of the Attorney General, which assists with direct outreach and offers a mediation program to help establish payment plans.

For FY 2026 to date, there are 139 postings on delinquent properties who owe \$3.11 million. To date, \$221,351 has been collected, and seven customers have established payment terms and made \$49,718 in payments.

There are 103 pending disconnections, and 29 sites have been disconnected. However, DC Water is working to address an ongoing challenge with properties turning water service back on without authorization. Of the 29 properties disconnected, approximately half have turned their service back on.

The Board discussed measures to prevent customers from tampering with meters and restoring their service without authorization. Mr. McKenzie noted that meter removal is not an ideal option as it prevents DC Water from having insight into water usage at the property. While meter tampering is illegal, several customers have repeatedly done so despite being issued fines for the practice. In the most severe cases, crews have removed meters and crimped the lines to prevent the installation of a straight pipe for water access. Meter locks are also deployed but can be circumvented.

An additional challenge in collections arises when customers contest their bills and refuse to pay any portion of the balance until the dispute is resolved. Addressing these disputes is challenging because DC Water cannot test meters for billing accuracy while the test bench is out of service. The procurement team is purchasing a new test bench from an

alternative vendor because the current vendor's annual software fees are prohibitive.

Mr. McKenzie went on to review the available options for lowering delinquent balances. These include all Customer Assistance Programs, including CAP+, CAP1, CAP2, CAP3, CRIAC, Residential Leak Assessment and Repair, SPLASH and the Payment Plan Incentive Program (PIIP). The Authority will also continue to raise awareness of the Lead-Free DC Program.

To recover revenue, the Authority will reinstate multi-family disconnections, explore a targeted amnesty program, extend the PIIP through FY 2027, and establish a one-time courtesy adjustment program for FY 2026. Additionally, the Authority will continue working collaboratively with District agencies and advocacy groups to enhance tenant awareness and ensure timely notifications.

Committee member Dr. Alexander McPhail expressed concern that the Authority is not assertive enough in disconnecting delinquent commercial customers, noting that businesses unable to pay their bills should not continue to utilize unpaid resources to do business. He acknowledged that some commercial customers are in mixed-use buildings that share water service with residential customers. Mr. McKenzie confirmed that remote disconnect meters and meters capable of reducing water flow have been considered for challenging customers. However, additional investment would be required to add these options.

Dr. McPhail noted that the meter test bench has been out of service for over one year and urged staff to prioritize purchasing a new bench to begin addressing customer disputes. Chris Collier, Vice President, Water Operations, confirmed ongoing discussions with the new test-bench vendor, with pricing expected within the week.

Dr. McPhail inquired about the city's typical response when water is shut off in a multi-use building, asking whether such a building might be deemed uninhabitable. Staff confirmed that this is possible but noted that tenants are less likely to receive district support than condominium owners, and that disconnecting service for these disadvantaged customers may create negative perceptions of the Authority.

Kirsten Williams, Chief Administrative Officer and EVP, noted that the Authority has established relationships with the Assistant City Administrator, who liaises with partner agencies on the Authority's behalf to help address multi-family arrears. She discussed the amnesty program that forgives a portion of late fees for customers with high arrears when they pay off their balance.

Board Chair Dr. Unique Morris-Hughes clarified that while there may be varying comfort levels around disconnections, all disconnection decisions should continue to be made thoughtfully and exclude facilities such as hospitals, schools, daycares, and other non-negotiables.

### **III. COST OF SERVICE STUDY FOLLOW-UP: RATES AFFORDABILITY**

The Committee agreed to defer the cost-of-service study update from Raftelis to a future meeting due to time constraint.

### **IV. PROCUREMENT PROCESS TO SELECT RATE CONSULTANTS**

Korey Gray, Vice President and Chief Procurement Officer, and Paul McGowan, Senior Manager for Procurement – Goods and Services, outlined DC Water’s rate consultants’ procurement process focused on cost-of-service studies, asset assessments, and independent financial reviews.

The Authority will continue using the request for qualifications (RFQ) based structure with competitive task orders under a consultant pool. DC Water is evaluating whether to retain the current structure or adjust the base/option periods while maintaining competitive task orders. Outreach will be expanded through the website, strategic partnerships, business associations, and an open house to attract new vendors and increase competition.

Proposals will be evaluated for technical approach, corporate experience, key personnel, deliverables/communication, and price, guided by vendor submissions on methodology, qualifications, and staffing.

Chair Rachna Bhatt raised concern that requiring detailed methodology may be disadvantageous to firms without prior DC Water experience. Mr. McGowan responded that prior DC Water experience is not required; firms are expected to demonstrate utility-sector experience and propose innovative approaches. Additional context on DC Water challenges will be added to the solicitation to support new vendors.

The solicitation is planned for release in May, with Committee review in July and Board review in September; Chair Bhatt suggested extending the timeline for the new solicitation to give new vendors more preparation time.

### **V. EXTEND COMMENT PERIOD ON PROPOSED FY 2027 AND FY 2028 RATES, CHARGES, AND FEES RULEMAKING AND PUBLIC HEARING DATE**

Lola Oyeyemi, Acting Chief Financial Officer and EVP, presented a recommendation to change the public hearing date for the FY 2027 and FY 2028 Rates, Charges, and Fees Rulemaking process from May 14, 2026, to June 23, 2026, and to extend the public comment period from May 21, 2026, to June 29, 2026. The upcoming town hall meeting will be held on May 28, 2026, followed by the public hearing.

Ms. Oyeyemi explained that the time extension is needed to provide additional outreach and engagement for customers to review the adjusted rates, attend events, and submit comments before the rates are adopted by the Board. She outlined the next steps in the

process, with final rate recommendations to be presented to the Committee in July, and adoption of the final rates anticipated by the Board on September 3, 2026.

#### **VI. ACTION ITEM**

Ms. Oyeyemi presented the recommendation to move to the full Board DC Water's proposal to:

- Change the public hearing date from May 14, 2026, to June 23, 2026
- Extend public comment period from May 21, 2026, to June 29, 2026

The Committee agreed to move the item to the full Board.

#### **VII. DC RETAIL WATER AND SEWER RATES COMMITTEE WORKPLAN**

Ms. Oyeyemi noted that the rate affordability report will be presented at the next meeting.

#### **VIII. AGENDA FOR MAY 26, 2026, COMMITTEE MEETING**

The meeting on May 26, 2026, will include the monthly update, the Committee workplan, cost of service study follow-up on rates affordability, and any other items the Committee wishes to discuss.

#### **IX. ADJOURNMENT**

The meeting adjourned at 10:47 AM.

#### **Follow Up Items**

1. Provide a report on the number of property owners or management companies overseeing multiple delinquent multifamily properties and breakdown of the 83 top delinquencies by ward.
2. Schedule a future executive session to discuss details of DC Water's delinquencies, strategies for collections, outreach efforts and legal updates with the Committee.



**MINUTES OF THE MEETING  
EXECUTIVE COMMITTEE**

**May 5, 2026**  
(via Microsoft Teams)

---

**COMMITTEE MEMBERS PRESENT**

1. Unique Morris-Hughes, Chairperson
2. Rachna Bhatt, District of Columbia
3. Christopher Herrington, Fairfax County
4. Fariba Kassiri, Montgomery County
5. Kevin Stephen, Prince George's County
6. Robert Hawkins, District of Columbia

**DC WATER STAFF**

1. David Gadis, CEO and General Manager
2. Gregory Hope, Interim Chief Legal Officer, and EVP Legal & Government Affairs
3. Kirsten Williams, Chief Administrative Office and EVP
4. Debra Mathis, Acting Secretary to the Board

**I. CALL TO ORDER**

Chairperson Unique Morris-Hughes called the Executive Committee to order at 1:01 p.m. The meeting was held via Microsoft Teams. Acting Board Secretary Debra Mathis called the roll for attendance.

**II. EXECUTIVE SESSION**

The Committee moved to executive session to discuss a personnel matter under D.C. Official Code § 2-575(b)(10).

**III. ADJOURNMENT**

The meeting resumed in public session, and there being no other matters to come before the Committee, the meeting adjourned at 2:26 p.m.



# CEO's Report

MAY  
2026



STEP	ACTIVITY	TIMELINE
1	<b>Bypass Installation</b> - Install temporary bypass pumping to reroute flow through canal around damaged pipe section.	Completed
2	<b>Investigation and Excavation</b> - Excavate downstream of pipe, clean and identify scope of blockage.	Completed
3	<b>Repair and Flow Restoration</b> - Install bulkhead and bypass chamber, remove sediment and repair collapsed section to restore flow.	February to mid-March
4	<b>Equipment Removal</b> - Restore service areas including A Street and Mainline to	

ACCOUNTABILITY TRUST TEAMWORK CUSTOMER FOCUS SAFETY WELL-BEING

**Inside**

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# dc Highlights

Chair Morris-Hughes, and members of the Board, it is my pleasure to present you with the CEO's Monthly Report for May 2026. This report captures the highlights of the team's efforts over the past month, across the five cascading imperatives of the Blueprint 2.0 strategic plan: **Equitable, Sustainable, Resilient, Reliable, and Healthy, Safe and Well.** There are also individual reports from Finance and Procurement; Administrative; Customer Care; Information Technology; Operations and Engineering; and People and Talent, as well as the monthly update from Internal Audit.

## Sustainable

### DC Water Wins Green Bond of the Year

On Wednesday, April 15, **Lola Oyeyemi** (Acting Chief Financial Officer and EVP) shared the exciting news that the Authority has been honored with the Green Bond of the Year (US Municipal Bonds) by Environmental-Finance.com, an online service covering sustainable investment, green finance, and environmental-related markets.

In their award notification, Environmental Finance offered the following analysis:

"At just over \$160 million, the offering brings DC Water's cumulative green bond issuance to \$1 billion since it issued the first US municipal green bond with a second-party opinion in 2014. Based on independent benchmarking with Kestrel Sustainability Intelligence™, it received a Kestrel Sustainability Score of **4.88/5.00**, placing it in the **top 1% of all evaluated bonds in wastewater and stormwater sectors.**"



This was a true collaborative win for the Authority with significant contributions from the Finance, Clean Rivers, Operations, Emergency Management, and Strategy teams. Congratulations to all involved in earning this significant recognition.

### DC Water Hosts Second Regional Water Resilience Workgroup Meeting



In April, DC Water convened the second meeting of the Regional Water Resilience workgroup as part of the Water Reuse Action Plan (WRAP) Action 1.7, led by **Dr. Rabia Chaudhry** (Director, Water Supply Resilience) to continue engaging our regional partners on long-term water supply resilience.

The session featured a presentation by **Dr. Eva Steidle-Darling** (Water Reuse Technical Director and Senior VP) of Carollo Engineers summarizing findings from their completed planning level report, *Water Reuse Opportunities at Blue Plains*, which evaluated three water reuse options for developing a second water supply source for DC Water and regional benefit.

Carollo outlined key assumptions, screening criteria, and high-level feasibility considerations, and estimated costs providing a common technical baseline that will inform future decision making. The meeting was attended by 45 representatives from neighboring utilities, regional and industry organizations, and other Mid-Atlantic water sector stakeholders.


**Resilient**

### TBM Mary Begins Excavation of Potomac River Tunnel

Last month, DC Water launched our tunnel-boring machine, Mary, marking the official start of excavation on the \$819 million project. With the cutterhead now turning underground, the project has transitioned from years of planning and preparation into active construction on one of the District's largest infrastructure investments. This moment reflects the coordination, engineering, and commitment required to move a project of this scale forward and underscores our progress toward delivering long-term infrastructure improvements.

As tunneling continues, Mary will advance north from West Potomac Park toward Georgetown University, while a second machine, Emily, will arrive later this spring to excavate south, completing the full 5.5-mile tunnel system. This work is central to DC Water's Clean Rivers Program and will significantly reduce combined sewer overflows into the Potomac River—cutting overflow volumes by 93% and dramatically reducing the number of overflow events from 74 to just four in a typical year.

Once complete in 2030, the Potomac River Tunnel will help protect the river and the Chesapeake Bay, strengthen critical infrastructure, and deliver lasting environmental and public health benefits for the District for generations to come.





### Fleet Takes Top Honors at 2026 OEM Invitational and Technician Competition

On Friday, April 3, the DC Water Fleet team took first place with an outstanding performance in the 2026 OEM Invitational and Technician Competition. The annual competition brings together public sector fleets, public works departments, law enforcement agencies, utilities, commercial dealerships, technicians and more.

The team's dedication, expertise and teamwork were on display as the Authority won the competition on the strength of their performances in the diagnostics and roadside assistance competitions.

Special recognition to **Mike Thomas**, (Lead, Heavy Duty Technician) **Thomas Smith** (Lead, Light Duty Technician), **Herbert Heard** (Automotive (LD) Technician), and **Anthony Lancaster** (Fleet Program Manager, Maintenance) for their outstanding performance and representation of DC Water. The championship belt is proudly on display at our Fleet Headquarters in Maryland.

Congratulations to **Nija Ali** (Director, Fleet) and the entire Fleet team.



### Potomac Interceptor Update



Our response to the Potomac Interceptor break at Site 17 continues to make steady, positive progress, marking a shift in our overall operational posture. With the site stabilized and media inquiries subsiding, Incident Commander **Matt Brown** (Chief Operating Officer and EVP) is preparing for the demobilization of the Unified Command and the eventual deactivation of the DC Water Incident Management Team. Staffing levels within the Unified Command are naturally drawing down, and FEMA is currently operating with a reduced presence of three representatives. Administratively, the Cost Recovery Task Force has successfully submitted our required documentation to FEMA and HSEMA and is actively managing follow-up questions to ensure proper cost recovery.

On the ground, teams are advancing the procurement process for long-term repair work packages. Environmental remediation is proceeding efficiently. Sludge and soil removal operations are progressing well through the canal, with crews currently operating past the odor control facility and moving through Lock 12. Remediation in Areas 2 and 3 is already complete, allowing those zones to transition toward stabilization and expanded soil sampling, while we await final EPA sampling clearance for Area 1. Area 4 also remains on schedule to conclude its targeted soil and sludge removal by the end of April.

I will keep the Board updated on our progress as we advance environmental rehabilitation at and around the site.



## Divisions

The CEO report includes service level based key performance indicators. These are indicators for which the teams have established or confirmed response and resolution times in which to perform the related work. This is assisting us in identifying productivity and resource needs as well as benchmarking ourselves against other utilities. It is important to note that where teams may not meet the Service Level Targets set for a specific metric, it does not mean the work is not getting accomplished. The teams are doing a tremendous job and continue to strive to meet high performance expectations.

The data in the CEOs Monthly Report reflects the most recent information available at the time of production and printing.



## Finance, Procurement, and Compliance

### Financial Metrics

Metric	Target	Dec 25	Jan 26	Feb 26	Mar 26
Operating Cash Balance (Millions \$)	\$341.6	\$358.9	\$368.1	\$378.4	\$385.5
Delinquent Account Receivables (%) †	3.30%	3.84%	3.96%	4.02%	3.78%
On-time Vendor Payments (%) ****	97%	96%	96%	96%	96%
Investment Earnings Data (Millions \$)	\$8.8	\$3.5	\$4.9	\$5.8	\$6.8
Core Investment Yield Data (%) - Merrill Lynch 1-3 Year Treasury Index *		3.5%	3.6%	3.4%	3.8%
Core Investment Yield Data (%) - Actual Monthly Yield ††	3.82%	4.2%	4.2%	4.2%	4.1%
Short Term Investment Yield Data (%) - Merrill Lynch 3-Month Treasury Index *		3.6%	3.6%	3.6%	3.7%
Short Term Investment Yield Data (%) - Actual Monthly Yield ††	4.06%	3.8%	3.8%	3.8%	3.8%
Days of Cash on Hand** and ***	282**	324	325	338***	356***

#### Notes:

\* Represent annual Treasury Index targets developed and provided by the Authority's investment advisor

\*\* 282 days of cash is the Board policy requirement for annual days of operating reserves excluding the Rate Stabilization Fund.

\*\*\* 356 days of cash is made up of 34 days in the Rate Stabilization Fund and 322 days in the operating cash balance. In adherence to debt covenants, the Authority is required to spend bond proceeds to reimburse itself for capital expenditures from the cash balance account within three years to close out the Series 2022 Bonds. Finance reimbursed \$68.1 million in October 2025, followed by \$24.9 million in December 2025, \$40.0 million in March 2026 from the 2025B Green Bonds, and \$20.0 million in January 2026 from the 2025C Non-Clean Rivers Bonds.

\*\*\*\* On-time vendor payment performance was affected by year-end closeout activities, including accrued invoice payments.

† Delinquent account receivables as a percentage of 12-month rolling average retail revenue. The delinquent account receivables increased due to the impact of COVID-19.

†† Investment earnings lag the benchmarks. We are in a rising interest rate environment. As lower yielding investments are sold and reinvested, performance is expected to improve.



## Finance, Procurement, and Compliance

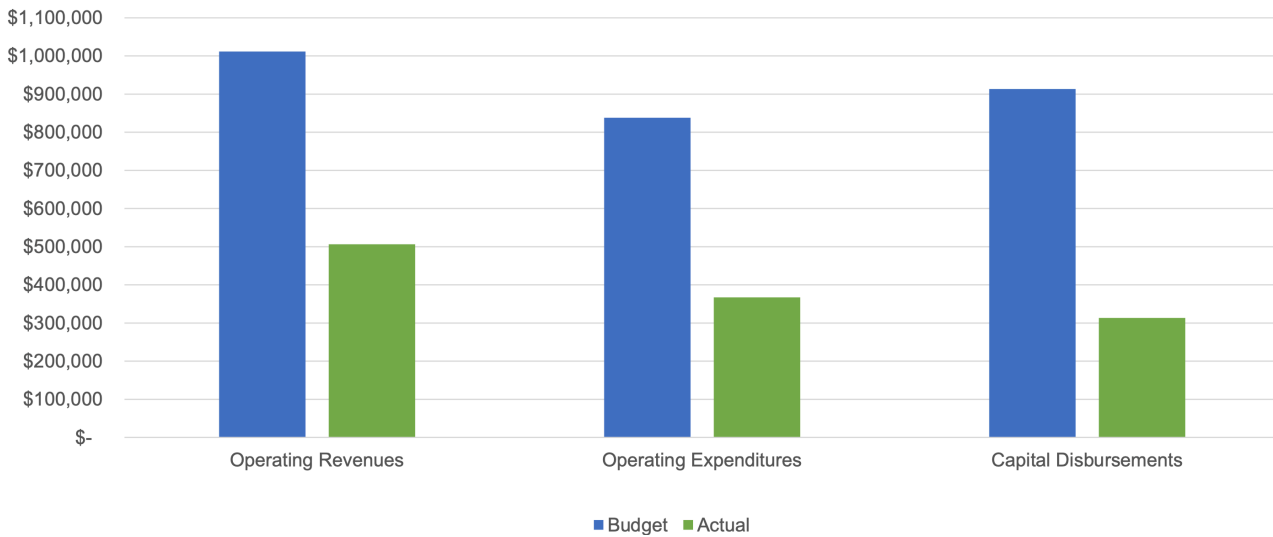
### Finance Highlights

#### FY 2026 Financial Performance

As of March 31, 2026, with approximately 50 percent of the fiscal year completed, DC Water is on track with the budget. Total operating revenues were \$506.5 million or 50.1 percent of the budget. Receipts for Residential, Commercial, and Multi-Family categories are slightly higher at \$294.2 million or 50.2 percent of the budget due to slightly higher CRIAC as compared to the budget.

Total operating expenditures were \$367.0 million or 43.8 percent, and capital disbursements were \$313.1 million or 34.3 percent of the respective budgets.

#### FY 2026 Year to Date Performance Budget vs. Actuals (\$000's)



#### FY 2025 Financial Audits

The FY 2025 IMA Operating & Maintenance (O&M) and Multi-Jurisdictional User Facilities (MJUF) Billing Settlements were completed on March 19, 2026.

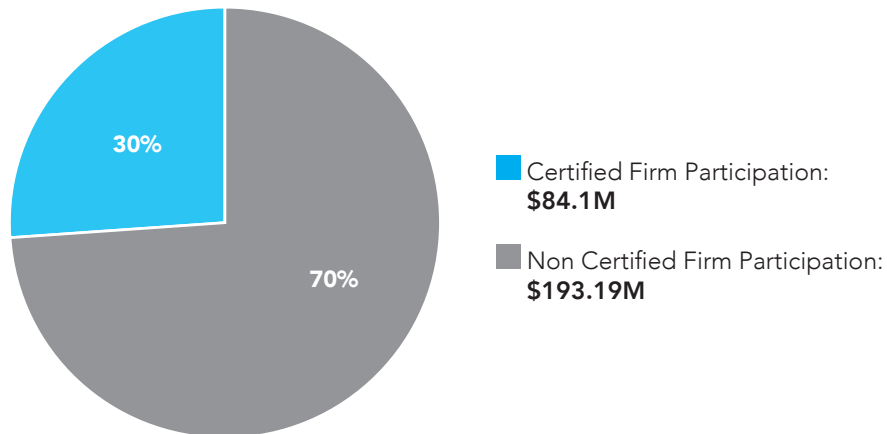


## Finance, Procurement, and Compliance

### Procurement and Compliance

In March, seven (7) different procurement actions were approved by the Board. The value of the eligible procurement actions for this period totaled \$277.29 million. Of this total, the planned certified firm participation is \$84.1 million (in prime and subcontracting opportunities).

Certified Firm Participation March 2026 Awards



### Highlights

#### Process Improvement

- **Contractual Compliance:** Audited 45+ Oracle contract files, ensuring accurate documentation, validation of dates/values, and alignment with Redwood procurement standards.
- **COTR Training Development:** In March 2026, DC Water initiated a contract with Management Concepts to design and implement a comprehensive development program for its COTRs, focusing on enhancing their ability to monitor contract performance and manage complex procurement cycles.
- **Procurement Volume:** Processed a total of 454 Purchase Orders (POs) in March, comprising 90 from G&S and 364 from M&M, indicating strong operational activity.
- **Successful Launch of Oracle Redwood Requisition Module:** Following collaborative development and rigorous testing with the ERP team, the Redwood Requisition module was officially launched on March 23. This upgrade modernizes our procurement interface, improving user experience and streamlining the request-to-order process.
- **System Optimization:** Collaborating with the ERP team on post-launch support and optimization of the Redwood Requisition module to streamline purchasing workflows and improve compliance.

#### Outreach and Engagement

- Continued our "Vendor Day" contractor engagement efforts. During this reporting period, meetings were held with seven new and existing contractors interested in capital procurement and Goods and Service opportunities.

**Procurement** – continued

**Upcoming Business Opportunities:** All current and planned solicitations are available at [dcwater.com/procurement](http://dcwater.com/procurement). Those upcoming in the next three months are shown below.

**Goods and Services**

Project Title	Description	Solicitation Type	Contract Type	Estimated Total Contract Value	Planned Solicitation Month and Year
Independent Risk Management Consulting Services	Services to assist Risk Management with claims, self-insurance and management of the ROICIP VI Program	Request For Proposal	Master Service Agreement	\$1-\$5M	March 2026
Scaffolding Rental, erection and Dismantling	Scaffolding Rental, erection and Dismantling	RFP	Master Service Agreement	< \$1M	March 2026
High Voltage Maintenance	Annual Maintenance of Electrical Power Distribution Equipment	RFP	Master Service Agreement	> \$10M	March 2026
Rolling Owner Controlled Insurance - Safety Services	Safety Services and Safety Programs for ROICIP and OCIP Projects	Request For Proposal	Master Service Agreement	\$1-\$5M	March 2026
Elevator Maintenance	Elevator Repair and maintenance	RFP	Master Service Agreement	< \$1M	March 2026
High Pressure/High Vacuum		RFP	Master Service Agreement	>\$1M	March 2026
Third Party Administrator (TPA) Services	loss management insurance and claims services	Request For Proposal	Master Service Agreement	\$1-\$5M	March 2026
Property and Casualty Insurance Brokerage Services		Request For Proposal	Master Service Agreement	\$1-\$5M	March 2026
SCADA application	SCADA Application for Water and Wastewater monitoring and management	RFI	Master Service Agreement	\$1-\$5M	March 2026
Emergency Alerting System	Emergency Alerting Systems for DC Water employees and residents. Outage and Incident Reporting Platform	Request For Proposal	Master Service Agreement	< \$1M	March 2026
Cafeteria	Cafeteria	RFP	Master Service Agreement	0	March 2026
Inspection of Cranes and Hoists	Inspection of Cranes and Hoists	RFP	Master Service Agreement	< \$1M	March 2026
Maintenance and Repair of Cranes and Hoists	Maintenance and Repair of Cranes and Hoists	RFP	Master Service Agreement	< \$1M	March 2026
Uniforms	Work Uniforms and Accessories	Request For Proposal	Master Purchase Agreement	\$1-\$5M	March 2026
Excavation of Spoils and Catch Basin Debris	Hauling services for the disposal of excavation spoils and catch basin debris	Request For Proposal	Master Service Agreement	2M-3M	April 2026
RLAAP	Residential Leak Assessment Assistance Program	Request For Proposal	Master Service Agreement	TBD	April 2026
RLRAP	Residential Repair Assessment Assistance Program	Request For Proposal	Master Service Agreement	TBD	April 2026
Group Vision Insurance	Employee Vision Insurance	Request For Proposal	Master Service Agreement	TBD	April 2026
Benefits Consulting Services	Contractor provides consulting services to assist People and Talent with services related to DC Water employees health, welfare and retirement benefits	Request For Proposal	Master Service Agreement	TBD	April 2026

– procurement continued



## Procurement / Goods and Services – continued

Project Title	Description	Solicitation Type	Contract Type	Estimated Total Contract Value	Planned Solicitation Month and Year
ROCIP VII and OCIP Insurance Premiums	Insurance Broker that provides coverage for capital construction contractors and subcontractors	Request For Proposal	Master Service Agreement	\$1-\$5M	April 2026
Genesys CX Cloud Licenses	Genesys CX Cloud Licenses	Request For Quote	Master Service Agreement	< \$1M	April 2026
Grant Management Services	Grant Preparation	RFP	Master Service Agreement	< \$1M	May 2026
Maximo Scheduling Application	Application for scheduling Maximo Work Orders	RFI	Master Service Agreement	< \$1M	May 2026
Financial Consulting Services	Financial Consulting (IDIQ) for Rates & Budget	RFP	Master Service Agreement	< \$1M	May 2026
Network Monitoring Services	24/7 Network Monitoring Services	RFI	Master Service Agreement	< \$1M	June 2026
AI and Data Strategy	AI Process integration	RFP	TBD	TBD	
Genesys Voice Solution	Conversation Analytics Platform	RFP	Master Service Agreement	TBD	
Translation Technology	Enterprise-wide machine translation platform	RFP	Master Service Agreement	TBD	

## Capital Projects

Project Title	Description	Solicitation Type	Contract Type	Estimated Contract / Program Value	Planned Solicitation
Small Diameter Water Main (SDWM) Replacement - 19C:	~ 6.06 miles of small diameter water mains twelve inches in diameter and smaller and associated valves and appurtenances.	Competitive Task Order	Construction MSA for Qualified Contractors	\$20M - \$24M	March 2026
Water Program Manager	Program management services required for the planning and execution of Capital Improvement Program (CIP), and non-CIP tasks in the Water Service Area. The required services include planning, asset management, engineering services, and operations support required for the rehabilitation and upgrading of DC Water's water distribution system.	RFQ/RFP	Professional Services	\$80M	March 2026
Meter Building (HE01) & Distribution Shop Rehab Project (HE02)	Design and construction for a) roof replacement of the Meter Operations Building and b) repair of the Distribution Building at DC Water's Bryant Street location.	RFQ/RFP	Progressive Design Build	\$4M - \$5M	March 2026
Water Main Infrastructure Repair and Replacement Contract	The work includes responding to requests for emergency repairs on the DC Water water system at various location throughout Washington, DC.	Multi-Step IFB	Construction	\$55M - \$60M	March 2026

– procurement continued



## Procurement / Capital Projects – continued

Project Title	Description	Solicitation Type	Contract Type	Estimated Contract / Program Value	Planned Solicitation
Non-Process Facilities Program Manager	Program management services required for the planning and execution of Capital Improvement Program (CIP), and non-CIP tasks to support the Facilities Department for all DC Water non-process facilities in the Washington D.C. metro area.	RFQ/RFP	Professional Services	\$10M	March 2026
Water and Sewer PCA	Local sewer cleaning, pipe assessment and related, minor construction work, i.e.; short access path/road, manholes entry excavation/repair, etc.)	RFQ/RFP	Professional Services	\$50M	April 2026
Small Diameter Water Main (SDWM) Replacement - 19B:	~ 4.44 miles of small diameter water mains twelve inches in diameter and smaller and associated valves and appurtenances.	Competitive Task Order	Construction MSA for Qualified Contractors	\$15M - \$18M	April 2026
Supervisory Control and Data Acquisition (SCADA) Systems Integrator Services	Work to be performed will consist of planned and unplanned tasks which may include (e.g. system improvements, troubleshooting, instruments replacement, programming, testing and documentation.	RFQ/RFP	Professional Services	\$4M - \$5M	April 2026
Potomac Interceptor:	PI-01: 10,000 LF of rehabilitation on National Park Service (NPS) property utilizing geopolymer; PI-02: 3,300 LF of rehabilitation utilizing geopolymer in Loudoun County, VA, and 2,700 LF of rehabilitation utilizing CIPP in both Loudoun and Fairfax Counties, VA; and PI-03: 16,000 LF of rehabilitation on NPS property utilizing geopolymer.	RFQ	Master Services Agreement Procurements	\$300M – \$400M	April 2026
Public Space Restoration Contract	This project is an indefinite delivery and indefinite quantity (IDIQ). The work includes emergency sewer main infrastructure repair and replacement at various location citywide.	Multi-Step IFB	Construction	\$30M - \$35M	May 2026
Linear Water Transmission Mains Replacement	This portfolio encompasses critical water infrastructure projects, including critical valve work and large-diameter watermain rehabilitation (greater than or equal to 16-inches in diameter).	RFQ/RFP	Progressive Design Build	\$80M - \$88M	May 2026
Sewer Main Infrastructure Repair and Replacement Contract	This contract scope includes responding to requests for emergency repairs on the sewer mains at various locations	Multi-Step IFB	Construction	\$20M - \$25M	June 2026

– procurement continued



## Procurement / Capital Projects – continued

LFDC Voluntary Full Replacement Contract 2	This Task Order will support the LFDC Capital Improvement Project and Emergency Repair Replacement (CIPERR) program for both the private and public side work	Competitive Task Order	Construction MSA for Qualified Contractors	\$8M - \$10M	June 2026
Water Interconnections and Booster Pump Station Upgrades	This contract scope will include upgrades to existing WSSC Interconnections Improvements - Phase I, Fourth High Reno WSSC Interconnection, WSSC Interconnections Improvements - Phase II, & Fourth High Reno Standby Booster Pumping Station.	RFQ/RFP	Construction Manager at Risk (CMAR)	\$22M - \$26M	July 2026
Rock Creek Area Sewer Rehabilitation	DC Water intends to address all infrastructure within the park in a coordinated manner. Also included in this project will be sewers adjacent to Rock Creek Park which are not anticipated to require NPS coordination or NEPA permitting. Scope includes Pipe condition assessment, Sewer rehabilitation, including concrete, RCP, and brick pipe up to 180" diameter, Continuous flow diversion for all sewers as needed, MS4 outfall rehabilitation.	TBD	TBD	TBD	Q3/Q4 2026
Sanitary Sewer Lateral Infrastructure Repair and Replacement Contract	The work includes responding to requests for emergency repairs on the sanitary sewer laterals at various location throughout Washington, DC.	Multi-Step IFB	Construction	\$30M - \$35M	October 2026
230030.17 Lead Service Line Replacement Contract: Construction Package 24	This Task Order will support the LFDC Capital Improvement Project and Emergency Repair Replacement (CIPERR) program for both the private and public side work	Competitive Task Order	Construction MSA for Qualified Contractors	\$35M - \$40M	January 2027
230030.18 Lead Service Line Replacement Contract: Construction Package 25	This Task Order will support the LFDC Capital Improvement Project and Emergency Repair Replacement (CIPERR) program for both the private and public side work	Competitive Task Order	Construction MSA for Qualified Contractors	\$35M - \$40M	January 2027



Location	# of New Hires
District of Columbia	14
Prince George's County	29
Montgomery County	3
Fairfax County	4
Loudoun County	2
Outside the User Jurisdiction	12

In March, DC Water Contractors filled fourteen new positions. Twelve or 85% were filled by local residents.

The total number of new hires for FY 26 is sixty-four. The table below highlights the total (combined) new hires for FY 26 as of March 2026:

**Fleet, Facilities, Safety, Security and Emergency Management**
**Administration Metrics**

Metric	Target	Jan 26	Mar 26
FACILITIES: Preventive Maintenance Completion Rate	90%	99%	92%
FACILITIES: Service Request Completion Rate	90%	98%	90%
FLEET: Technician Resource Allocation	50-90%	65%	56%
FLEET: Priority One Vehicles In-Service	90%	83%	81%
FLEET: Technician Productivity	81%	76%	83%
SAFETY: Contractor/ROCIP Lost Time Incident (LTI) (FY)	< 1.0	0.4	0.3
SAFETY: Contractor/ROCIP Recordable Incident Rate (RIR) (FY)	< 2.4	0.8	1.3
SAFETY: DC Water Employee Lost Time Incident (LTI) (FY)	< 1.1	0.24	0.49
SAFETY: DC Water Employee Recordable Incident Rate (RIR) (FY)	< 2.5	0.98	1.47
SECURITY: Percent of security investigations completed within 21 days	95%	100%	100%
SECURITY: Security Camera operational uptime	90%	96%	96%
SECURITY: Smart card readers operational uptime	90%	97%	97%

**Fleet Metric 1:** Priority One (P1) Unit Availability measures the percentage of units available to meet the organization's operational mission. The target for this metric is 90 percent. In March, 81 percent of P1 vehicles were available for operation. The expectation is that technicians will continue to spend at least 50 percent of their hours focused on serving P1 vehicles.

**Fleet Metric 2:** Priority 1 Assignment ensures the technician resources are allotted appropriately to the immediate service and repair of P1 units. In this period, 56 percent of the technician hours were allocated to P1 vehicles, (prior month 57 percent). The target is at least 50 percent to support the goal of minimizing unit downtime. Technician's remaining hours are split between servicing P2 & P3 units, representing 70 percent of the fleet.

**Fleet Metric 3:** Productivity tracks technicians on productive versus nonproductive activities, which may be defined as lunch, breaks, and on-site but unassigned duties while clocked in. In this period 83 percent of the technician hours were classed as productive (prior month 70 percent). This variation can be explained that anything above 81 percent implies that technicians may be working through breaks/lunch. Taking scheduled breaks is a mandatory, safety requirement, especially when operating heavy machinery. Any drop may be interpreted as idle, non-productive time, and potential lack of supervision. The target ensures the balance of productive work vs necessary breaks.

While focusing on routine maintenance, 66 units arrived for unscheduled services including oil and filter changes, battery and safety checks, fluid top offs, and repair of seasonal equipment. Fleet responded to 55 roadside assistance calls and 32 fuel requests. Additionally, seven units were sent to auction generating \$51,819 in revenue.



**To boost awareness of our DC Water Cares Assistance programs, we:**

- Delivered 18,073 flyers via Lead-Free DC Activators.
- Promoted assistance during customer calls and emails.
- Produced and shared social media posts for X, Bluesky, Facebook, and Instagram to promote DC Water Cares.
- Collaboration with DOEE's Utility Discount Partnership (UDP) to advertise assistance.

**Customer Assistance Programs (CAP)**

Program	FY2025 Enrolled	FY2025 Dollars	March Enrolled	March Dollars	# FY26 Enrolled	FY2026 Dollars	FY2026 Budget
<b>CAP +</b>	2,174	\$1,537,636	253	\$94,347	1,007	\$298,997	\$2,700,000
<b>CAP I</b>	1,863	\$1,225,594	201	\$58,189	815	\$195,837	\$2,100,000
<b>CAP II</b>	238	\$102,654	20	\$6,223	183	\$23,357	\$200,000
<b>CAP III</b>	54	\$5,749	16	\$440	30	\$1,472	\$10,000
<b>Non Profit CRIAC Relief</b>	174	\$900,902	91	\$134,178	174	\$362,743	\$843,133

**Residential Leak Assessment and Repair Programs (RLAAP and RLRAP)**

DC Water is still waiting for funding from DOEE to resume referring eligible customers for repair services.



### Metrics:

The team met all its targets this month.

### Key Performance Indicators

Metric	Target/ Service Level	Jan 26	Feb 26	Mar 26
% of bills issued on time (w/in 5 days)	97%	98.8%	98.4%	97.8%
% unbilled	< 2%	0.2%	1.1%	0.7%
# of bill investigations (Disputes)	trend only	178	213	344
% Bill Investigations/Dispute Resolution <= 30 Days	80%	82%	88%	88%
% of calls answered in 60 Seconds (Call Center) (revised)	75%	80%	76%	79%
Monthly call volume served (Call Center)	trend only	10,041	9,600	11,810
Average Wait Time (minutes) (revised)	<0:50	:40	:47	:41
Abandon rate	3%	2%	2%	2%
Emergency dispatch <= 10 Min (ECC)	> 92%	100%	100%	100%

### The Payment Plan Incentive Program participant and payment distribution:

#### The Payment Plan Incentive Program

Adjustment Year	No. Accounts that Received Credits*	Adjustments
FY 2024	470	\$122,307
FY 2025	2,250	\$601,461
FY 2026	1,258	\$415,913

#### FY 2026 Payment Plan Incentive Program

Adjustment Month	No. Accounts that Received Credits*	Adjustments
Dec-25	133	\$41,988
Jan-26	215	\$74,553
Feb-26	118	\$40,497
Mar-26	162	\$64,787
Apr-26	107	\$40,392
<b>FY26 Distribution</b>	<b>1,258</b>	<b>\$415,913</b>

\*This is the total number of distributions. (24 new accounts with no previous credits.)

### IT Monthly Report

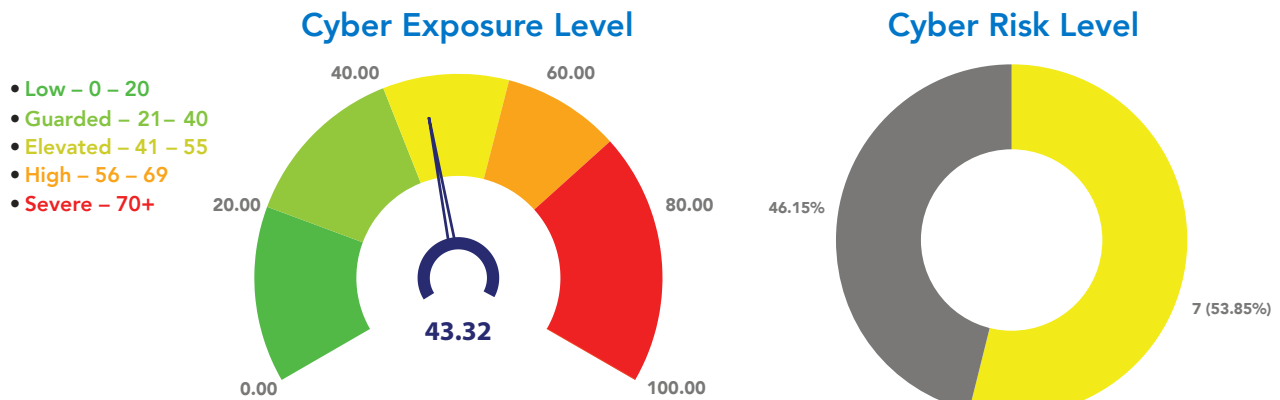
Metric	Target	Jan 26	Feb 26	Mar 26
Number of tickets submitted	Trend only	684	1081	1100
Number of open tickets	Trend only	23	31	55
SLA Compliance Rate	98%	98%	100%	99.8%
Number of active projects	Trend only	9	10	10
Number of completed projects	Trend only	0	0	1
On schedule performance	90%	100%	90%	90%
On budget performance	90%	100%	100%	100%
Cyber Awareness Training Compliance	97%	57.13%	87.20%	90.41%

### Cyber Security Risk Profile

**Cyber Awareness Training Compliance:** The current exposure score is 45.91, indicating a slightly elevated risk. This increase is due to the release of recent patches addressing known vulnerabilities. We anticipate a decline in the exposure score once all mandatory patches have been successfully implemented. At this time, no active threats have been identified.

**Cyber Exposure Level:** All assessed systems were classified as having a Low-Medium Risk. This indicates that any potential harm or negative impact is minimal and can typically be managed with standard precautions and controls.

**Cyber Risk Level:** This month's decline is attributed to the annual training cycle reset, which temporarily lowers completion rates. Scores will improve as employees and contractors progress through their assigned training.




**Operations and Engineering**

## Water Services, Sewer and Pumping Operations, Wastewater Treatment, Engineering, DC Clean Rivers

**Key Performance Indicators**

Metric	Target/Service Level	Dec 25	Jan 26	Feb 26	Mar 26
<b>Wastewater Operations</b>					
NPDES Permit Compliance, percent number of days	100%	100%	100%	100%	100%
Air Permit Compliance, percent number of days	100%	100%	99%	100%	99%
Biosolids Class A Exceptional Quality (EQ) Compliance, percent number of days	100%	100%	100%	100%	100%
Tunnel Dewatering Compliance, percent of events tunnel dewatered within 59 hours of end of rainfall	100%	100%	100%	100%	100%
Renewable Electrical Energy Generated On Site, percent of total use at Blue Plains AWTP	>20%	27%	21%	23%	22%
Reactive Maintenance, percent of total maintenance hours	<20%	27%	31%	40%	37%
Critical Asset Availability, percent of total critical assets at the Blue Plains AWTP	>95%	99%	97%	97%	96%
<b>Sewer Operations</b>					
Combined Sewer System (CSS) structures (all outfalls, regulators, tide gates) inspections	100%	100%	100%	100%	100%
*NPDES Permit Requirement to clean catch basins in the MS4 area annually	14,700	1,121	2,026	3,433	7,180
*NPDES Permit Requirement to inspect the catch basins in the Combined Sewer Anacostia Tributary area twice annually.	11,400	7,500	9,288	9,305	9,764
*NPDES Permit Requirements to clean 85% of Catch Basins in the Combined Sewer area annually	9,095	5,465	5,520	5,578	5,661
Miles per month Sewer Cleaning and Inspection to meet 1,400 Miles of Small Diameter (<12 inches) in 10Yr Cycle	>12	5.4	4.9	17.6	12.9
Sewer Backup (Investigation to Resolution) Within 24 Hours Excluding Line Breaks	>95%	100%	100%	100%	100%
Number of SSO's	Report	7	2	9	4
SSO's to Body of Water	Report	4	1	2	1
SSO's per 100 miles of pipe (YTD) (AWWA 2021 Utility Benchmarking Report)	2	1.35	1.5	2.2	2.5
SSO's per 100 miles of pipe (Water Body) (YTD)	Information Only	0.3	0.4	0.5	0.6
Combined Sewer Overflows (CSOs)/Dry Weather Overflows	0	0	0	0	0

\* Month-to-Month Cumulative Total for Catch Basin Inspection and Cleaning

Key Performance Indicators continued –


**Operations and Engineering**

## Water Services, Sewer and Pumping Operations, Wastewater Treatment, Engineering, DC Clean Rivers

**Key Performance Indicators** continued

Metric	Target/Service Level	Dec 25	Jan 26	Feb 26	Mar 26
<b>Pumping Operations</b>					
Firm Pumping Capacity Maintained	100%	100%	100%	100%	100%
Reactive Maintenance	<20%	17.53%	11%	21%	16%
Critical Asset Availability	>95%	98%	98%	98%	98%
<b>Water Operations</b>					
Safe Drinking Water Compliance	100%	100%	100%	100%	100%
Total Fire Hydrants Replaced	>21/Month	11	11	7	15
Approved Hydrant Flow Tests (Non-Winter Months)	>180	45	65	42	209
Fire Hydrant Operational Rate	99%	99.86%	99.87%	99.88%	99.88%
Priority 5 Emergency Water Service work orders completed w/in 24 hrs	>90%	100%	100%	100%	100%
Water Quality Complaint Resolution (within 48 hours)	>90%	97%	95%	97%	92%
Water Main Breaks	<28/Month	74	73	140	28
Water Main Break Rate /100 Miles (National Average is 25)	25	43.26	30.17	37.95	38.18
% of Hydrant Leaks in inventory that are not leaking	>90%	99%	99%	99%	99%
<b>Permit Operations</b>					
Overall On-time completion of Permit Reviews	90%	100%	100%	99%	99%
<b>Lead Free DC</b>					
Lead Service Line Replacements	100%*	68%	74%	49%	91%
Material Verifications	100%*	76%	119%	75%	94%
Right-of-Entry Authorizations	100%*	183%	172%	200%	215%
Payment Time	30 Days	27.7	**	26.8	26.1
Public Events & Presentations	N/A	10	5	9	13
Public Events & Presentations	7+	9.1	9.8	8.1	8

\* Target is to complete 100% of the planned activity in each month

**Explanation of Missed Targets****Wastewater Operations Reactive Maintenance (<20 percent):**

DC Water adopted a manufacturing industry benchmark of less than 20% reactive maintenance hours, though no known comparable standard exists in the public water utility sector. Blue Plains manages approximately 45,000 assets within our asset management/maintenance management system, and this stringent industrial benchmark is tracked as a marker for continuous improvement. Over the last five fiscal years, we have observed a descending trend in the percentage of total reactive maintenance hours, measured at an annual average, at the Blue Plains Advanced Wastewater Treatment Plant. The extreme weather conditions experienced during the recent winter months have resulted in an increased number of reactive maintenance hours, due to emergency interventions necessary to resolve issues arising from these events.

**Total Fire Hydrants Replaced (>20/Month):**

In March, we did not meet the KPI target due to a continued shift in priorities as the team worked to address issues that arose during the persistent inclement weather conditions. As the winter season comes to an end, we are reprioritizing fire hydrant replacement to meet the monthly target.



## DC Water Capital Improvement Program

### Water, Sewer, Blue Plains, Lead Free DC and DC Clean Rivers



- In March, 328 lead service lines were replaced. Despite lower replacement production than anticipated, March was one of the top five months in replacement production since the program began. Replacement production in FY26 is 28% higher than the same period in FY25.
- In March, over 1,350 homes were test-pitted to verify service line material. This exceeds the number of homes test-pitted in a single month since the program began. So far in FY26 production is 43% higher than the same period in FY25.
- This month, production was impacted by cancelled or rescheduled appointments where utility markings were not completed by Miss Utility within the allotted time. This resulted in a verified loss of 1,056 test pits and 61 lead service line replacements.
- The volume of inquiries about the program is increasing as more homes are visited. The LFDC Customer Service Team answered a record high of 1,662 inquiries while maintaining a 100% response time KPI.
- Coordination with DDOT has resulted in over \$1,234,000 in paving savings to date.
- In March, outreach operations resulted in over 27,600 touchpoints, which includes over 18,000 in-person touchpoints.
- LFDC participated in 13 stakeholder engagement events in March including one Community Meeting/Event, one CBO Engagement, and 11 ANC Presentations.



#### DC Clean Rivers Projects – Current Status

**Northeast Boundary Tunnel (NEBT):** Substantial Completion was achieved October 31, 2024. Final completion documents are being prepared.

**Green Infrastructure (GI) Maintenance Contracts:** GI facilities maintenance continues as scheduled.

Clean Rivers is working with Procurement on the next contract (June 2026 award).

**Rock Creek Green Infrastructure Project C (RC-C):** Construction field work is ongoing. Nineteen facilities have been completed and four are in active construction (out of 43).

**Potomac Interceptor High Priority Sliplining Repairs:** Sliplining repairs from MH-19 downstream (approximately 800 LF), were completed in January 2026. Final surface restoration remains temporarily paused while crews support the ongoing Potomac Interceptor emergency response activities.

**Potomac Interceptor Rehabilitation:** DC Water staff continue evaluating all Potomac Interceptor segments to identify and reprioritize locations requiring near-term rehabilitation. This effort integrates findings from recent inspections of the entire interceptor, including multi-sensor inspections (MSI), along with operational considerations.

**Potomac Interceptor Emergency Repair at MH17:** Emergency stabilization and repair activities at the MH-17 failure location have progressed significantly. The interceptor was bulkheaded to isolate the damaged section, with temporary bypass pumping routing flow to the canal and back to the interceptor downstream during the repair effort. The failed pipe segment was cleaned and structurally reinforced using geopolymer lining, allowing flows to be safely returned to the Potomac Interceptor on March 14, 2026. Environmental restoration work is ongoing. Permanent structural rehabilitation, including sliplining of the affected reach, will be completed as part of the follow-on repair phase.

#### Updates on Consent Decree Projects

**Potomac River Tunnel Contract B – Tunnel System Construction:** Potomac River Tunnel is an 18' diameter, 5.5-mile-long tunnel designed to provide additional storage & conveyance for the sewer system & to reduce CSO discharges into the Potomac River.

- The north TBM assembly is ongoing and launch of the machine is imminent. Gantries are being fitted out. Installation of other mining support systems such as the North TBM grout plant, muck handling, surface conveyors, gantry crane system, TBM support shops, and the slurry treatment plant are ongoing. The first tunnel precast segments have been delivered to WPP.
  - CSO-020: Construction Staging Area setup continues. Support shops and CSA expansion are ongoing.
  - CSO-022: Shaft excavation is ongoing. First blast in rock was on March 16. All secant piles completed.
  - CSO-024: Contractor continues to prepare for jet grouting. Jet grouting subcontractor mobilized.
  - CSO-027: Construction site setup is ongoing. Electrical duct banks and shop construction are ongoing.
- Piney Branch Tunnel:** A minimum 4.2-million-gallon tunnel to control CSO 049, the largest CSO to Rock Creek
- The Early Work Package – Roadway relocation, site setup, and design of temporary support of excavation are underway.

# dc People and Talent

People and Talent have developed Cluster specific score cards measuring various items across talent management, employee/labor relations, compliance and employee engagement. The metrics are aligned with BluePrint 2.0, the Authority's strategic initiatives and the HCM Strategy.

## Highlights & Initiatives

### Wellness

In March, wellness programming emphasized nutrition, preventive care, and maintaining access to movement-based activities. A five week Nutrition Challenge launched on March 2 achieved 3% participation; engaging employees committed to longer term habit changes. Overall wellness engagement reached 16%, with virtual class participation at 13%, a slight difference from February due to a deliberate reduction in offerings to focus on the Nutrition Challenge.

In person yoga sessions continued to see strong participation and positive feedback, leading to an expansion to twice monthly sessions. Preventive health education was also delivered through Women's Health and Colorectal Cancer Awareness initiatives. Despite the shift in focus, overall engagement remained steady, reflecting sustained interest and deeper participation in habit based programming.

### Learning & Development

#### Leading Blue

Learning & Development is proud to announce that the 2026 Leading Blue cohort officially kicked off on Monday, March 16. This program is designed for our mid-level manager participants, who have been carefully selected to be part of this transformative journey. We are proud to announce our partnership with George Washington University's Center for Excellence in Public Leadership, which will facilitate the first module, "Leading Self" as we embark on this 10-month program.

## People and Talent Metrics

Metric	Target	Jan 26	Feb 26	Mar 26
Vacancies	N/A	175	173	169
FTEs	N/A	1110	1110	1114
*Vacancy Rate	10%	13.61%	13.48%	13.17%
Temporary Alternative Duty Program (TAD) +	50% of WC claims eligible for TAD program	90%	90%	92%

\*Reflects recommended position eliminations in the approved FY26 Budget.

Metric	Q1	Q2	Q3	Q4
Self-Identified Veterans (Active)	28	29	26	26
Female Workforce (Active)	22.8%	22.9%	22.8%	22.8%

### Key Performance Indicators (KPI Benchmark)

KPI Definition	Business Relevance
+ Percentage of Workers' Compensation claims eligible for placement into TAD program	The more claims eligible for TAD program will reduce overall Workers' Compensation costs and claim exposure for the Authority, leading to realized financial savings.

Annual Turnover Metrics					
Year	2021	2022	2023	2024	2025
Involuntary (Dismissal, Medical Disqualification)	1.01%	0.78%	1.97%	1.92%	1.93%
Voluntary (Resignation, Retirement)	4.15%	5.77%	5.55%	5.93%	4.84%
Other (Death)	0.55%	0.10%	0.09%	0.26%	0.35%
<b>Total Turnover Rate</b>	<b>5.71%</b>	<b>6.65%</b>	<b>7.61%</b>	<b>8.11%</b>	<b>7.11%</b>

NOTE: AWWA Turnover Benchmark: 7%

### Key Performance Indicators by Cluster

Cluster	Metric	Feb 26	Mar 26
Learning & Development	Total cost of tuition assistance/reimbursement	\$33,797.20	\$24,329.00
	Total # of employees participating in tuition assistance/reimbursement	14	14
	Total # of employees seeking associate's degree	0	0
	Total # of employees seeking a bachelor's degree	6	1
	Total # of employees seeking a master's degree	3	3
	Total # of employees seeking a doctorate degree	1	0

**Key Performance Indicators by Cluster** – continued

Cluster	Metric	Feb 26	Mar 26
Learning & Development	Total # of employees seeking a certification	4	2
	Total # of employees participating in external training	4	10
Talent Acquisition	Hires	10 (7 external, 3 internal)	15 (7 external, 8 internal)
	Positions Under Recruitment*	85	88
Separations	Separations	7	3
	Term Reasons	<ul style="list-style-type: none"> <li>• 6 voluntary (6 resignations)</li> <li>• 1 involuntary (1 dismissal)</li> </ul>	<ul style="list-style-type: none"> <li>• 2 voluntary (2 resignations)</li> <li>• 1 involuntary (1 dismissal)</li> </ul>
Benefits – Retirement Plan Participation	457(b) Pre-Tax	866 Employees Participated	867 Employees Participated
	457(b) Roth	142 Employees Participated	145 Employees Participated

### Government Affairs Highlights:

**March 2 - Performance Oversight Hearing:** DC Water participated in the Performance Oversight Hearing before the Council and the Committee on Transportation and the Environment. The focus was on the Potomac Interceptor and disconnections. Government Affairs is coordinating with the Committee to address any follow-up questions.

**March 3 - Field Walk at Sladen Court:** Government Affairs, in collaboration with the Permitting team, conducted a field walk at Sladen Court at the request of CM Allen's staff. The walk addressed a constituent's concerns regarding utility connections between the Carriage House and 1113 East Capitol St SE. Since these properties are not adjacent, DDOT approval (such as an easement) is required for utility connections through a public alley.

**March 5 - Community Project Funding (CPF) Submission:** Government Affairs submitted CPF requests for Fiscal Year 2027 to Congresswoman Eleanor Holmes Norton's office. The Potomac Interceptor's rehabilitation may be eligible for funding under the Interior & Environment Account, specifically for Storm Water Management or Combined Sewer Overflow (CSO) control.

**March 6 - Meeting with DOEE on B26-0243:** Government Affairs met with the Department of Energy and Environment (DOEE) to discuss Bill B26-0243, the Automatic Enrollment for Utility Affordability Programs Act of 2025. This bill would establish a system to automatically enroll District residents in income-qualified utility affordability programs. Government Affairs and DC Water support this legislation. A public hearing for this bill was held on March 26, 2026, alongside the Disconnection Bill.

**March 26 - Public Hearings on Utility Bills:** Government Affairs, along with the Finance team, participated in a public hearing for the following bills:

- B26-0105 - Improving Tenant Access to Water Bills Amendment Act of 2025
- B26-0124 - Utility Disconnection Protection Act of 2025
- B26-0243 - Automatic Enrollment for Utility Affordability Programs Act of 2025
- B26-0443 - DC Water Billing and Disconnection Modernization Amendment Act of 2025
- B26-0595 - Transparent Rates and Utility Expenses Amendment Act of 2026
- B26-0602 - Guiding Renewable Interconnection and Distribution (GRID) Amendment Act of 2026

**General Litigation** includes cases filed by and against DC Water. DGLA tracks all ongoing litigation and provides quarterly updates.\*

	2nd Quarter	FY 2026 YTD
Cases Managed	29	33
New Cases	3	3
Cases Closed	7	4
Amount Demanded of DC Water in Closed Cases	\$10,700,000	\$11,207,999.92
Amount Paid by DC Water in Closed Cases	\$100,500	\$143,500

\*This data is current as of 3/31/26.

### Revenue Recovery Cases

Currently, DGLA is managing 232 open foreclosure cases and 62 active bankruptcy cases.

### Freedom of Information Act

DGLA manages requests from the public for information as required by the DC Freedom of Information Act (FOIA). FOIA requests received in March 2026 related primarily to the Potomac Interceptor, PFA's, residential records, and procurement.

### FOIA Data

Open Requests	127
Requests Opened this Month	13
Requests Closed this Month	5

### Other Legal Matters

Type of Legal Matter	# Reviewed/Processed
Contracts	15
Agreements	8
Easements	1
Subpoenas	2

### Internal Audit CEO Report March 2026

This timeline represents the FY 2026 audit plan and the status of each project. The Cherry Bekaert Internal Audit team is executing the FY 2026 internal audit plan, following up on prior audit findings and monitoring the hotline.

#### FY2026 Timeline

	Oct - 25	Nov - 25	Dec - 25	Jan - 26	Feb - 26	Mar - 26	Apr - 26	May - 26	Jun - 26	Jul - 26	Aug - 26	Sept - 26	Oct - 26	Status
Customer Billing and Collections Audit														Started
Emergency Management Policy Gap Analysis														Started
Legal Operational Audit														Started
Recruitment, Performance Evaluation, Compensation Analysis & Training/ LMS Assessment														Started
Asset Management Lifecycle														Moved FY2027
Cloud Security														Started
Work Order Management - Pumping Operations														Started
Procurement, Contracting, & Contract Compliance Audit														Not Started
Physical Security - HQO & Fort Reno														Not Started
Operational Technology Resiliency Audit														Not Started
FY 2027 Risk Assessment														Not Started
Ongoing Follow-up Procedures														Ongoing
Ongoing Hotline Monitoring														Ongoing

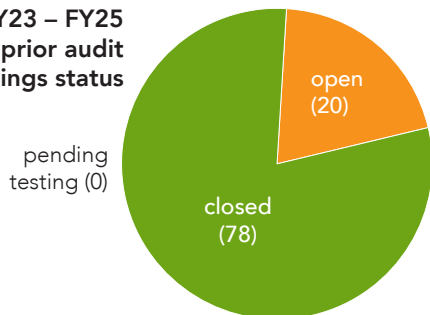
#### Open Prior Audit Findings

Audit Report / Subject	Issue Date	Open
Work Order Management Audit - DWO	7/27/2023	1
Fleet Management Audit	10/27/2023	1
Work Order Management Audit	4/11/2025	6
Strategic Plan Monitoring Audit	9/29/2025	3
Third-Party Vendor Management Audit	11/6/2025	3
Contract Compliance Audit	12/16/2025	4
		<b>total</b> 18

**No Findings Closed this month**

Original remediation target date has been extended.

#### FY23 – FY25 prior audit findings status



In total, 80% of all prior audit findings from FY23-FY25 are closed. Management's target closure rate is 95 percent.

Previously, total audit findings were calculated from FY17 through FY25, reflecting open items that have since been resolved from FY17.

The four FY25 findings from the Contract Compliance Audit have been added to the open findings list.

As a result of focusing on a shorter reporting period and adding the remaining FY25 findings, the percentage closed has decreased to 80% this month.

"Pending Testing" indicates that Management represents that the Action Plan is completed, but Internal Audit has not yet performed testing to validate the status.

**FY23-FY24 Open High Risk Prior Audit Findings\***

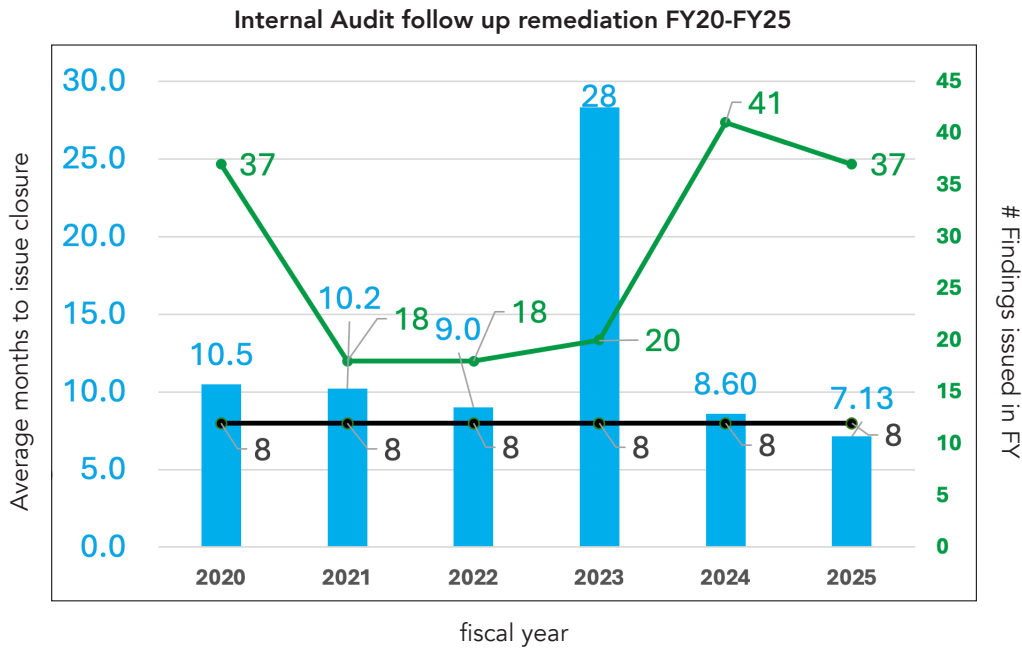
FY25 Contract Compliance Audit: Findings Distributed, Management Action Plans to be supplied during FY2026 Q2. Findings have been added into the count above. Once management responses have been received, any high risk findings will be added to the 'High Risk Open Findings' Chart below

Audit FY	Issue Date	Audit Report and Open Finding	Target Completion Date
2025	4/15/2025	<b>Work Order Management-Facilities Audit</b> • <i>Lack of Current Asset Retirement and Disposal Standard Operating Procedures (SOPs)</i>	8/31/2026
2025	12/16/2025	<b>Contract Compliance Audit</b> • <i>Inadequate Delegation of Authority, Segregation of Duties &amp; Missing Invoice Supporting Documentation Finding</i> • <i>Deficient Risk Management Process Finding</i> • <i>Lack of COTR Designation and Training Completion Finding</i>	5/31/2026 TBD 7/31/2026

\*Note: The audit findings reported below represent open findings through the FY25 Audit Plan year.

**Time to closure by fiscal year**

The graphs below illustrate the average number of quarters from audit finding issuance to audit finding closure year-over year as of February 2026. Management has made significant improvements to achieve timelier audit finding closure as illustrated by the decline from FY23 to FY24. Management's target time to closure is 8 months.





**Presented and Adopted: May 7, 2026**

**SUBJECT: Approval to Execute the Award of Contract No. 260010 (A, B, C, D), Master Service Agreements Miscellaneous Facilities Upgrade Phase 9 (MFU 9), Multiple Firms**

**#26-25  
RESOLUTION  
OF THE  
BOARD OF DIRECTORS  
OF THE  
D.C. WATER AND SEWER AUTHORITY**

The Board of Directors (“Board”) of the District of Columbia Water and Sewer Authority, (“DC Water”) at its meeting held on May 7, 2026, upon consideration of a joint-use matter, decided by a vote of \_\_\_\_ ( ) in favor and \_\_\_\_ ( ) opposed to approve the award and execution of Contract No. 260010 (A, B, C, D), Multiple Firms.

**Be it resolved that:**

The Board of Directors hereby authorizes the CEO and General Manager to execute the Award of Contract No. 260010 (A, B, C, D), Multiple Firms. The Master Service Agreements for Miscellaneous Facilities Upgrade Phase 9 (MFU 9) enable DC Water to quickly address emergency construction and urgent improvements at Blue Plains and various pump station facilities by engaging qualified contractors experienced in complex wastewater projects and collaborative delivery methods. The total program budget is not-to-exceed \$200,000,000 over a five-year contract period, with two one-year options for renewal. Renewal periods will be granted at the sole discretion of DC Water.

This Resolution is effective immediately.

\_\_\_\_\_  
Acting Secretary to the Board of Directors

**DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**

**ACTION REQUESTED**

**CONSTRUCTION CONTRACT:**

**Miscellaneous Facilities Upgrade Phase 9 (MFU-9) Master Services Agreements  
(Joint Use)**

Approval to award and execute Master Service Agreements with the four qualified contractors for Miscellaneous Facilities Upgrade Phase 9 (MFU 9). The total program budget shall not exceed \$200,000,000 over a five-year contract period, with two one-year options for renewal. Renewal periods will be granted at the sole discretion of DC Water.

**CONTRACTOR/SUB/VENDOR INFORMATION**

<b>PRIME:</b>	<b>SUBS:</b>	<b>PARTICIPATION:</b>
American Contracting and Environmental Services, Inc 10330 Old Columbia Road, Suite 102 Columbia, MD 21046	TBD	See note below table regarding Utilization Goals.**
Clark Water, LLC 23475 Rock Haven Suite, Suite 140 Sterling, VA 20166	TBD	
Kokosing Industrial, Inc 6235 Westerville Rd Westerville, OH 43081	TBD	
Ulliman Schutte Construction, LLC 9111 Springboro Pike Miamisburg, OH 45342	TBD	

\*Four firms were prequalified to participate in the Miscellaneous Facilities Upgrade – Phase 9 (MFU-9) program.

\*\*Each of the four firms demonstrated a history of successfully meeting established goals for DBE/WBE utilization. Additionally, the firms agreed to actively engage the certified business community and meet/exceed DC Water’s business utilization goals established for each task Order they are awarded.

**DESCRIPTION AND PURPOSE**

Not-To-Exceed Program Value: \$200,000,000.00  
 Contract Time: 1825 Days (5 Years, 0 Months)  
 No. of Option Years in Contract: 2 (held by DC Water)  
 Anticipated Contract Start Date (NTP): 04-30-2026  
 Anticipated Contract Completion Date: 04-29-2033 (Including 2 Option years)  
 Bid Opening Date: 02-17-2026  
 Bids Received: 7

\*\*\*American Contracting & Environmental Services, Inc      Structural Preservation Systems, LLC  
 \*\*\*Clark Water, LLC      \*\*\*Ulliman Schutte Construction, LLC  
                                  Eastern Contractors Corporation      W.M. Schlosser Company, Inc.  
 \*\*\*Kokosing Industrial, Inc.

\*\*\* Indicates firms recommended for award of CMAR MSA for MFU 9.

**Purpose of the Contract:**

The Master Service Agreements for MFU 9 allow DC Water to provide emergency construction support to its operations departments and address a variety of urgent improvement needs at Blue Plains and DC Water’s stormwater, wastewater, and water pump station facilities. These Master Service Agreements were solicited to qualify contractors with demonstrated experience in complex wastewater treatment facility rehabilitation,

stormwater, sewer, and water pumping stations, and a proven track record of construction site safety, and professional execution utilizing collaborative delivery methods.

To ensure the agility and flexibility of this emergency and urgent construction program, DC Water intends to administer these Master Service Agreements as follows:

- Qualification-based selection process to identify and engage a pool of multiple contractors who have the capacity, capability, and experience needed to successfully complete vertical projects.
- Under the Master Service Agreements, prequalified firms will be assigned or will compete for task orders through a streamlined process that considers, among other factors, qualifications, resource capacity to perform the work, and past performance on other assigned tasks .
- For emergency construction, this contract vehicle allows construction contractors to be engaged during a preconstruction phase, which may often involve triaging an issue, in collaboration with DC Water, a Project Design Engineer, and others, to determine the scope and evaluate alternative solutions.
- For urgent improvements that require detailed designs, task orders will be issued for Construction Manager at Risk (CMAR) services and contractors will perform constructability reviews and provide feedback on construction methods and sequence, project durations, and costs.

**Contract Scope:**

- Emergency response for vertical infrastructure.
- Urgent improvements at Blue Plains, at sanitary and stormwater pumping stations, and at water pump stations.
- Assess and rehabilitate sewer flow diversion structures.

**Federal Grant Status:**

- This Construction Contract is eligible for federal grant funding assistance.

**PROCUREMENT INFORMATION**

<b>Contract Type:</b>	Fixed Price Time & Materials	<b>Award Based On:</b>	Request for Qualifications
<b>Commodity:</b>	Construction	<b>Contract Number:</b>	260010 (A, B, C, D)
<b>Contractor Market:</b>	Open Market		

**\*\*\*BUDGET INFORMATION**

<b>Funding:</b>	Capital	<b>Department:</b>	Wastewater Engineering
<b>Service Area:</b>	B, S, SPF, DPF, WPF	<b>Department Head:</b>	Ryu Suzuki
<b>Project:</b>	BT, BX, HL, J2, NG, OB, OD, OE, OG, OH, OR, OS, OZ, PE, PF, RD, RM, RN, S6, TZ, US, V1, V2, V3, V4, WS, XZ, YD		

**ESTIMATED USER SHARE INFORMATION**

GIBP User Share

User	Share %	Dollar Amount
District of Columbia	41.22%	\$ 55,325,541.71
Federal Funds	0.00%	\$ -
Washington Suburban Sanitary Commission	45.84%	\$ 61,526,512.18
Fairfax County	8.38%	\$ 11,247,647.73
Loudoun County & Potomac Interceptor	4.56%	\$ 6,120,438.38
<b>Total Estimated Dollar Amount</b>	<b>100.00%</b>	<b>\$ 134,220,140.00</b>

CAPM User Share

User	Share %	Dollar Amount
District of Columbia	100.00%	\$ 47,713,860.00
<b>Total Estimated Dollar Amount</b>	<b>100.00%</b>	<b>\$ 47,713,860.00</b>

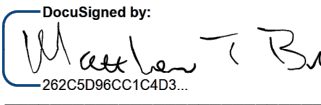
MJ04 User Share

User	Share %	Dollar Amount
District of Columbia	50.06%	\$ 9,043,839.60
Federal Funds	0.00%	\$ -
Washington Suburban Sanitary Commission	49.94%	\$ 9,022,160.40
Fairfax County	0.00%	\$ -
Loudoun County & Potomac Interceptor	0.00%	\$ -
<b>Total Estimated Dollar Amount</b>	<b>100.00%</b>	<b>\$ 18,066,000.00</b>

\*\*\*\*Total Combined User Share

User	Share %	Dollar Amount
District of Columbia	56.05%	\$ 112,083,241.31
Federal Funds	0.00%	\$ -
Washington Suburban Sanitary Commission	35.27%	\$ 70,548,672.58
Fairfax County	5.62%	\$ 11,247,647.73
Loudoun County & Potomac Interceptor	3.06%	\$ 6,120,438.38
<b>Total Estimated Dollar Amount</b>	<b>100.00%</b>	<b>\$ 200,000,000.00</b>

\*\*\*\*Work under this contract will be assigned as needed under specific task orders. As tasks are developed for work associated with MFU-9 projects and costs are developed, the individual users will be notified and billed according to agreed cost-sharing.

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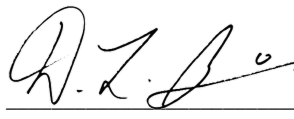
Matthew T. Brown / Date  
 Chief Operating Officer and  
 Executive Vice President

Signed by:  
  
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For Lola Oyeyemi / Date  
 Acting Chief Financial Officer  
 and Vice President, Budget

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Korey R. Gray / Date  
 Vice President of Compliance and Chief  
 Procurement Officer

 / 5/5/2026

David L. Gadis / Date  
 Chief Executive Officer and General Manager

**Presented and Adopted: April 7, 2026**

**SUBJECT: Approval to Execute the Award of Contract No. 10473,  
Green Infrastructure Maintenance, National Services  
Contractors, Inc.**

**#26-26  
RESOLUTION  
OF THE  
BOARD OF DIRECTORS  
OF THE  
D.C. WATER AND SEWER AUTHORITY**

The Board of Directors ("Board") of the District of Columbia Water and Sewer Authority, ("DC Water") at its meeting held on May 7, 2026, upon consideration of a non-joint use matter, decided by a vote of \_\_\_\_ ( ) in favor and \_\_\_\_ ( ) opposed to approval the Award of Contract No. 10473, National Services Contractors, Inc.

The Board of Directors hereby authorizes the CEO and General Manager to execute the Award of Contract No. 10473, National Services Contractors, Inc. This contract aims to maintain DC Water-constructed Green Infrastructure facilities installed under the Long-Term Control Plan Consent Decree, as well as other facilities built to meet District stormwater regulations for Clean Rivers projects. The contract encompasses a three-year base period, with two additional option years that may be exercised at the discretion of DC Water. The total contract value is not-to-exceed \$3,383,947.24.

This Resolution is effective immediately.

\_\_\_\_\_  
Acting Secretary to the Board of Directors

**DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**

**ACTION REQUESTED**

**GOODS AND SERVICES CONTRACT NEW AWARD**

**Green Infrastructure Maintenance Contract  
(Non-Joint Use)**

Approval to execute a goods and services contract for \$3,383,947.24 for three base years for the Green Infrastructure Maintenance contract. The contract includes two option years which may be exercised at DC Water's discretion.

**CONTRACTOR/SUB/VENDOR INFORMATION**

<b>PRIME:</b> National Services Contractors, Inc.* 2007-B Martin Luther King Jr. Ave., SE Washington, DC 20020	<b>SUBS:</b> Constituent Services Worldwide Washington, DC	<b>PARTICIPATION:</b>  CBE 100.0%
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\*Based upon the Green Infrastructure (GI) Memorandum of Agreement with the District of Columbia, this contract shall utilize best efforts to maximize Certified Business Enterprise (CBE) participation, with a goal that at least 50% of the dollar amount of this contract be awarded to CBEs. No Federal funding (i.e. EPA) will be used for this contract.

**DESCRIPTION AND PURPOSE**

Contract Value, Not-To-Exceed:	\$3,383,947.24**
Base Contract Time:	1,095 Days (3 Years, 0 Months)
Anticipated Contract Start Date (NTP):	06-01-2026
Anticipated Contract Completion Date:	05-31-2029 (unless Option Years exercised)
Number of Option Years:	2
Bid Opening Date:	03-13-2026
Total number of Proposals Received:	6
Total number of Shortlisted Firms:	3
Other Shortlisted Firms Bids Received	
Atmos Solutions	\$ 3,378,398.80**
Frey & Muller	\$ 3,211,340.00**

\*\* Contract Values include \$750,000.00 Owners Contingency Allowance

**Purpose of the Contract:**

The purpose of the contract is to maintain DC Water-constructed Green Infrastructure (GI) facilities installed pursuant to the Long-Term Control Plan Consent Decree and other facilities installed to comply with District stormwater regulations as part of Clean Rivers construction projects.

**Contract Scope:**

- Provide green infrastructure maintenance services for Clean Rivers installed facilities throughout the District.
- Maintain DC Water constructed Green Infrastructure (GI) facilities. Facilities include, but are not limited to, bioretention, pervious pavement, green roof plantings and infrastructure, and turf pavers.
  - Obtain all necessary permits to conduct work in accordance with local, state and federal regulations.
  - This Contract will be subject to the goals outlined in the Memorandum of Agreement between DC Water and the Government of the District of Columbia regarding Job Opportunities for District Residents and Contracting Opportunities for District Businesses for Design, Constructing, Inspecting and Maintaining Green Infrastructure.
  - Maintenance is required by the Long-Term Control Plan Consent Decree and NPDES Permit

**Federal Grant Status:**

NA

**PROCUREMENT INFORMATION**

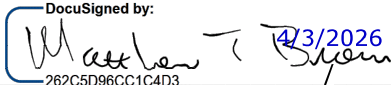
<b>Contract Type:</b>	Cost Reimbursement	<b>Award Based On:</b>	Best Value
<b>Commodity:</b>	Maintenance Services	<b>Contract Number:</b>	10473
<b>Contractor Market:</b>	Open Market		


**BUDGET INFORMATION**


<b>Funding:</b>	Operating	<b>Department:</b>	DC Clean Rivers
<b>Project Area:</b>	Various locations	<b>Department Head:</b>	Jeffrey Peterson
<b>Service Area:</b>	Combined Sewer		


**ESTIMATED USER SHARE INFORMATION**

User – Operating	Share %	Dollar Amount
District of Columbia	100.00%	\$ 3,383,947.24
WSSC	0.00%	\$
Fairfax County	0.00%	\$
Loudoun Water	0.00%	\$
Other (PI)	0.00%	\$
<b>TOTAL ESTIMATED DOLLAR AMOUNT</b>	<b>100.00%</b>	<b>\$ 3,383,947.24</b>

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 Matthew T. Brown  
 Chief Operating Officer and  
 Executive Vice President  
 Date: 4/3/2026

Signed by:  
  
 F25E37ED482245D  
 Lola Oyeyemi  
 Acting Chief Financial Officer  
 and Vice President, Budget  
 Date: 4/3/2026

DocuSigned by:  
  
 40BDAE0B31F6429  
 Korey R. Gray  
 Vice President of Compliance  
 and Chief Procurement Officer  
 Date: 4/3/2026

  
 David L. Gadis  
 Chief Executive Officer and General Manager  
 Date: 5/5/2026

**Presented and Adopted: May 7, 2026**

**SUBJECT: Approval to Publish the Notice of Proposed Rulemaking to Establish House By House Lead Pipe Replacement Assistance Program and Priority Full Lead Water Service Line Replacement Program**

**#26-27  
RESOLUTION  
OF THE  
BOARD OF DIRECTORS  
OF THE  
DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY**

The District members of the Board of Directors (“Board”) of the District of Columbia Water and Sewer Authority (“the DC Water”) at its meeting held on May 7, 2026 upon consideration of a non-joint use matter decided by a vote of \_\_\_ () in favor and \_\_\_ () opposed, to take the following action with respect to approval to publish the Notice of Proposed Rulemaking to Establish House By House Lead Pipe Replacement Assistance Program and Priority Lead Water Service Line Replacement Program.

**WHEREAS**, on March 13, 2019, the Council of the District of Columbia (Council) enacted the Lead Water Service Line Replacement and Disclosure Amendment Act of 2018 (Lead Replacement Act), effective May 18, 2018, but implementation was subject to funding; and

**WHEREAS**, the Lead Replacement Act requires DC Water to perform full lead pipe replacements unless the owner does not consent and established the District’s Lead Pipe Replacement Assistance Program (LPRAP) to provide funding up to 100% of the costs to replace the remaining portion of the lead service line on private property remaining after the replacement of the lead service line in public space resulting in the removal of all of the lead water service line. The Council approved funds in the District’s FY 2020 budget to cover the costs for DC Water to replace lead service lines on private property when replacing the portion in public space and funds to implement the LPRAP program; and

**WHEREAS**, in 2019, the General Manager established and implemented the Lead Free DC Program to replace lead service lines in the District by 2030 and used District funds to pay for the costs to replace the lead service line on private property through multiple programs: small diameter water main replacement projects (SDWM) and Capital Improvement Project and Emergency Repair Replacement (CIPERR) Block by Block;; and

**WHEREAS**, subsequent to the initial funding for FY 2020, the District reduced the amount of its funding for the LPRAP program from \$1.2 Million to \$356,591.53 for FY 2026, which

is depleted within approximately 3 months of the fiscal year. Since September 2023, Environmental Protection Agency (EPA) has authorized DC Water to use federal grant funds to supplement and cover the cost of lead pipe replacement on private property; and

**WHEREAS**, on October 30, 2024, EPA finalized the National Primary Drinking Water Regulations for Lead and Copper: Improvements (LCRI), requiring all public water systems, including DC Water to identify and replace all lead service lines under their control by December 31, 2037; and

**WHEREAS**, on April 15, 2026, the Environmental Quality and Operations Committee met to consider the proposal to promulgate regulations to establish House By House Lead Pipe Replacement Assistance Program and Priority Lead Water Service Line Replacement Program; and

**WHEREAS**, the General Manager outlined the House By House Priority Full Lead Pipe Replacement Assistance Program to expedite the lead service line replacement at properties meeting certain high risk criteria: 1) occupied by pregnant/nursing women; 2) occupied by children under 6; 3) occupied by person with elevated blood lead levels; 4) property is a child development facility, and 5) lead water level exceeds the EPA lead action level; or 6) property has a leaking or broken lead water service line on private property; and

**WHEREAS**, the General Manager estimates 500-800 replacements per year at cost of \$1.2 Million to \$2 Million that is within the approved capital budget; and

**WHEREAS**, the General Manager recommended and requested the Environmental Quality and Operations Committee to recommend Board approval to publish the Notice of Proposed Rulemaking to receive public comments on the proposed House By House Lead Pipe Replacement Assistance Program and Priority Lead Water Service Line Replacement Program; and

**WHEREAS**, on April 15, 2026, the Environmental Quality and Operations Committee after discussion of the amendments to the SAF, recommended the Board to approve the publication of the Notice of Proposed Rulemaking to receive public comments to establish House By House Lead Pipe Replacement Assistance Program and Priority Lead Water Service Line Replacement Program.

**NOW THEREFORE BE IT RESOLVED THAT:**

1. The Board hereby approves the publication of the Notice of Proposed Rulemaking to receive public comments to establish House By House Lead Pipe Replacement Assistance Program and Priority Lead Water Service Line Replacement Program.
2. The Board directs the General Manager to publish the Notice of Proposed Rulemaking as provided in Attachments A and B to receive public comments, and

to take all steps necessary in their judgment and as otherwise required, in the manner provided by the District of Columbia's Administrative Procedure Act.

This resolution shall be effective immediately.

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Acting Secretary to the Board of Directors

**Attachment A – Notice of Proposed Rulemaking to Establish DC Water House by House Lead Pipe Replacement Assistance Program**

**Chapter 42, DC WATER HOUSE BY HOUSE LEAD PIPE REPLACEMENT ASSISTANCE PROGRAM, of Title 21 DCMR, WATER AND SANITATION, is added to read as follows:**

**4200 DC WATER HOUSE BY HOUSE LEAD PIPE REPLACEMENT ASSISTANCE PROGRAM**

4200.1 DC Water adopts these regulations to establish and implement the requirements for the DC Water House by House (HBH) Lead Pipe Replacement Assistance Program (LPRAP) for eligible property owners to receive assistance to replace the eligible portion of the lead water service line.

4200.2 As defined in section 4299, the “eligible portion of the lead service line” is the portion of the lead water service line located on private property and/or any portion of the lead water service line remaining on public property after a partial lead water service line replacement.

**4201 APPLICATION PROCESS**

4201.1 To allow DC Water to determine the eligibility of an applicant to receive HBH LPRAP assistance, the District property owner or their authorized representative shall complete and submit to DC Water a HBH Lead Water Service Line Replacement Application (HBH LSLR Application).

- (a) For a property owned by one person, that property owner or their authorized representative to act on behalf of the property owner must complete and submit an HBH LSLR Application.
- (b) For a property owned by multiple persons, at least one of the property owners or an authorized representative to act on behalf of the property owners must complete and submit a HBH LSLR Application.
- (c) As a condition of eligibility, each applicant shall sign a release, or provide electronic acknowledgement, that authorizes DC Water to obtain or verify information necessary to process the HBH LSLR Application or for reporting purposes.
- (d) An applicant requesting HBH LPRAP assistance must mark “HBH LPRAP” on the HBH LSLR application and submit the completed application to DC Water through DC Water’s website or mail to:

DC Water - Private LSL Replacement Project  
5000 Overlook Avenue, SW, COF Bldg., 5th Floor

Washington, DC 20032

- 4201.2 An authorized representative of the property owner(s) may apply on behalf of the property owner(s) if the representative provides:
- (a) A written document signed by a property owner designating the authorized representative to act on their behalf of the property owner(s); or
  - (b) Other documentation that affirms that the authorized representative is authorized to act on their behalf of the property owner(s).
- 4201.3 After submitting the HBH LSLR Application, the applicant shall notify DC Water of any change in ownership of the property before the work begins.

**4202 ELIGIBILITY**

- 4202.1 To be eligible for a HBH LPRAP assistance, the applicant shall be the property owner or authorized representative of the property owner(s) of a property in the District of Columbia that has an eligible portion of the lead water service line.
- 4202.2 DC Water shall determine whether the property has an eligible portion of the lead water service line if the portion of the water service line on private property and/or the portion in public space remaining after a partial lead water service line replacement is confirmed to be a lead water service line.
- 4202.3 The material of the water service line on private property or remaining in public space after a partial lead water service line replacement shall be confirmed to be a lead water service line based on:
- (a) Information on DC Water’s Water Service Information Map (available at <https://dewater.com/leadmap/>) designates the water service line material as “verified lead” on private property and/or the portion in public space remaining after a partial lead service line replacement;
  - (b) Information provided by the residential property owner or authorized representative confirms the water service line material located on private property and/or the portion in public space remaining after a partial lead water service line replacement is a lead water service line; or
  - (c) Information from the property owner’s contractors completed test pit that confirms the water service line material located on private property and/or the portion in public space remaining after a partial lead water service line replacement is a lead water service line.

4202.4 Each applicant shall cooperate fully in establishing eligibility by providing documentation or other proof of:

- (a) Property ownership by the applicant for the property to be benefited; and
- (b) Additional information that DC Water may require, which is relevant to establishing eligibility.

4202.5 DC Water may obtain the information used in determining eligibility from any relevant sources.

4202.6 DC Water shall complete the eligibility and benefit determination within thirty (30) days after it receives a completed application, or, in the event of an unexpected or extenuating circumstance that affects DC Water, such as a natural disaster, as promptly thereafter as possible, except that the following shall toll the timeline:

- (a) An applicant's failure to supply information to document facts stated in an application;
- (b) An applicant's refusal to permit DC Water to inspect their property, including the location inside where the pipe enters the structures;
- (c) DC Water's inability to make contact with an applicant after three (3) attempts;
- (d) Evidence of misrepresentation in an application;
- (e) A failure to respond by a third party from whom DC Water has requested necessary information and over whom DC Water has no control; or
- (f) A delay in receipt of necessary information over which DC Water has no control.

4202.7 DC Water shall notify the applicant of the eligibility and benefit determination, which shall expire within ninety (90) days or at the end of the fiscal year, whichever occurs first.

4202.8 If the lead pipe replacement is not completed within ninety (90) days from the date of approval or before the end of the fiscal year in which the application was approved, whichever occurs first, DC Water may require the applicant to reapply for HBH LPRAP assistance.

**4203 LEAD PIPE REPLACEMENT**

4203.1 An applicant approved for HBH LPRAP assistance shall complete the following actions to receive benefits:

- (a) Contract with a DC Water HBH approved contractor;
- (b) Sign and date the estimate of the project costs, and the HBH approved contractor shall submit the estimate along with all required documentation for the replacement of the eligible portion of the lead service line to DC Water for approval.
- (c) If the project cost estimate exceeds the reasonable caps in section 4204.2, DC Water may:
  - 1. Approve the estimate that exceeds the reasonable caps;
  - 2. Require the applicant to sign a statement acknowledging that costs that exceed the reasonable caps will not be covered by DC Water under HBH LPRAP Assistance Program and will be the sole responsibility of the property owner(s); or
  - 3. Require the applicant to submit an additional estimate for further consideration.
- (d) Upon DC Water's approval of the estimate, obtain the District Department of Buildings required permits.
- (e) Prior to initiating any field work, the applicant's HBH approved contractor shall:
  - 1. Notify DC Water at least one (1) day prior to initiating an emergency repair/replacement work.
  - 2. Notify DC Water at least five (5) business days prior to initiating any field work for non-emergency replacement work.
- (f) Notify DC Water of any change in ownership of the property before the work begins.
- (g) Conduct a test pit or approved alternative test method and inspect the point of entry to confirm the water service line material;
  - 1. If the test pit or alternative method and point of entry inspection confirms the water service line material is not a lead water service line; STOP all service line replacement work and submit the report results (tap card), signed by the HBH approved contractor, to DC Water within thirty (30) days.

2. If the test pit or alternative method and point of entry inspection confirms the eligible portion of the water service line material is a lead water service line, complete the replacement of the lead water service line, keep the excavation open, notify DC Water to inspect the site and submit report (tap card), signed by the HBH approved contractor, to DC Water within thirty (30) days of the replacement; and
- (h) Within thirty (30) days of completing the test pit in (g)(1) or lead water service line replacement in (g)(2), submit the HBH approved contractor's invoice for 1) the test pit costs or 2) the lead water service line replacement costs and any additional information required by DC Water.

**4204 BENEFITS**

4204.1 HBH LPRAP assistance is a one-time benefit per eligible District property, subject to the availability of funds:

- (a) DC Water shall pay 100% of the actual replacement costs to the DC Water HBH approved contractor, which are subject to the reasonable caps provided in section 4204.2;
- (b) The HBH LPRAP assistance shall be provided to the HBH approved contractor only after:
  1. The eligible applicant's HBH approved contractor completes a test pit or approved alternative testing method and point of entry inspection and confirms the water service line is not lead and submits an invoice and any required documentation to DC Water within thirty (30) calendar days of completing the work; or
  2. The eligible applicant's HBH approved contractor completes the test pit or approved alternative testing method and point of entry inspection and confirms the water service line is a lead water service line and the HBH approved contractor:
    - (A) Completes the replacement of the eligible portion of the lead water service line and keeps the excavation open, pending DC Water's inspection;
    - (B) Notifies DC Water as soon as practicable of completion of the work to conduct the inspection;

- (C) DC Water inspects the work; and
- (D) The contractor submits an invoice and any required documents to DC Water within thirty (30) calendar days of completing the work.

4204.2 The project costs shall be in accordance with the following:

- (a) The reasonable caps on replacement costs by type of work shall be equal to:
  - (1) Two thousand five hundred dollars (\$2,500) for mobilization and demobilization work for a test pit or alternative testing method where the water service line is not a lead water service line;
  - (2) Five thousand five hundred dollars (\$5,500) for mobilization, demobilization, identifying location of curb stop, test pit, excavation, backfill, restoration, penetration, and replacement of lead water service line where the length of the lead portion is eleven (11) linear feet or less;
  - (3) Two thousand eight hundred dollars (\$2,800) for mobilization, demobilization, identifying location of curb stop, test pit, excavation, backfill, restoration, penetration, and replacement of lead water service line where the length of the lead portion is more than eleven (11) linear feet and, as applicable:
    - (A) Two hundred twenty dollars (\$220) per foot of one inch (1") pipe to be replaced;
    - (B) Two hundred sixty-five dollars (\$265) per foot of one and one-quarters inch (1.25") pipe to be replaced;
    - (C) Three hundred thirty dollars (\$330) per foot of one and one-half inch (1.5") pipe to be replaced;
    - (D) Four hundred dollars (\$400) per foot of one and three-quarters inch (1.75") pipe to be replaced;
    - (E) Four hundred eighty dollars (\$480) per foot of two inch (2") pipe to be replaced; and
  - (4) Six hundred dollars (\$600) for installation of the curb stop and curb stop box where the curb stop cannot be located or a new curb stop is otherwise deemed necessary.

- (b) Additional costs for permits, inspectors, restoration, and industry adjustments, including changes in material costs and labor costs will be considered on a case-by-case basis upon submission of documentation. Approval of additional costs above the reasonable caps are subject to available funding.
- (c) Each year, as of the first business day in December, the reasonable caps in this section shall automatically increase by the percentage, if any, by which the All Items Consumer Price Index for all Urban Consumers in the Washington-Arlington-Alexandria, DC-VA-MD-WV Core-Based Statistical Area (or such successor area that includes Washington, DC) (“the Urban Consumer Price Index”) for October of the calendar year exceeds the Urban Consumer Price Index for October of the previous year. Each such inflation adjustment shall be posted to DC Water’s website.

4204.3 If DC Water determines that remaining available funds may be insufficient to provide HBH LPRAP assistance during a fiscal year, DC Water may:

- (a) Suspend the process of taking new applications; or
- (b) Suspend the process of awarding new assistance and place the application on the waitlist.

**4205 DENIAL OR REVOCATION OF BENEFITS**

4205.1 If an applicant is determined ineligible for HBH Lead Pipe Replacement Assistance Program, DC Water will provide to the applicant notice of ineligibility or revocation, to include:

- (a) A statement of the determination of ineligibility and an explanation of that determination;
- (b) A statement of the action that the applicant must take, if any, to be found eligible; and
- (c) Notice of the applicant’s right to appeal the determination, as provided in § 4206.

4205.2 If DC Water determines that a prior eligibility decision for HBH Lead Pipe Replacement Assistance Program was based on material error, falsity, misrepresentation, concealment, omission, or fraud, DC Water will:

- (a) Reopen the application;
- (b) Inform the applicant of DC Water’s final action or intended action;

- (c) Provide the applicant with a reasonable opportunity to respond;
- (d) Revise or revoke the determination of eligibility; and
- (e) Take all steps authorized by law to recover any funds provided, if applicable.

4205.3 The applicant shall not have a right to appeal a reduction, suspension, or revocation of the benefit based on a lack of available funding.

#### **4206 ADMINISTRATIVE APPEALS**

4206.1 With respect to a matter governed by §§ 4201 to 4205 of this chapter, an applicant adversely affected or aggrieved by an action of DC Water may file a written appeal to the General Manager of DC Water, or the General Manager's designee, stating the basis of the appeal, and providing any information or material that would support a change to DC Water's action. The appeal must be filed within fifteen (15) calendar days after receipt of DC Water's action.

4206.2 The General Manager shall review the applicants appeal and issue a notice of final action. The decision of the General Manager or the General Manager's designee upon appeal shall become the final action of DC Water.

4206.3 An applicant may seek review of the General Manager's notice of final action by filing a petition for an administrative hearing to request a hearing before the DC Water Administrative Hearing Officer within fifteen (15) days of the date of the General Manager's notice of final action as provided in 21 DCMR § 412.

#### **4299 DEFINITIONS**

**DC Water** -- the District of Columbia Water and Sewer Authority.

**Eligible portion of the lead service line** – the portion of the lead water service line located on private property and/or any portion of the lead water service line remaining on public property after a partial lead water service line replacement.

**House by House (“HBH) Lead Pipe Replacement Assistance Program** -- The DC Water House by House Assistance Program that provides eligible properties with assistance for the replacement of the eligible portion of the lead water service line.

**Lead water service line** – for purposes of this chapter, the pipe supplying potable water from the water main to the first connection in a property whose material is lead or galvanized.

**Partial Lead Water Service Line** – The lead water service line that remains after the replacement of a portion or all of the lead water service line in public space with a nonlead water service line from the watermain to the property line.

**Replacement Costs** – exploratory, construction, and restoration costs incurred under the HBH Assistance Program.

**Attachment B – Notice of Proposed Rulemaking to Establish DC Water House by House Priority Lead Water Service Line Replacement Assistance Program**

**Chapter 43, DC WATER PRIORITY FULL LEAD WATER SERVICE LINE REPLACEMENT ASSISTANCE PROGRAM, of Title 21 DCMR, WATER AND SANITATION, is added to read as follows:**

**4300 DC WATER PRIORITY LEAD WATER SERVICE LINE REPLACEMENT ASSISTANCE PROGRAM**

4300.1 DC Water adopts these regulations to establish and implement the requirements for the DC Water House By House - Priority Lead Water Service Line Replacement (HBH Priority Replacement) Assistance Program for eligible property owners to receive assistance to perform an emergency replacement of a leaking or broken lead water service line on private property or to expedite a full lead water service line replacement on their property and in public space.

**4301 APPLICATION PROCESS FOR AN EMERGENCY OR FULL LEAD WATER SERVICE LINE REPLACEMENT**

4301.1 To allow DC Water to determine the eligibility of an applicant to receive HBH Priority Replacement Assistance to perform an emergency replacement of a leaking or broken lead water service line on private property or to expedite a full lead water service line replacement, the District property owner or their authorized representative shall complete and submit to DC Water or DC Water Contractor a HBH Lead Water Service Line Replacement Application (HBH LSLR Application).

- (a) For a property owned by one person, the property owner or their authorized representative to act on behalf of the property owner must complete and submit a HBH LSLR Application.
- (b) For a property owned by multiple persons, at least one of the property owners or an authorized representative, to act on behalf of the property owner(s), must complete and submit a HBH LSLR Application.
- (c) As a condition of eligibility, each applicant shall sign a release or provide electronic acknowledgement that authorizes DC Water to obtain or verify information necessary to process the HBH LSLR Application or for reporting purposes.
- (d) An applicant requesting an expedited full lead water service line replacement must mark “Emergency” on the HBH LSLR application and provide the completed application to DC Water or DC Water’s Contractor.

- (e) An applicant requesting an emergency replacement must mark “Priority” on the HBH LSLR application and submit the completed application to DC Water.

4301.2 An authorized representative of the property owner(s) may apply on behalf of the property owner(s) if the representative provides:

- (a) A written document signed by the property owner designating the authorized representative to act on their behalf of the property owner(s); or
- (b) Other documentation that affirms the authorized representative is authorized to act on behalf of the property owner(s).

4301.3 After submitting the HBH LSLR Application, the applicant approved for HBH Priority Replacement assistance shall notify DC Water of any change in ownership of the property before the work begins.

## **4302 ELIGIBILITY**

4302.1 To be eligible for the HBH Priority Replacement assistance, the applicant shall be the property owner or authorized representative of the property owner(s) of a property in the District of Columbia that meets the priority replacement criteria and has 1) a full lead water service line or 2) a leaking or broken lead water service line on private property.

4302.2 DC Water shall determine whether the property has a leaking or broken lead water service line on private property based on the information provided in a plumber/contractor’s report or DC Water report attesting to: 1) a leaking or broken water service line on private property and 2) the portion of the water service line on private property is confirmed to be a lead water service line.

4302.3 DC Water shall determine whether the property has a full lead water service line if the portion of the water service line on private property and the portion in public space are confirmed to be a lead water service line.

4302.4 The material of the water service line on private property and/or in public space shall be confirmed to be a lead water service line based on:

- (a) Information on DC Water’s Water Service Information Map (available at <https://dcwater.com/leadmap/>) designates the water service pipe material as “verified lead” on private property and/or in public space.
- (b) Information provided by the property owner(s) or their authorized representative confirms water service pipe material located on private property and/or in public space is a lead water service line.

- (c) Information provided in the property owner(s) plumber/contractor's report confirms the water service pipe located on private property is leaking and the material is a lead water service line.
- (d) Information from DC Water's report that confirms the water service pipe material located on private property is lead water service line.

4302.5 The property owner or authorized representative of the property owner(s) shall submit a HBH LSLR Application and supporting documentation that meets one or more of the following priority emergency or full lead water service line replacement criteria:

- (a) Property is occupied by a pregnant or nursing mother;
- (b) Property is occupied by a child under 6;
- (c) Property is occupied by a person with a blood lead value that exceeds the U.S. Centers for Disease Control and Prevention (CDC) level of three and five hundredths (3.5) micrograms of lead per deciliter of blood ( $\mu\text{g}/\text{dL}$ ), or such more stringent standard as may be established by the CDC;
- (d) Property has a lead water level exceeding the U.S. Environmental Protection Agency (EPA) Lead Action Level of fifteen (15) parts per billion (ppb) or ten (10) ppb after November 1, 2027, or such more stringent standard as may be established by EPA;
- (e) Property is a child development facility, including a child development center, home or expanded home, licensed by the D.C. Office of the State Superintendent of Education (OSSE); or
- (f) Property has a leaking or broken lead water service line on private property.

4302.6 As a condition of eligibility, the applicant shall sign a release, or provide electronic acknowledgement, that authorizes DC Water to obtain or verify information necessary to process the application or for reporting purposes.

4302.7 The applicant shall cooperate fully in establishing eligibility by providing documentation or other proof of:

- (a) Property ownership by the applicant for the property to be benefited; and
- (b) Additional information that DC Water may require, which is relevant to establishing eligibility.

4302.8 DC Water may obtain the information used in determining eligibility from any relevant sources.

**4303 PRIORITY EMERGENCY LEAD WATER SERVICE LINE REPLACEMENT**

4303.1 An applicant requesting an expedited review and emergency replacement of the leaking or broken lead water service line on private property shall comply with the following requirements:

- (a) Immediately call the DC Water 24-Hour Water and Sewer Emergency Number at 202-612-3400;
- (b) Provide DC Water a copy of the plumber/contractor's report, if available;
- (c) Permit DC Water or DC Water's Contractor to conduct an inspection of the water service line on their property and point of entry;
- (d) Upon determination by DC Water that the property has a leaking or damaged lead water service line, complete and sign a HBH LSLR Application as required in 4301.1, and marking "Emergency" under the priority criteria; and
- (e) Provide any information requested by DC Water or DC Water's Contractor.

4303.2 Upon notice of a leaking or broken lead water service line on property, DC Water shall:

- (a) Respond to the property confirm there is a leak is on private property;
- (b) Turn off the leak at the curb stop (if feasible and necessary); and
- (c) Confirm whether the water service line is a lead water service line by reviewing the plumber/contractor report and/or inspecting the service line at the location of the leak/break (if feasible) or inside the premises at the point of entry.

4303.3 If DC Water determines the property has a leaking/broken lead water service line and the property owner or authorized representative completes and signs a HBH LSLR Application, DC Water shall assign a DC Water Contractor to perform the replacement on private property and public space if that portion is also a lead water service line.

**4304 PRIORITY FULL LEAD WATER SERVICE LINE REPLACEMENT**

4304.1 An applicant requesting an expedited full lead service line replacement, shall complete and sign HBH LSLR Application and submit it to DC Water through DC Water's website or mail to:

DC Water - Private LSL Replacement Project  
5000 Overlook Avenue, SW, COF Bldg., 5th Floor  
Washington, DC 20032

4304.2 DC Water shall review and complete the eligibility and benefit determination within thirty (30) days after it receives a completed application, or, in the event of an unexpected or extenuating circumstance that affects DC Water, such as a natural disaster, as promptly thereafter as possible, except that the following shall toll the timeline:

- (a) An applicant's failure to supply information to document facts stated in an application;
- (b) Applicants refusal to permit DC Water to inspect their property, including the location inside where the pipe enters the structure;
- (c) DC Water's inability to make contact with an applicant after three (3) attempts;
- (d) Evidence of misrepresentation in an application;
- (e) A failure to respond by a third party from whom DC Water has requested necessary information and over whom DC Water has no control; or
- (f) A delay in receipt of necessary information over which DC Water has no control.

4304.3 DC Water shall notify the applicant of the eligibility and benefit determination.

4304.4 If DC Water determines the applicant is eligible for HBH Priority Lead Water Service Line Replacement assistance, DC Water's Contractor shall contact the property owner or authorized representative to schedule the replacement.

4304.5 If DC Water's Contractor determines the water service pipe material located in public space or on private property is not lead, DC Water shall revoke the approval for HBH Priority Lead Water Service Line Replacement benefits.

4304.6 If DC Water determines the applicant is not eligible, the applicant may following the procedures to appeal that decision as provided in Section 4306.

4304.7 Applicant approved for HBH Priority Lead Water Service Line Replacement benefits to replace a full lead service line shall complete the following actions to receive benefits:

- (a) Schedule the work with the DC Water Contractor and ensure the owner or authorized representative is present at the property during the work.
- (b) Inform the DC Water Contractor of any hidden hazards or property defects during the initial site visit. Examples of hidden hazards could include an electric or gas line leading to a yard lighting fixture or a buried fuel tank for home heating oil.
- (c) Take detailed pre-construction and post-construction photos inside and outside the home to help the DC Water Contractor restore the area as close as possible to pre-existing conditions once the work is completed.
- (d) Make the area near the point of entry (POE), where the water service line enters the building, accessible to the DC Water Contractor by removing any furniture, shelves, appliances, etc. that may prevent the contractor from accessing the POE.
- (e) Remove any trees, shrubs, etc. within the work area prior to the start of the work.
- (f) Ask DC Water or the DC Water Contractor any questions about the work.
- (g) Notify DC Water of any change in ownership before the work begins

**4305 BENEFITS**

4305.1 A HBH Priority Lead Water Service Line Replacement assistance is a one-time benefit per eligible District property:

- (a) DC Water's Contractor shall perform the emergency replacement of full lead water service line replacement at no cost to the owner.
- (b) The HBH Priority Lead Water Service Line Replacement assistance shall be subject to availability of funds.

4305.2 If DC Water determines that remaining available funds may be insufficient to provide relief during a fiscal year, DC Water may:

- (a) Suspend the process of taking new applications; or
- (b) Suspend the process of awarding new assistance and place the application on the waitlist.

**4306 DENIAL OR REVOCATION OF BENEFITS**

4306.1 If an applicant is determined ineligible for HBH Priority Lead Water Service Line Replacement benefits, DC Water will provide to the applicant notice of ineligibility, to include:

- (a) A statement of the determination of ineligibility and an explanation of that determination;
- (b) A statement of the action that the applicant must take, if any, to be found eligible; and
- (c) Notice of the applicant's right to appeal the determination, as provided in section 4307.

4306.2 If DC Water determines that a prior eligibility decision for HBH Priority Lead Water Service Line Replacement benefits was based on material error, falsity, misrepresentation, concealment, omission, or fraud, DC Water will:

- (a) Reopen the application;
- (b) Inform the applicant of DC Water's final action or intended action;
- (c) Provide the applicant with a reasonable opportunity to respond;
- (d) Revise or revoke the determination of eligibility; and
- (e) Take all steps authorized by law to recover any funds provided, if applicable.

4306.3 The applicant shall not have a right to appeal a denial or revocation of the HBH Priority Lead Water Service Line Replacement benefit based on a lack of available funding.

**4307 ADMINISTRATIVE APPEALS**

4307.1 With respect to a matter governed by §§ 4301 to 4306 of this chapter, an applicant adversely affected or aggrieved by an action of DC Water may file a written appeal to the General Manager of DC Water, or the General Manager's designee, stating the basis of the appeal, and providing any information or material that would support a change to DC Water's action. The appeal must be filed within fifteen (15) calendar days after receipt of DC Water's action.

4307.2 The General Manager shall review the applicants appeal and issue a notice of final action. The decision of the General Manager or the General Manager's designee upon appeal shall become the final action of DC Water.

4307.3 An applicant may seek review of the General Manager's notice of final action by filing a petition for an administrative hearing to request a hearing before the DC Water Administrative Hearing Officer within fifteen (15) days of the date of the General Manager's notice of final action as provided in 21 DCMR § 412.

**4399 DEFINITIONS**

**DC Water** -- the District of Columbia Water and Sewer Authority.

**House by House (HBH) Priority Full Lead Water Service Line Replacement Program** – The DC Water House by House Assistance Program that provides eligible properties with assistance to expedite the full lead water service line replacement on their property and in public space .

**Lead water service line** – the pipe supplying potable water from the water main to the first connection in a property whose material is lead or galvanized.

**Partial Lead Water Service Line** – The lead water service line that remains after a partial replacement where the lead water service line in private property is replaced with a nonlead water service line from the watermain to the property line and the portion of the water service line in public space is a lead water service line.

**Presented and Adopted: May 7, 2026**

**SUBJECT: Approval to Change Date for the Public Hearing and Extend Comment Period for the Proposed Rulemaking for the FY 2027 & FY 2028 Rates, Charges and Fees**

**#26-28  
RESOLUTION  
OF THE  
BOARD OF DIRECTORS  
OF THE  
DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY**

The District members of the Board of Directors (“Board”) of the District of Columbia Water and Sewer Authority (“DC Water”) at the Board meeting held on May 7, 2026 upon consideration of a non-joint use matter, decided by a vote of \_\_\_ ( ) in favor and \_\_\_ ( ) opposed, to approve the following action to change the date for the Public Hearing and extend the Public Comment period for the Proposed Rulemaking for the FY 2027 & FY 2028 Rates, Charges and Fees.

**WHEREAS**, on March 5, 2026, the Board approved Resolution 26-22 authorizing the General Manager to publish a Notice of Proposed Rulemaking to initiate the public comment process in accordance with D.C. Official Code § 34-2202.16(b), 21 DCMR Chapter 40 and the District of Columbia Administrative Procedure Act for the proposed FY 2027 and FY 2028 Retail Metered Water and Sewer Rates, Clean Rivers Impervious Area Charge (IAC), Right-of-Way Occupancy Fee (ROW), Payment In Lieu of Taxes Fee (PILOT), new Public Inconvenience Fee (PIF), Retail Groundwater Sanitary Sewer Service Rate and High Flow Filter Backwash Sewer Rate; and

**WHEREAS**, on March 20, 2026, DC Water published a Notice of Proposed Rulemaking (NOPR) in the *District of Columbia Register* (DCR) for the proposed FY 2027 and FY 2028 Rates and Fees, at 73 DCR 004508, and published a Notice of Public Hearing for that NOPR at 73 DCR 004506 for the scheduled public hearing on May 14, 2026; and

**WHEREAS**, on April 28, 2026, the DC Retail Water and Sewer Committee met to consider a proposal to change the date for the public hearing and to extend the public comment period for the proposed FY 2027 and FY 2028 adjusted rates, charges and fees; and

**WHEREAS**, on April 28, 2026, the General Manager proposed changing the date of the public hearing from May 14, 2026 to June 23, 2026 and to extend the public comment period from May 21, 2026 to end on June 29, 2026 for the proposed FY 2027 and FY 2028 rates, charges and fees as published in the DCR on March 20, 2026; and

**WHEREAS**, the General Manager reported this change would provide additional time to conduct outreach to customers and provide customers additional time to consider the

proposed rates and fees, attend the Town Hall meeting, attend the public hearing and submit comments; and

**WHEREAS**, on April 28, 2026, upon further discussion and consideration of the General Manager's recommendation, the DC Retail Water and Sewer Rates Committee recommended to the Board changing the date of the Public Hearing to June 23, 2026 and extending the public comment period to end on June 29, 2026 for the proposed rulemaking for the FY 2027 and FY 2028 rates, charges and fees as published in the DCR on March 20, 2026.

**NOW THEREFORE BE IT RESOLVED THAT:**

1. The Board approves the change in the date for the public hearing and extension of the public comment period for proposed FY 2027 and FY 2028 rates, charges and fees as published in the DCR on March 20, 2026 to provide additional outreach to customers, additional time for customers to attend the Town Hall meeting, Public Hearing and submit comments.
2. The General Manager is authorized to take all steps necessary in his judgment and as otherwise required, to initiate the public comment process and shall provide notice of the proposed rate adjustments and fees in the manner provided by DC Official Code § 34-2202.16(b), 21 DCMR Chapter 40, and the District of Columbia Administrative Procedure Act.

This resolution is effective immediately.

\_\_\_\_\_  
Acting Secretary to the Board of Directors