District of Columbia Water & Sewer Authority Revised FY 2005 & Proposed FY 2006 Budgets General Manager's Presentation



October 27, 2004

DCWASA

Our 2004 Successes

- Maintained bond ratings in "AA" category
- Reopened negotiations on CSO LTCP and began procurement effort for facilities planning
- Significant improvements for our customers
 - Installed over 93% of new AMR meters and implemented monthly billing for all customers
 - New consolidated command center & radio system
 - Expanded Customer Assistance Program
 - Improved Direct Customer Communication
- Surpassed capital spending targets for the second consecutive year
- Replaced close to 1,800 lead service lines
- Received National Biosolids Partnership certification
- Redesigned WASA's web site
- Successfully issued \$295 million in auction rate securities

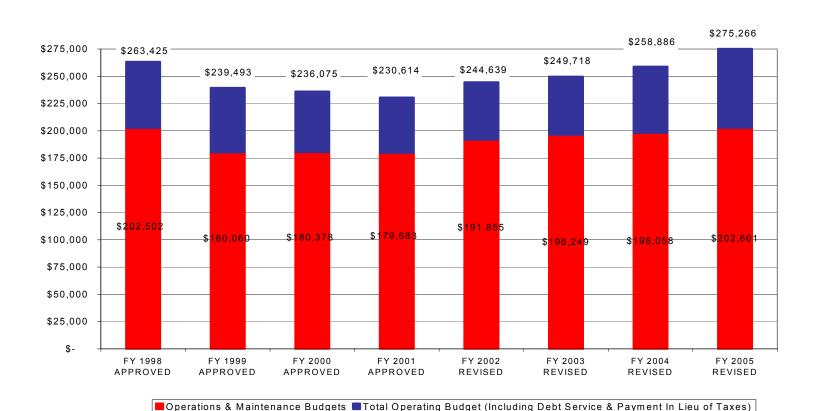


Board Strategic Plan

- FY 2005 & FY 2006 budgets, CIP, and ten-year plan reflect Board Strategic Plan priorities:
 - 1. Customer & Community Services
 - 2. Organizational Effectiveness
 - 3. Environmental Quality
 - 4. Financial Stability
- Budget includes funding for update of Strategic Plan in late 2005 / early 2006 and regionalization study in 2005



 Revised FY 2005 operation & maintenance budget (excluding debt service and PILOT / right of way fee) is about the same as the first budget approved by the Board in 1998



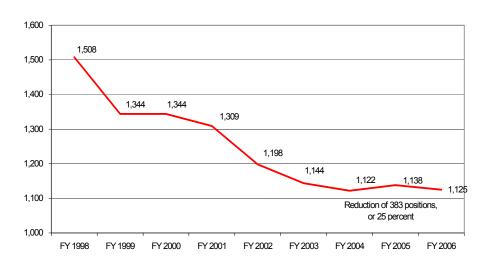


 Revised FY 2005 operating budget totals \$275.3 million, in line with the Board-approved budget

- Proposed FY 2006 operating budget totals \$290.3 million, an increase of \$15.0 million over the revised FY 2005 budget
 - Operations & maintenance budgets grow by 4.0%
 - Debt service due to CIP spending is fastest growing area of budget
 - increases by 11% in FY 2006



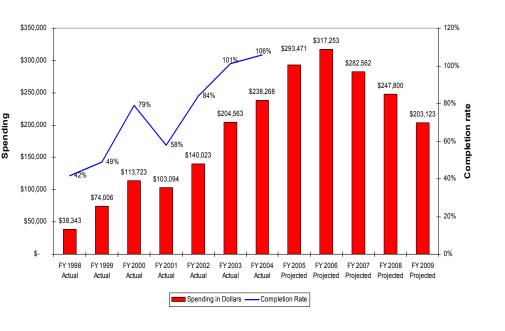
Historical & Projected Staffing



- FY 2005 & FY 2006 staffing levels remain significantly less than 1998 levels
- Revised FY 2005 budget reflects addition of 16 positions:
 - 12 for lead-related activities
 - 4 in Office of the General Counsel, which is offset by outside legal service savings
 - 1 in Public Affairs for environmental communications
 - 1 in Government Relations
 - New energy management position
- Proposed FY 2006 budget reflects reduction of 13 positions due to Blue Plains IIP



Historical & Projected Capital Spending & Completion Rates (In 000's)

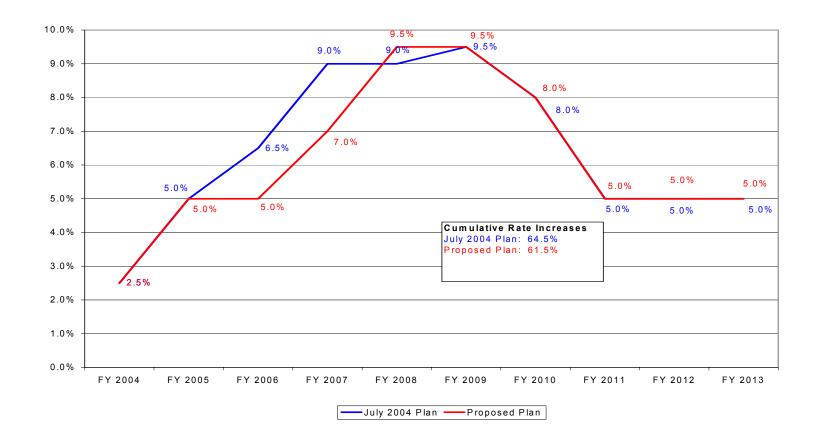


DRIVES RATE INCREASES & FINANCIAL PERFORMANCE

- FY 2004 capital spending reached historical WASA high
- Low change order rate
- Expect to continue this trend for next
 3-5 years
- Includes early years of proposed CSO LTCP assuming 40 year implementation schedule



- Proposing five percent rate increase for FY 2006, less than presented to Board in July primarily due to better than budgeted financing results
- Beyond FY 2006, rate increases of 7.0 to 9.5 percent required, primarily due to addition of lead program to CIP





Initiatives & Priorities

Regulatory compliance

- Industry-leading role in simultaneous compliance issues
- New position to focus on regulatory compliance WASA-wide
- Compliance with administrative order requirements

Water quality initiatives

- Acceleration of dead end elimination
- Continuation of main and valve rehab and replacement programs; evaluation of flushing and fire hydrant programs underway
- Review of water quality staffing and restructuring other functions in Water Services

Lead service line replacement program

- \$300 million capital program
- Tentatively added 12 positions to manage lead program; evaluation of inhouse vs. external management underway

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Initiatives & Priorities

CSO LTCP

- Reopened negotiations
- Procurement of facilities planning services underway
- Evaluation of alternative CSO rate structures will be presented to Board in Spring 2006

Stormwater

- Discussions with District on overall stormwater responsibilities
- Proposed CIP reflects elimination of stormwater pumping station improvements
- Evaluation of impact of District's new stormwater permit on stormwater budget and rate
- Mid-course review of Blue Plains Internal Improvement Plan
- Energy management
- Regionalization study
- Communications
- Government Relations

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Initiatives & Priorities

Employee-related initiatives

- Training \$1.6 million in FY 2005
- New labor agreement negotiations
- Labor-Management Partnership
- Review of retirement benefits

Customer Service enhancements

- Automatic notification of high usage
- Summary billing
- Lead service line tracking
- Language line services

Information technology investment

- New phone system
- Asset management system
- Document management system
- PCCS



Emerging & Long-Term Issues

- Ongoing CIP implementation
- CSO Long-Term Control Plan
- Blue Plains Internal Improvement Program review
- Regionalization study
- Blue Plains regulatory issues
 - Chesapeake Bay Agreement changes
 - Biosolids hauling and disposal issues
 - Clean Air Act
- Sewer system assessment
 - Impact of SSO & CMOM requirements
- Water quality and simultaneous compliance issues
 - Aqueduct issues
- Security & emergency preparedness