



JULY 2003

Paying Your Water Bill Keeps Getting Easier

You already know WASA's automatic bill payment program can automatically deduct money from your checking or savings account once a month to pay your bill. But did you also know that you can now make automatic monthly payments with your credit card, too? It's easy! Just visit www.dcwasa.com or call 202-354-3600. You can also sign up for monthly bank deductions the same way, or by completing and sending us the form below.

Do it today and let automatic bill payment help you spend more time enjoying WASA water, and less time paying for it.

DC WASA Automatic Bill Payment Terms and Conditions

By agreeing to preauthorized transfers, you agree with DC WASA as follows:

When billed, DC WASA will forward you a statement of your account not less than 10 days prior to the due date of your bill. Your bank account will be debited by that due date. You agree to review each statement you receive for any errors. Under federal law, you have the right to halt an electronic transfer provided you give your financial institution notice in a timely fashion. If you inform DC WASA that an error exists on your statement, DC WASA will attempt to correct that error prior to your next statement. DC WASA shall bear no liability or responsibility for losses of any kind you may incur as a result of that erroneous statement or due to any delay in the actual date on which your account is debited.

If any changes occur in the information you provided on your application, you must immediately notify DC WASA in writing of such changes. Send notification to: DC Water and Sewer Authority, Customer Service Department, 810 First Street, NE, Suite 1100, Washington, DC 20002. If you do not notify DC WASA in writing of such changes, or do so in an untimely fashion, DC WASA shall bear no liability or responsibility for any losses incurred. DC WASA's sole liability to you shall be to make any appropriate changes once in receipt of your written notification.

Either party may terminate this agreement at any time by giving the other party written notice reasonably in advance of the date of termination or any scheduled settlement date. Termination shall not prevent a debit transaction authorized before any notice of termination.

You agree to be bound by any rules your financial institution requires for preauthorized electronic funds transfers (EFT). Please retain this copy for your files. Check with your financial institution to see if there are transaction fees associated with automatic bill payment.

IMPORTANT: Please keep these terms and conditions for your records.

☐ Yes! Please sign me up for DC WASA's Automatic Bill Payment.

To enroll in DC WASA's Automatic Bill Payment through your bank, please complete this application, sign and return in your payment envelope. **(PLEASE PRINT)**

Name _____ WASA Account Number (Must Include) _____

Mailing Address _____ City _____ State _____ ZIP _____

Daytime Phone (_____) _____ Evening Phone (_____) _____

Check One: ☐ Checking Account ☐ Savings Account Name on Bank Account _____

Bank Name _____ Bank Account Number _____

Bank Address _____ City _____ State _____ ZIP _____

Please include a blank, voided check or a withdrawal slip from your designated account for verification. Your application cannot be processed without this verification.

I hereby agree that I have fully read and understand the terms and conditions and authorize DC WASA to initiate debit entries and authorize the depository indicated to debit the account listed. This authorization shall remain in full force and effect until DC WASA or the depository has received in writing notice from me of the authorization termination within such time and manner as to afford DC WASA or depository the opportunity to act on it.

Signature _____ Date _____ (Your application cannot be processed without your signature.)

Please allow 3 to 4 weeks for processing your application. Continue to mail your payment as usual until you see "AUTOMATIC PAY" printed in the Amount Enclosed space on your DC WASA statement.

STOP

*pouring money
down
the*

RAIN

Temperatures outside are rising fast. Following these simple tips can help keep your water bill from doing the same!

- Insulate your water pipes. You'll get hot water faster, which also helps save water and reduce heating costs.
- Use a bucket for soapy water, and a hose end shut-off nozzle, when washing your car.
- Avoid the installation of ornamental water features, such as fountains, unless they recycle the water they use. Also, try to install these where there are minimal water losses due to evaporation and wind drift.
- Avoid the purchase of recreational water toys that require a constant stream of water. Not only will you save water, you'll help your children learn about water conservation.
- Visit www.dcwasa.com for 100 ways to use water wisely.
- Be on the lookout for WASA's "Water - Use It Wisely" campaign.

The Main Ingredient

Summer Fruit Smoothie

(makes about 4 cups)

Ingredients

- 1 1/2 cups milk or soy milk
- 1 cup plain yogurt
- 10 ice cubes made with WASA water
- 1 ripe mango, peeled and roughly chopped
- 2 ripe peaches or nectarines, roughly chopped
- 1 tablespoon honey

Directions

Put all ingredients in a blender and process until smooth. For a thicker smoothie, add a banana. Other summer fruits may be substituted if desired.

Want to see your favorite WASA water recipe featured in "What's On Tap"? Just send your name, address, phone number and clearly printed recipe to:

District of Columbia Water and Sewer Authority
Public Affairs Office - Favorite Recipes
5000 Overlook Ave, SW, Washington, DC 20032

**Report Emergencies 24 Hours
A Day to 202-612-3400**



**District of Columbia Water
and Sewer Authority**
Customer Service Department
810 First Street, NE
Washington, DC 20002
Customer Service: 202-354-3600
24-Hour Emergencies: 202-612-3400
www.dcwasa.com



Pick the Bill Payment Method That Works For You

In addition to automatic bill payment (see reverse side), WASA offers many ways for you to pay your monthly bill. If you'd like to use your credit card, but would prefer to handle the transaction yourself, you can fill out the credit card number on your printed bill, pay on-line or use our automated phone credit card payment system. You may also bring cash, check or money order for the amount due to one of the many Wachovia/First Union bank branches in Washington, DC, or to one of our business offices. (For business office addresses, visit www.dcwasa.com or contact our Customer Service Department at 202-354-3600.) And, of course, you can always pay your bill through the mail. If you'd like any more information, just give us a call.