#### DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY Board of Directors

dc water is life

Meeting of the Environmental Quality and Operations Committee

Thursday, April 21, 2022 9:30 a.m.

### Microsoft Teams

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9:30 a.m.	I.	Call to Order	Sarah Motsch Chair
	Ш.	Roll Call	Linda Manley Board Secretary
9:35 a.m.	Ш.	AWTP Status Update	Aklile Tesfaye
		1. BPAWTP Performance	
9:55 a.m.	IV.	The Department of Occupational Safety and Hea	<b>Ith (DOSH)</b> David Gill
10:10 a.m.	V.	Lead-Free DC Update	John Deignan
10:25 a.m.	VI.	Action Items	Joel Grosser
		Joint Use	
		1. Contract No. 18-PR-DDCS-03 - Tank and	Reservoir Cleaning
		<u>Non-Joint Use</u>	
		1. None.	
10:30 a.m.	VII.	Procurement Transformation Update	Dan Bae/Rudy Gonzalez
10:50 a.m.	VIII.	Other Business / Emerging Issues	
		1	

10:55 a.m.	IX.	Executive Session*	Sarah Motsch
11:00 a.m.	Х.	Adjournment	Sarah Motsch

#### Follow-up Items from Prior Meetings:

- Mr. Matthew Brown, Chief Financial Officer & EVP, to forward list of 'Other (PI)' users listed in the estimated user share information tables for Joint Use Action Item 1. [Forwarded to BOD Secretary, March 21, 2022]
- Ms. Kishia Powell, Chief Operating Officer & EVP to report back to the Committee on DC Water's commitments related to the maintenance and repair of private hydrants after discussions with DC FEMS. [Forwarded to BOD Secretary, April 08, 2022]

The DC Water Board of Directors may go into executive session at this meeting pursuant to the District of Columbia Open Meetings Act of 2010, if such action is approved by a majority vote of the Board members who constitute a quorum to discuss: matters prohibited from public disclosure pursuant to a court order or law under D.C. Official Code § 2-575(b)(1); contract negotiations under D.C. Official Code § 2-575(b)(2); legal, confidential or privileged matters under D.C. Official Code § 2-575(b)(4)(A); collective bargaining negotiations under D.C. Official Code § 2-575(b)(5); facility security under D.C. Official Code § 2-575(b)(8); disciplinary matters under D.C. Official Code § 2-575(b)(9); personnel matters under D.C. Official Code § 2-575(b)(10); proprietary matters under D.C. Official Code § 2-575(b)(11); train and develop members of a public body and staff under D.C. Official Code § 2-575(b)(12); decision in an adjudication action under D.C. Official Code § 2-575(b)(13); civil or criminal matters where disclosure to the public may harm the investigation under D.C. Official Code § 2-575(b)(14), and other matters provided in the Act.



### Wastewater Operations

#### Blue Plains Advanced Wastewater Treatment Plant – March 2022

#### Accomplishments & Priorities

#### Wet Weather Treatment Facility Performance Monitoring Report

As part of the commissioning of the Blue Plains and Anacostia River Tunnels and the Wet Weather Treatment Facilities (WWTF), DC Water has submitted to EPA a 180-day performance monitoring plan. The purpose of this plan is to provide a summary of the operation and treatment optimization of the newly commissioned facilities. The graph below provides a summary of the capture performance of the tunnel system each year since facility start-up in March of 2018.



Figure 1. System Performance Captured Flows

#### Accomplishments & Priorities

Figure 2. Wet Weather Treatment Facility Aerial View



The monitoring report provides the EPA with data to document that the facilities as commissioned are meeting the stated assumptions of the Long-Term Control Plan (LTCP). The period covered by this report is from May 11, 2020, through October 31, 2020, this corresponds to the period with which DC Water staff controlled the operations of the treatment facilities. A summary of the overall operation with regards to flows and capture for the system is shown in Table 1 below.

Parameter	Value
Rainfall, avg 4 gages (inches)	68.6
Volume captured by tunnel (mil gal)	4,737
Volume overflowed (mil gal)	358
% Capture	93%
# of Wet Weather Events	43
# Wet Weather Events where 100 percent of WWTF influent flow received complete treatment	19
% of volume receiving complete treatment	76%
% of volume discharged to Outfall 001	24%
Volume discharged to Outfall 001 (mil gal)	1,158

Table 1. System Operation Parameters - Summary

Of particular note is during the reporting period, approximately 4.7 billion gallons of flow were captured by the tunnel system and only 358 million gallons of CSOs were reported. This is a CSO capture rate of 93% which is significantly greater than the 80% design assumption for this phase of the

#### Accomplishments & Priorities

project. Also, of the 4.7 billion gallons captured, 76% received treatment at the WWTF and then was directed to the back to Blue Plains complete treatment facilities and discharged to Outfall 002. Only 24% of the captured flow was treated though the WWTFs and discharged to Outfall 001. The fact that the majority of the captured flow can receive complete treatment though the plant has led to high levels of pollutant removals.

Pollutant Removals for Captured Wet Weather Flows			
Pollutant	Lbs Removed	% Removal	
TSS	3,865,000	97 %	
cBOD	900,000	87 %	
TN	227,000	83 %	
ТР	35,000	96 %	

#### Table 2. Pollutant Removals from Captured Combined Flows

Part of the goal of the report and process assessment was to provide EPA draft process operational parameters for potential inclusion in the future NPDES Permit language. These include flow management routines and process treatment operational targets. A flow management routine which balances working to limit discharge to Outfall 001 (thus maximizing flows to Outfall 002) while at the same time working to maintain available storage volume in the Tunnel System has been developed with operational experience. This system needs to be flexible enough to address significant variations in a storm event and the potential for increasing variability due to climate change. See Fig. 3 below for an example of flow management during a two-day storm event.





Wet Weather Treatment Facility (WWTF) Performance: In March 2022, a total of 112 MG of combined wet weather flow, captured in the tunnel system, was treated through the plant. There was no measured overflow that took place this month (Table 1).

		March 2022*	Calendar Year 2022 (Through March)
ך פ	Total Precipitation, inches (DCA gauge)	2.77	8.76
ן 4	Fotal Volume Captured in the Anacostia Tunnel, MG	111	345
N	Measured Overflow, MG	0	0
F	Percent Captured**	100%	100%
S	Screenings and Grit Capture, tons		

Table 3. Wet Weather Treatment Facility (WWTF) Performance

Note: \*Based on preliminary data.

\*\*Expected Capture ~80%

**Blue Plains Electrical Energy Use and Generation**: The Combined Heat and Power (CHP) facility produced an average of 8.9 megawatts (MW) of renewable electricity during this month. Contractually, the CHP performance is evaluated based on the net electricity export to the Blue Plains grid, which averaged 7.5 MW as shown in Figure 4 below. The solar system produced an additional 0.7 MW of power on average. The total electricity consumption at Blue Plains averaged 28.2 MW. Out of total electrical consumption, 29% of electricity was generated onsite between CHP and solar panels, which

#### Operational Performance

surpassed the plant performance metrics of 20%. DC Water purchased an average of 20.1 MW of electricity from PEPCO as shown in the graph below.

Figure 5. Blue Plains Energy Report – Average Electricity Purchased from PEPCO (light blue), Net Export from CHP (dark blue), Solar Power Production (orange) and % of Total Plant Electricity Use Generated Onsite (green line on right Y-axis)



**Class A Biosolids Production:** In March, biosolids hauling averaged 426 wet tons per day (wtpd). All biosolids produced during the month met Class A Exceptional Quality (EQ) requirements required by EPA. Fecal Coliform values on daily process monitoring samples remained below the 1,000 MPN\*/gram required for Class A biosolids - consistent with the low levels measured historically. \*Most Probable Number (MPN) per gram measures statistical probability of number of organisms

**Bloom Marketing**: The average quantities of Class A biosolids transported and applied on farms and the quantities marketed as Bloom are shown on the graph below. In March, Blue Drop sold 9,678 wet tons of Bloom (Figure 6). This is a sales record for March. Blue Drop did an excellent job of marketing, and high fertilizer prices drove more farmers to our product. The remaining 3,243 wet tons not sold into the market were land applied through WSSC contracts.



Progress Report	The following proposals were submitted:
	<ol> <li>Effects of post-processing on stabilization and mobility of per- and polyfluoroalkyl substances (PFAS) and PFAS precursors in biosolids.         <ul> <li>a. PI: Hossain Azam (University of the District of Columbia). Role DC Water: CO-PI (Chris Peot, Haydee De Clippeleir, James Fotouhi)</li> <li>b. Objective: investigate the impact of curing and blending of biosolids on PFAS transformation and leachability of PFAS through the soil column.</li> <li>c. Value to DC Water: This will provide understanding of PFAS transformation during post-processing and will identify products that can help minimize PFAS transport to groundwater once land applied.</li> </ul> </li> </ol>
	2. Developing a process-based prediction of sludge settleability
	a. PI: Belinda Sturm (University of Kansas), role DC Water: Co-PI (Haydee De Clippeleir)
	b. Objective: develop prediction tool of settleability that can help prediction of settling behavior as a result of process changes.
	c. Value to DC Water: This tool can help to predict the impact of capital investments on process performance and effluent quality. In addition, it can help with virtual piloting of different options to enhance settling and effluent quality in our secondary treatment system
	3. Optimizing and Understanding Micro-Aeration and H2 Supplementation to Enhance
	Anaerobic Digestion
	a. PI: Mathew Higgins (Bucknell University), role DC Water: technical advisor (Haydee
	<ul> <li>b. Objective: this project will investigate methods for dosing and control of microaeration and H2 supplementation and to better characterize their impacts on the AD process, including process chemistry, biogas quality, conditioning, dewatering and cake quality.</li> <li>c. Value to DC Water: the approaches studies will increase the methane content in the biogas. This work can help evaluate biogas upgrading alternative for Blue Plains.</li> </ul>



### **District of Columbia Water and Sewer Authority**



Briefing on:

# Wet Weather Treatment Facility Post Construction Monitoring

Briefing for:

# **Environmental Quality and Operations Committee**

April 21, 2022

**DCWATER.COM** 

# Agenda

- Background
- NPDES Permit Requirements
- Performance Assessment Results
- Proposed NPDES Permit Conditions
- Next Steps



# **Background - Commissioning Timeline**

Item	2018	2019	2020	2021
	MAMJJASOND	J F M A M J J A S O N D	JFMAMJJASOND	JFMAMJJASOND
Placed in operation	3/20/2018			
Data Collection Period	Operation by	Design-Build contractor	Operation 5/11/2020 to 3 develop perfor	n by DC Water: 10/31/2021 used to rmance assessment

# **Background - Performance Since Commissioning**



- Nearly <u>12.6 billion</u> gallons captured Mar 2018 – Dec Jan 2022
- Over <u>7,900 tons</u> of trash, debris, and other solids captured
- Exceeding predicted capture rate (90%>80%)

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# **NPDES Permit Requirements - Post Construction Monitoring**

Post-Construction Condition	Status
DC Water has submitted and EPA has approved a Monitoring Plan to demonstrate that the WWTF is meeting the assumptions of the LTCP regarding the level of control and develop Parametric Limits for the WWTF to ensure compliance	Monitoring plan submitted on 7/12/2017 and EPA approved on 6/6/2018
Conduct monitoring according to the approved monitoring plan	Monitoring and data collection May 2020 through October 2021
Submit for EPA review and approval of Performance Assessment. Corelate Operational Parameters including Flow management Routines to effluent quality and Propose Process Unit Operational Parameters	Overview of WWTF Operations and Performance and Proposed Operational Parameters for the WWTF submitted on December 22, 2021

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## Performance Assessment Results – Highlights May 11, 2020 to Oct 31, 2021

Parameter	Value
Rainfall, avg 4 gages (inches)	68.6
Volume captured by tunnel (mil gal)	4,737
Volume overflowed (mil gal)	358
% Capture	93%
# of Wet Weather Events	43
# Wet Weather Events where 100 percent of WWTF	
influent flow received complete treatment	19
% of volume receiving complete treatment	76%
% of volume discharged to Outfall 001	24%
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### Performance Assessment Results – Highlights May 11, 2020 to Oct 31, 2021



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### Performance Assessment Results – Highlights May 11, 2020 to Oct 31, 2021

- Flow management by operations staff successful
- Operated based on specific nature of events and anticipated rain
- Maximize flow through complete treatment
- Maximize available tunnel volume to minimize CSOs



TDPS - Tunnel Dewatering Pumping Station RWWPS - Raw Wastewater Pumping Station 001 FLOW - Outfall 001 Flow 511 MGD - Flow Rate at which Combined Sewer System Flow (CSSF) begins TOTAL WWTF INFLUENT =186MGD 001 DISCHARGE = 28MG E. COLI, cfu/100ml =241GM 7

# Performance Assessment Results – Highlights May 11, 2020 to Oct 31, 2021

Pollutants Removed from Captured Combined Flows		
Parameter	Pounds Removed (Lbs.)	
Total Suspended solids (TSS)	3,865,000	
Carbonaceous Biochemical Oxygen Demand (cBOD)	900,000	
Total Nitrogen (TN)	227,000	
Total Phosphorus (TP)	35,000	

### Performance Assessment Results – Highlights May 11, 2020 to Oct 31, 2021

- Existing Operating Routines Included in the Permit: Flow Management Routines
- Proposed Additional Routines: To demonstrated Performance in Solids Removal and Disinfection

Item	Finding
Ferric Chloride Dosage Management	<ul> <li>Maintain ferric chloride dosage (event average) of 15 to 35 mg/l (as Fe or Iron)</li> <li>Produces effluent TSS from 5 to 20 mg/l (typically)</li> </ul>
E-Coli Geometric Mean Effluent Concentration	<ul> <li>Maintain hypochlorite dosage (event average as Cl<sub>2</sub>) of not less than 5 mg/l with good chlorine contact tank mixing and contact</li> <li>Produces effluent E. Coli geometric mean of 250 cfu/100 ml or less.</li> <li>In-stream water quality standard of 126 cfu/100 ml 20 day max, 5 samples minimum, can be expected to be met under such conditions</li> </ul>

# **Existing and** Proposed NPDES Permit Conditions

#### Table - Existing and Proposed Operating Routines

(1) Conditions and limitations for Influent Flow discharged from Outfall 001 shall be as follows:

DES	FLOW CONDITION AND PERIOD	TIMES	MEASURED FLOW RATES FOR OUTFALL 001
	A. DWF	All times	No discharge permitted
itions	<ul> <li>B. CSSF</li> <li>1. From effective date of permit and lasting until the WWTF is placed in operation.</li> </ul>	All times	Up to and including 336 MGD above rates to receive complete treatment under Part 1.B for Outfall 002
	<ol> <li>Following the WWTF being placed in operation for filling and dewatering the Tunnel System under operating routines that provide for:</li> </ol>	An unles	Up to a maximum of 225 MGD
	<ul> <li>Conveying flow from the Tunnel System through the WWTF or transfer to Complete Treatment:</li> </ul>		
	b. Regulating the discharge of WWTF effluent to maintain a rate of 511 MGD through complete treatment while optimizing conditions for maintaining the availability of the storage volume in the Tunnel System such that the occurrence of CSOs is minimized:		
Existing conditions	<ul> <li>No discharge of flow from the Tunnel System from Outfall 001 when DWF conditions exist; and</li> </ul>		
	d. Limiting discharge of WWTF effluent from Outfall 001 to a maximum rate 225 MGD; provided that any discharge of WWTF effluent from Outfall 001 shall not occur except for the purpose of maintaining the availability of storage volume in the Tunnel System to the extent that the occurrence of CSOs is minimized (11).		
Proposed	e. Maintaining Ferric Chloride dosage to the WWTF High- Rate Clarification Process in a range of 15 to 35 mg/l as iron (Fe). (12)		
conditions	<ul> <li>f. A Hypochlorite dosage of not less than 5 mg/l as chlorine (Cl<sub>2</sub>) with good Chlorine Contact Tank mixing and contact procedures. (12)</li> </ul>		

(12) Report event average dosages for the period discharging to Outfall 001 where such discharges last 2-hours or longer of continuous discharge.

# **Next Steps**

- Obtain EPA comments and approval of Performance Monitoring and Assessment
- Operating routines are being utilized by DC Water
- NPDES permit expires Aug 23, 2023, reapplication due Feb 23, 2023. Consider including operating routines as part of permit reissuance

Environmental Quality and Operations Committee - 9:35 a.m. III. AWTP Status Update -Aklile Tesfaye

# **EXTRA SLIDE**

# **NPDES Permit Fact Sheet**, pages 15 and 16

... As Outfall 001 is a CSO-related bypass, there is significant variability in the influent quality and quantity, and its discharge frequency. This, when coupled with sample analysis lag time does not allow real time analysis of the facility's compliance status. Consequently, EPA has concluded that numeric effluent limitations are infeasible for Outfall 001. Therefore, pursuant to 40 CFR 122.44(k), EPA intends to require best management practices in the form of parametric operation and monitoring requirements to control discharges from Outfall 001. However, since the WWTF will not be operational until 2018, EPA lacks the data needed to establish the parametric monitoring and operation requirements for Outfall 001 in this permit. Therefore, in order to collect the data needed to establish the parametric operation and monitoring requirements for Outfall 001, this permit establishes a requirement in Part III.D.2 requiring the permittee to conduct a monitoring and operation analysis ...

![](_page_25_Picture_1.jpeg)

# The Department of Occupational Safety and Health (DOSH)

Briefing for the Environmental Quality & Operation Committee

April 21, 2022

David Gill SMS, CHST, STS-C Director (Acting)

![](_page_26_Picture_1.jpeg)

- DC Water Occupational Safety & Health
- Strategic Context Healthy, Safe & Well Imperative
- Initiatives
- Communications and Engagement

### DC Water Occupational Safety & Health

- DC Water Occupational Safety & Health supports the Authority's mission by using our professional knowledge and experience to help the DC Water community demonstrate behaviors that promote safety as a way of life.
- Current focus of DOSH:
  - Development and implementation of an updated Plan and Program for Occupational Safety & Health
  - Updating safety policies, programs and procedures to reduce or eliminate accidents/injuries through planning, inspection, and education
  - Promoting a cultural change working as a collaborator and champion to build trust "Safety Differently"
- Commitments:
  - **Dedication** see things through to the end
  - Collaboration work with all internal and external partners/colleagues
  - Integrity uphold honesty and strong moral principles
  - **Consistency** apply the same process to maintain accuracy and fairness
  - Communication share information and be transparent
  - Concern for people have people return home just as they left

![](_page_27_Figure_14.jpeg)

### Healthy, Safe & Well Imperative Strategic Context

- In partnership with People & Talent, DOSH will advance programs of work as part of the Healthy,
   Safe and Well Imperative under the following themes:
  - A safe DC Water for all, above all else
  - Ensuring together we thrive
- Eight KPIs focused on safety audits, tracking incident data, observations, corrective actions, training and risk assessment/mitigation

KPI	Calculation	Notes	Frequency
Percentage of completed of executive Leadership Audits (Directors and up)	(# of audits completed by Senior Management) divided by the (# of audits planned by Senior Management)	Directors up through EVPs are required assess their area of responsibility (AOR) once on a monthly basis. Audit their area of repsonsibility to the conformance of stated goals & expectations.	Monthly
Percentage of completed Management Audits (General Foreman, Supervisors, Managers)	(# of audits completed by Management) divided by the (# of audits planned by Management)	Management (General Foreman, Supervisors, Managers) are required assess their area of responsibility (AOR) twice on a monthly basis. Audit their area of responsibility to the conformance of stated goals & expectations.	Monthly
Total Recordable Incident Rate (TRIR)	Incidence rate = (Total number of recordable incident) x 200,000 / (Total manhour worked for one year).	Rate of OSHA Recordable Incidents using the calculation from OSHA in conjunction w/ our manhours & number of recordable incidents.	Monthly
Lost Time Recordable Incident Rate (LTRIR)	LTRIR=([number of lost time injuries in the reporting period] x 200,000)/(total hours worked in the reporting period).	Rate of OSHA Recordable Incidents using the calculation from OSHA in conjunction w/ our manhours & number of lost time incidents	Monthly
Safety Observations ( near misses, good catches, observations)	1/30,000 man hours	Near miss, good catches and safety observations.	Monthly
Percentage of corrective actions closed out in the Safety Risk System.	Total Corrective Actions Reported/Total Corrective Actions Closed)	Correctvie actions from Incident investigations Inspections, Audits, Good Catches, Near Misses, etc	Quarterly
Percentage OEM, Security and Safety training completed	Percentage of required trainings completed	Mandatory and required trainings	Annually
Percentage of Risk Assessment developed	2 per month per department	Ongoing and pro active process to identify hazards and assess risks	Monthly

![](_page_28_Picture_7.jpeg)

![](_page_28_Figure_8.jpeg)

#### 4

### Healthy, Safe & Well Imperative Key Performance Indicators and development of Safety Scorecard

![](_page_29_Figure_2.jpeg)

![](_page_29_Figure_3.jpeg)

![](_page_29_Picture_4.jpeg)

 Safety Scorecard under development to track KPIs

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### **DOSH** Initiatives

- Communications DOSH maintains active communications throughout the Authority and engages employees to promote safety as a way of life. Strategic communications include:
  - Monthly meetings with Union management (Union Management Safety Committee meeting)
  - Monthly Safety Bulletin focused on current safety issues (How to Prepare for Driving in Inclement Weather, How to Prevent Heat Stress, etc.)
  - Weekly Toolbox Talk topic, updated each month on DOSH Pipeline page.

![](_page_30_Picture_6.jpeg)

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### **DOSH** Initiatives

- Engagement Union Management Safety Committee (monthly)
  - COVID Updates
  - Worker's Compensation and Risk Updates
  - Open safety discussion- issues, concerns, items of interest.
- Safety Committee walks (under development) Increase engagement, educate representation on hazard identification.
- **Safety Policies** Reviews and updates underway
  - 4 policy reviews completed and 12 underway

![](_page_31_Picture_9.jpeg)

# DOSH Initiatives Engagement - KASK Helmet Pilot Program

![](_page_32_Picture_2.jpeg)

![](_page_32_Picture_3.jpeg)

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# DOSH Initiatives Engagement - Increased Trust and Learning

![](_page_33_Picture_2.jpeg)

### **Confined Space Training**

WWT- Operations, DMS and Process engineering

![](_page_33_Picture_5.jpeg)

dc water is life\*

![](_page_34_Figure_1.jpeg)

![](_page_35_Picture_1.jpeg)

![](_page_35_Picture_2.jpeg)

# Lead Free DC – Status Update

April 21, 2022

### Agenda

- 1. Progress & Highlights
- 2. By-Block Project Status
- 3. Construction Outreach
- 4. Marketing
- 5. Stakeholder Coordination

![](_page_35_Picture_11.jpeg)

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# **Highlights & Progress**

- Construction is underway on half of the 150 blocks planned this year.
- Refined construction strategy and interagency coordination efforts to ramp up execution.
- Implementing expanded outreach and promotion campaign to maximize customer participation.

#### FY22 Lead Service Line Replacements by Program Area

Program Area	FY22 LSRs (thru 3/31)	FY22 Goal	% Achieved
CIPERR	299	1623	18%
VFRP	167	300	56%
LPRAP	123	400	31%
Total	589	2393	25%

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![](_page_36_Picture_9.jpeg)

![](_page_36_Picture_10.jpeg)

# 

# **CIPERR By-Block Project Status**

 Test-pitting to verify service line material and improve inventory is on track with about 40% of publicside test pits complete.

 Lead service line replacement is ramping up – homeowner participation remains critical.

![](_page_37_Figure_5.jpeg)

Impact Areas	Status	Comments for March Status Report
Test Pits	AMBER	The contractors are required to perform both public and private test pits to verify service material. 2,650 homes are expected to be test pitted this year. About 40% of public-side test pitting is complete.
LSR Replacements	AMBER	Backlog is available to both contractors to perform LSRs. Homeowner participation (return of signed agreements) is most significant constraint on critical path.
Cashflow	AMBER	Both contractors are currently below the estimated cash flow spending. This rate is expected to pick up as final restorations of block begin in April and additional crews are brought in to ramp up production

![](_page_38_Picture_1.jpeg)

# **Construction Outreach & Agreement Status**

- 66% of private-side agreements have been ٠ returned on blocks currently under construction (40% return rate overall).
- Percentage of properties participating is ٠ closely aligned with percentage of properties where the homeowner is occupant.

![](_page_38_Figure_5.jpeg)

![](_page_38_Figure_6.jpeg)

Graph takeaway: Baselines based on homeowner participation ٠ rates (50%, 70%, 90%) have been developed in coordination with construction schedule and planned outreach efforts. *Currently forecasting 70% of agreements will be returned.* 

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#### Cumulative Signed Agreements compared with Projected Return Rates (50%, 70%, 90%, 100%)

![](_page_39_Picture_1.jpeg)

# **Communication & Marketing**

- Lead Free DC General Advertising Campaign including WMATA bus, bus shelter, social media and digital ads – started last month.
  - Campaign will use geo-fencing to target customers in areas where we have projects underway

![](_page_39_Figure_5.jpeg)

![](_page_39_Figure_6.jpeg)

METRO BUS AD

LEARN MORE

wusa9.com VERIFY: Where Lead pipes ca before they ca

![](_page_39_Picture_11.jpeg)

![](_page_39_Picture_12.jpeg)

RICT OF COLUMBIA RIEL BOWSER, MAYOR

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![](_page_40_Picture_1.jpeg)

# Stakeholder Coordination

- District Agency Coordination:
  - DDOT: Identifying future project overlap, restoration requirements and paving coordination.
  - DCRA: Same-day inspection commitment and permit processing.
  - DOEE & DMOI: Support for interagency coordination, MOA development, and funding opportunities.
  - DC Health: Discussions about data to further prioritize vulnerable populations.
- Lead Task Force:
  - Council established task force to evaluate path to 2030 goal and will deliver report on 6/23 with recommendations.
  - Council 3<sup>rd</sup> party <u>RFP</u> for cost estimate analysis underway. Updated program cost estimate developed based on actual bids received for lead service line replacement work and other associated line items like water main replacement.

![](_page_40_Picture_11.jpeg)

![](_page_41_Picture_1.jpeg)

# **Questions/Discussion**

![](_page_41_Picture_3.jpeg)

#### DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY BOARD OF DIRECTORS CONTRACTOR FACT SHEET

#### ACTION REQUESTED

**GOODS AND SERVICES CONTRACT AWARD** 

Tank and Reservoir Cleaning

(Joint Use)

Approval to add funding to OY 4 for Tank and Reservoir Cleaning for the Department of Pumping and Sewer Operations in the amount of \$300,000.00

#### CONTRACTOR/SUB/VENDOR INFORMATION

PRIME:	SUBS:	PARTICIPATION:
Jet Blast, Inc. 6800 Fort Smallwood Baltimore, MD. 21226	N/A	N/A

#### **DESCRIPTION AND PURPOSE**

Option Year 4 Dates:	03-01-2022 - 02-28-2023
Add funding to OY 4 (This request):	\$300,000.00
Prior Option Year Dates:	03-01-2019 <b>-</b> 02-28-2023
Prior Modifications OY1-OY4:	\$511,263.16
No. of Option Years in Contract:	4
Base Period Contract Dates:	03-01-2018 <b>- 02</b> -28-2019
Base Period Contract Value:	\$370,000.00

#### Purpose of the Contract:

DC Water requires the services of a qualified supplier, licensed in Washington DC Metropolitan area to provide Tank and Reservoir Cleaning work for the Department of Pumping and Sewer Operations, with tanks and reservoirs located throughout the Authority.

#### Scope of the Contract:

Provide all labor, materials, tools, and equipment required to complete the thorough cleaning (via water blasting), waste disposal, and disinfection work, including site mobilization, staging, and demobilization of various DC Water underground water storage reservoirs and water storage tanks and appurtenances at various locations throughout the Washington, DC area.

#### Spending Previous Year:

Cumulative Contract Value: Cumulative Contract Spending: 02-28-2019 to 03-31-2022 \$881,263.16 02-28-2019 to 03-31-2022 \$766,254.12

#### **Contractor's Past Performance:**

According to the COTR, the Contractor's quality of services, conforms to DC Water's policies, procedures, and contract terms: and invoicing all met expectations and requirements.

#### **PROCUREMENT INFORMATION**

Contract Type:	Fixed Price	Award Based On:	Best Value
Commodity:	Tank and Reservoir Cleaning	Contract Number:	18-PR-DDCS-03
Project Area:	Open		

#### BUDGET INFORMATION

Funding:	Operating	Department:	Pumping and Sewer Operations
Project Area:	Other	Department Head:	Kenrick St. Louis

#### ESTIMATED USER SHARE INFORMATION

User	Share %	Dollar Amount
District of Columbia	70.05%	\$210.150.00
Washington Suburban Sanitary Commission	21.95%	\$65,850.00
Fairfax County	5.15%	\$15,450.00
Loudoun Water Type text here	2.54%	\$7,620.00
Other (PI)	0.31%	\$930.00
TOTAL ESTIMATED DOLLAR AMOUNT	100.00%	\$300,000.00

Kenrick St. Louis 14/13/2022 Date

Kenrick StLouis Da VP, Pumping and Sewer Operations

Dan Bae Date VP, Procurement and Compliance

Matthew T. Brown Date CFO and EVP, Finance and Procurement

David L. Gadis Date CEO and General Manager

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### **Environmental Quality & Operations Committee** April 21, 2022 Ms. Sarah Motsch, Chair

### **Procurement Transformation Update**

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- I. Procurement Transformation Objectives & Scope
- 2. Challenges
- 3. Transformation Process
- 4. What's Accomplished
- 5. Governance and Continuous Improvement
- 6. Credits
- 7. **Q&A**

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### **Procurement Transformation Objectives & Scope**

### \* Objectives

The CEO and General Manager announced in 2019 an objective for centralized procurement operations centered on transparent and collaborative processes to increase value, manage risk, and address customer affordability.

### \* Scope

### Design and implement a new Capital Procurement Team and Process to:

- Establish the Industry Leading Best-In-Class
   Procurement Practice at DC Water
- Implement a New Delegation of Authority (DOA)
- Improve Integrity, Fairness, Transparency, and Competition
- Streamline Process, Reduce Lead Times, and Improve Efficiency
- > Clearly establish the Segregation of Duty
- Improve Business Diversity and Inclusion Through Vendor Development and Relationship Management

![](_page_47_Picture_1.jpeg)

## Challenges

### \* Change Management

- > New roles and duties, job security
- > Changing processes and culture
- Procurement processes were deeply embedded in many Engineering SOPs and documents
- Inconsistent application of procurement process across DC Water departments
- Consultant staff enmeshed in the procurement process
- Changes to the process prompted vendor concerns / complaints
- Two predominant solicitation types (IFB for construction and SOQ for Engineering)
- Manual award and contract execution process with multiple hand-offs (brown folder process)

### **COVID-19**

- Transformation occurred during major pandemic
- > Changed to online meetings

### \* **Resources**

- Hiring freeze due to revenue impact created by COVID-19
- Hiring the right team members with unique skillset including public & private procurement, engineering, construction, utilities experience, strategic sourcing, negotiation, and ERP expertise

### \* Other major projects

- Same resources on:
  - Oracle Could ERP implementation
  - Oracle Cloud P6 & Unifier implementation

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### **Transformation Process**

### \* Process

- Very close partnership by Engineering & Procurement
- I0 Milestones, 15 months, 2 weekly meetings, 30+ people, +6,000 hours

Milestones	Timeline
1. Roles and Responsibilities	Jan 2021
2. Procurement SOP	Feb- Apr 2021
3. Implementation Plan	Feb – May 2021
4. Identify core working group	May 2021
5. Implementation Schedule	May 2021
6. Information Sessions: Overview of Procurement SOP	May – Jun 2021
7. Contract Execution & Performance Phase SOP	Jul - Oct 2021
8. Sourcing Phase SOP	Oct – Nov 2021
9. Post-Performance (Close-out) Phase SOP	Dec 2021
10. Training of staff	Jan – Mar 2022

### Key transformation concepts:

- Segregation of duties: Separation of roles and responsibilities between Engineering and Procurement departments
- Transparency: Early and timely engagement of key stakeholders from other departments (i.e., Procurement, Compliance, DGLA, Safety, Risk, etc.)
- Speed and Efficiency: Minimize handoffs between departments while simplifying the procurement process and documentations

![](_page_48_Figure_11.jpeg)

![](_page_49_Picture_1.jpeg)

### What's Accomplished

### \* Completed

- > New Capital Procurement Team
- > New Procurement Delegation of Authority (DOA)
- > New SOPs that adopted the strategic sourcing concept
- Established Procurement Steering Committee (PSC) and Procurement Leadership Council (PLC) for governance and transformation decisions
- > Completed implementation of Oracle ERP and Primavera P6

#### \* Results

- Generated negotiated savings using the strategic sourcing process:
  - \$18 million in FY21
  - \$17 million in FY22 as of February 2022
- > Increased the number of Certified firms bidding as primes or JV
- > Awarded \$3 million Program Manager BOA to WBE prime
- Developed value-based, inclusive approach to Restoration IRR, LFDC, SDWMR, and Microgrid Program Management contracts
- New Capital Procurement approach recognized by ACEC/MW's
   2021 Engineering Leadership Award
- > Reduced solicitation, award & contract execution lead times

### Expected Benefits

- Apply consistent procurement process run by procurement subject matter experts across DC Water
- Engage Procurement, Compliance, Legal, Safety, Risk, and other stakeholders early during planning and design phases
- Increase transparency, accountability, agility and flexibility of the procurement processes
- Expanded Outreach allows additional business development time for Certified and Local firm participation
- Stronger competition and negotiation utilizing the strategic sourcing process
- > Empower end-users in decision making
- > Reduce dependence on outside consultants
- Mitigate potential conflicts of interest, project risks, and potential liabilities
- > Actively manage supply chain risks like (pipe, valves)
- Create value / beat budget estimates thru structured negotiations

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### **Governance and Continuous Improvement**

![](_page_50_Figure_3.jpeg)

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### Credits

PSC Team	PLC Team	Procurement	Ad-Hoc Members
Matt Brown	Brent Christ	Kevin Bellamy	Andria Bagwell
Kishia Powell	Will Elledge	Reggie Scott	Tsedale Berhanu
Wayne Griffith	Korey Gray	Ma Kainnayi Kosun	Rhonda Green
Dan Bae	Paul Guttridge	Ines Eden	Kimberly Isom
Rudy Gonzalez	Kathleen Kharkar	Dalila Perla	Michael Marchant
Francis Cooper	Getachew Melsew		Ogechi Okpechi
Salil Kharkar	Daniel Nguyen		
David Parker	Nick Passarelli		
	Deidre Saunders		
	Mark Babbitt		
	Moussa Wone		

PSC: Procurement Steering Committee PLC: Procurement Leadership Council

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