



DC WASA's Board of Directors, General Manager and employees extend season's greetings and best wishes for the New Year.

DC WASA notifies customers of change in drinking water disinfectant

Beginning in January 2010, the U.S. Army Corps of Engineers Washington Aqueduct will switch from gaseous chlorine to sodium hypochlorite to disinfect the District's drinking water. Sodium hypochlorite is the liquid form of chlorine, and has the same active ingredient found in household bleach. The use of sodium hypochlorite is known to effectively achieve the same level of drinking water disinfection as gaseous chlorine and will cause no changes in taste, odor or appearance.

The Washington Aqueduct has received approval from the U.S. Environmental Protection Agency (EPA) Region 3 to perform this switch in disin-

fection. Through a detailed review and analysis of data, the Washington Aqueduct and EPA concluded that the planned disinfection changes will not affect the treatment responsible for preventing lead leaching from service lines and fixtures.



The Washington Aqueduct and DC WASA will conduct increased monitoring in the distribution system for an 18-month period after the change is complete to ensure that the process is achieving all water quality objectives.

For more information, visit our website, www.dcwasa.com or contact DC WASA's Water Quality Department at (202) 612-3440.

EPA awards federal funds to DC WASA

The District of Columbia Water and Sewer Authority (DC WASA) maintains and operates an enormous water and sewer system that provides critical services to the nation's capital. Some of our pipelines are more than 100 years old. To help address the District's aging infrastructure and ensure safe,

reliable drinking water and effective wastewater treatment, the U.S. Environmental Protection Agency awarded DC WASA \$4.8 million for Clean Water projects and \$19.5 million for Safe Drinking Water projects. The funds were appropriated under the

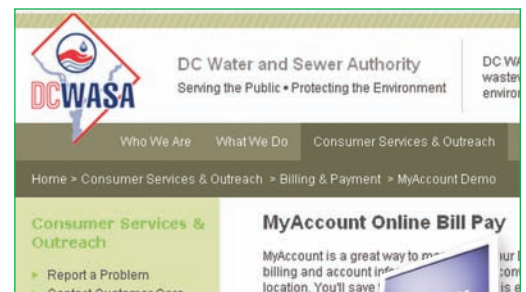
see **Federal funds** continued on back

E-Bill makes paying utility bills convenient and eco-friendly

DC WASA offers its customers e-Bill, a convenient and paperless way to pay their utility bill. With e-Bill, customers are able to view and pay their bill online. Customers signed up for e-Bill will receive an electronic notification when their bill is available for viewing and payment. This electronic payment system allows customers to monitor the entire process online anytime, day or night.

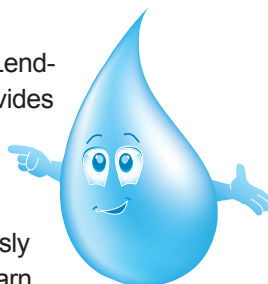
To take advantage of DC WASA's Electronic Funds Transfer program, sign up online at www.dcwasa.com, select "MyAccount" and create a personal profile. Then, select automatic bill payment and pay your bill using a credit card, or checking or savings account. Your bill amount will be automatically withdrawn from the account you specified on the due date.

Customers can make the entire billing and payment process much easier and more manageable with e-Bill. And, best of all, you can help save our trees by using this paperless bill payment system.



Did You Know...?

Through SPLASH (Serving People by Lending a Supporting Hand), DC WASA provides financial assistance to individuals and families on the brink of losing water and sewer services. In the first month of this fiscal year, donors have generously contributed \$16,271* to SPLASH. To learn more, visit www.dcwasa.com.



*Contributions received from October 2009 - November 2009

WHAT'S ON



Customers can receive utility discounts

DC WASA customers faced with financial challenges can receive discounts on their water and sewer utility bills. Through the District Department of the Environment's (DDOE) utility discount programs, eligible customers can receive discounts of up to \$293.76 per year on their utility bills.

To qualify, customers must live in the District of Columbia, meet federal low-income guidelines and provide proof of income, such as a pay-check stub or benefits statement for all household members. Resi-

dents should contact the Mayor's Citywide Call Center at 311 to schedule an appointment and to begin the application process, which includes



attending an energy conservation workshop.

For more information on this program, please contact DDOE's Energy Office at (202) 673-6700 or visit www.green.dc.gov.

Be counted in the 2010 Census

Every 10 years, the United States Census Bureau counts everyone residing in the United States, as required by the Constitu-



tion. Census Day is April 1, 2010, and all District residents are encouraged to participate to ensure that data is complete and accurate.

Census data determines the number of Congressional seats for each state. The data also helps to determine the distribution of \$400 billion annually in federal

funds to local, state and tribal governments and to help make decisions about critical community services. With your participation, the District of Columbia can receive its fair share of federal funds. District residents will receive census questionnaires via U.S. mail in March 2010. Take a few minutes to complete the 2010 Census questionnaire and mail it back by April 1, 2010. For more about the 2010 Census, visit www.census.dc.gov.

Federal funds *continued from front*

American Recovery and Reinvestment Act (ARRA) of 2009, which was signed into law by President Obama on February 17, 2009.

The money secured for the Clean Water projects will be used to rehabilitate and relocate DC WASA's sewer system infrastructure in and along Watts Branch, a tributary of the Anacostia River in the Northeast quadrant of the District. Additionally, improvements will be made on existing tide gates at five different



Combined Sewer Overflow outfalls. This will prevent river water from entering the collection system which is eventually conveyed to the Blue Plains Advanced Wastewater Treatment Plant. Improvements are required to enhance the performance of the existing system, which is sig-

nificantly impacted by the river water.

DC WASA will also invest funds secured under the ARRA to make needed drinking water infrastructure upgrades in order to provide safe and adequate drinking water, protect public health and main-

tain compliance with the Safe Drinking Water Act requirements.

The ARRA funds will aid DC WASA in making vital system improvements and completing water projects that are essential in providing a healthier and sustainable environment in the District of Columbia and surrounding jurisdictions.

For more information, visit DC WASA's website at www.dcwasa.com.

Para informar emergencias del aguas residuales, llama (202) 612-3400.

Report Emergencies 24 Hours a Day!

To report improper use of hydrants, clogged catch basins, water main leaks, or suspected sewer backups; call (202) 612-3400.



District of Columbia Water and Sewer Authority

Customer Service Department
810 First Street, NE
Washington, DC 20002
(202) 354-3600
www.dcwasa.com



printed on recycled paper