

## DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

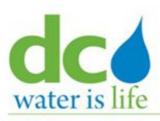
### **Board of Directors**

DC Retail Water and Sewer Rates Committee

Tuesday June 25, 2013

9:30am

1. Call to OrderHoward Gibbs, Chairman
2. Potomac Interceptor Agreement Update
3. Public Hearing on Proposed FY 2014 Retail Rates (Attachment A)
<ul> <li>PILOT/ROW MOU Review</li> <li>Customer Service Late Fee Review</li> <li>Customer Affordability Programs and Demographics Review</li> </ul>
4. FY 2014 Management Recommendation on Retail Rates (Attachment B) Mark Kim
5. Action Items Mark Kim
<ul> <li>FY 2014 Rates &amp; Fee Changes (Effective October 1, 2013) (Attachment C)</li> <li>a) Approval of proposed customer classifications for Retail Rates</li> <li>b) Approval of proposed volumetric Retail Water rate         Approval of proposed volumetric Retail Sewer rate         Approval of proposed Clean Rivers Impervious Surface Area Charge         Approval of proposed Right of Way/Payment in Lieu of Taxes fees         c) Approval of proposed DC Clean Rivers Impervious Surface Area Charge Incentive Program     </li> </ul>
6. Retail Rates Committee Workplan (Attachment D)
7. Other Business Mark Kim
8. Executive Session
9. Agenda for July 23, 2013 Committee Meeting (Attachment E) Howard Gibbs, Chairman
10. Adjournment



# Public Hearing Follow-Up May 8, 2013

Presentation to:

DC Water Retail Water & Sewer Rates Committee

Mark Kim, Chief Financial Officer

June 25, 2013



## PUBLIC HEARING HELD MAY 8, 2013

- Following presentations and testimony, several Board members asked for additional information on the following items:
  - PILOT and ROW fees
  - Late fees and penalties
  - Affordability programs

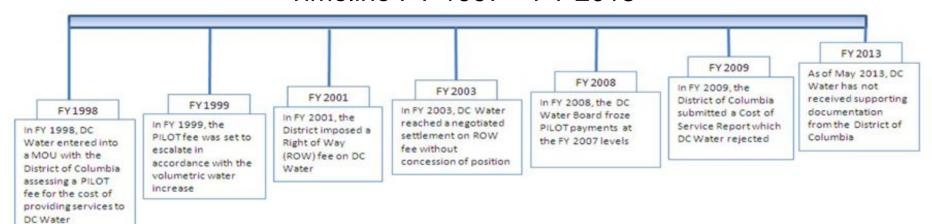


### PILOT and ROW Fees

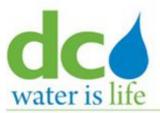


### **PILOT & ROW FEES**

### Timeline FY 1997 – FY 2013



- As of FY 2012, DC Water has paid \$189.5 million in PILOT fees and \$60.4 million in ROW fees
- ☐ Since 2008, DC Water PILOT payments per MOU totaled \$77.7 million
  - Per Board direction, annual PILOT payments is frozen at FY 2007 level of \$12.4 million with balance deposited in escrow
  - As of FY 2012, DC Water has paid \$63.4 million in PILOT fees and set aside in escrow \$14.3 million



## LATE FEES AND PENALTIES



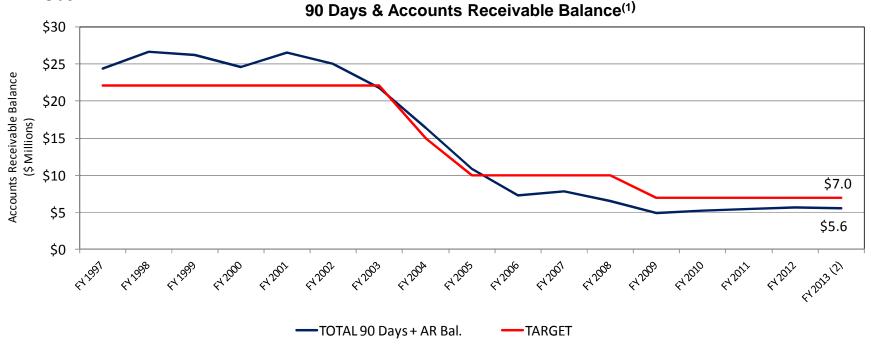
### **LATE FEES**

- DC code (chapter 34) allows for 10% service charge for bills unpaid after 30 days:
  - Adds a 1% penalty compounded monthly for bills unpaid after 60 days
  - Turn on/turn off fees of \$50.00 have been established (less than recovery of manpower costs)
- ☐ Late fee revenue is incorporated into DC Water's revenue projections
  - In FY 2012, net late fee revenue was \$4.2 million
- ☐ Fee structure is printed on the back of the bill, and the specific cost to each customer on the front of the bill
- In addition, many investor owned utilities charge a security deposit for customers that are more than 60 days past due
  - DC Water has not implemented a security deposit



## **CUSTOMER ACCOUNT DELINQUENCIES**

- In 1997, DC Water Accounts Receivable Balance was \$24.4 million with 21,855 number of accounts delinquent
- As of May 2013, DC Water's Accounts Receivable Balance was \$5.6 million with 9,156 number of accounts delinquent
- As of May 2013, DC Water's delinquency rate is 1.25%, which is less than the target of 3%



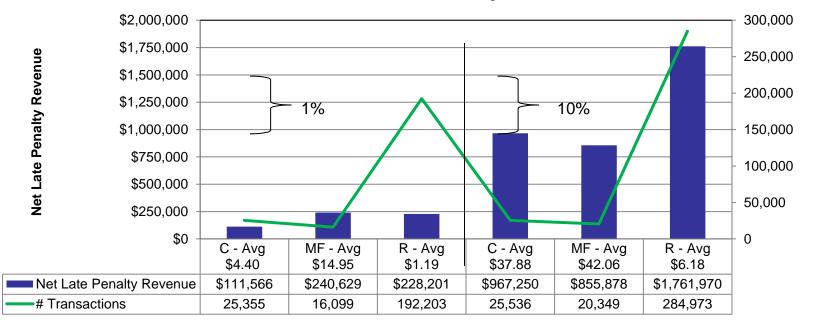
- (1) Residential, Commercial, & Multi-Family Classes
- (2) As of May 31, 2013



### REVENUE FROM LATE FEES

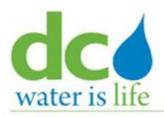
- Revenue from Late Penalties (1%)
  - Multi-family properties contribute the most in absolute dollars and average per customer, and are also the most difficult and costly to pursue in collections
  - Residential customers are the greatest in transaction volume, and lowest in cost per penalty because of lower bills
- Revenue from Late Penalties (10%)
  - Multi-family properties have the highest average late fee, and smallest number of transactions
  - Most of this is due to a subset of about 700 properties that are chronically in arrears
  - Commercial Property late fees also tend to be concentrated in a small number of accounts

### **FY2012 Net Late Penalty Revenue**



**Transactions** 

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## Ways Customers Can Avoid Late Fees

- Call or use website to request an extension
- Join budget plan
- Request extended payment plan
- Ask for customized due date
- Sign up for recurring automatic payments



### **OTHER LOCAL UTILITIES**

- Investor owned utilities (Washington Gas, Pepco, Verizon) recover cost of carrying customer accounts in two ways – a direct charge late fee and an indirect cost spread out through base rates
- Direct charge for late fees
  - The arrears cost recovery is set through litigated rate cases managed through the Public Service Commission
  - Structure is 1% late fee if bill unpaid in 20 days, then 1.5% compounded each month
  - Pepco and Washington Gas have the same direct late fee structure
- Indirect cost recovery for delinquent accounts
  - Utilities are allowed a carrying cost built into general service rates of service for customer accounts receivable spread across all customers.
  - Washington Gas has a 12% carrying cost allowance on the typical A/R in arrears of \$10 - \$12 million, or \$1.2 to \$1.4 million annually
  - DC Water's typical A/R in 90 day arrears ranges from \$5.5 \$6 million



# Customer Affordability Programs and Demographics



## water is life Customer Assistance Programs (CAP)

- The Authority implemented the CAP in 2000 providing a discount of 4 Ccf per month of water service for single family residential homeowners that meet income eligibility guidelines
- □ In FY 2004, the Authority expanded the CAP to include tenants who meet the financial eligibility requirements and whose primary residence is separately metered by the Authority (this change allowed renters to qualify on income alone without having to meet homeowner status)
- In January 2009, the Authority further expanded the CAP to provide a discount of 4 Ccf per month of sewer services to eligible customers
- In FY 2011, the discount was expanded to the first 4 Ccf associated with the PILOT/ROW fee in addition to the current discount provided on water and sewer services

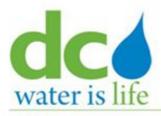


- The District Department of the Environment (DDOE) certifies CAP eligibility based on federal low-income guidelines:
  - Applicants must provide proof of income
  - Income eligibility criteria for Low Income Home Energy Assistance Program (LIHEAP) is established by the federal government
  - Income eligibility in DC for the LIHEAP is currently set at 60% of median household income
- □ The District's Utility Discount Programs establishes income eligibility at either 60% of median household income level or (200% of the poverty level in the District) as the maximum income level allowed in determining income eligibility
- □ Currently, a household with 2 persons will be eligible for the DC Water CAP if the income is less than \$31,274 (\$38,632 for 3 person household, \$45,991 for 4 person household)
- As of May 2013, DC Water has assisted 4,832 number of accounts by providing \$673,430



## SERVING PEOPLE BY LENDING A SUPPORTING HAND (S.P.L.A.S.H)

- DC Water offers assistance to families in need so that they can maintain critical water and sewer services
- The program is administered by the Greater Washington Urban League
- Every dollar received by DC Water is distributed to eligible customers
- As of May 2013, DC Water's S.P.L.A.S.H Program has assisted 48,017 accounts by providing \$68,373

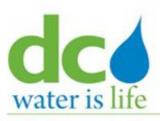


# SENIOR DEMOGRAPHICS IN DC\*

- median ☐ The income levels for this group are ~81% of the median DC household income.
- ☐ Given the new DDOE CAP income eligibility guidelines, few seniors experience financial hardship due to the DC Water bill

<sup>\*</sup> The following 2011 data has been provided by the American Community Survey (ACS) which produces population, demographic ad housing estimates. The American Community Survey (ACS) is a national household survey collected monthly which provides communities with reliable and timely demographic, housing, social and economic data every year. The ACS replaces the decennial census long form conducted by the Census Bureau.

Washington DC Population Estimates	Total Population (617,996)	65 years and over (69,738)
Mean Earnings (2011)	\$102,282	\$83,317
Mean social security income (in \$)	\$13,831	\$14,894
% of population with social security income	18.7%	75.9%
Mean retirement income	\$38,800	\$38,423
% of population with retirement income	15%	55.4%
Population at or above 150% of poverty	75.7%	78.4%
Owner occupied	41.2%	60.3%
Average household size (of owner occupied residence)	2.32	2.22



# Management Recommendation FY 2014 Retail Rate and Fee Proposal

Presentation to:

DC Water Retail Water and Sewer Rates Committee

Mark Kim, Chief Financial Officer

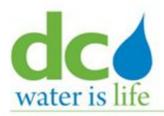
June 25, 2013



## **Summary of Management Recommendations**

- Maintain proposed 5.5% increase in Water and Sewer rates of \$0.42/Ccf (\$7.60/Ccf to \$8.02/Ccf)
- Decrease the proposed Clean Rivers Impervious Surface Area Charge (IAC) by \$0.92 per ERU per month from (\$12.77/ERU to \$11.85/ERU)
- Maintain PILOT/ROW fee increase (\$0.66/Ccf to \$0.70/Ccf)
- Introduce new customer classification "Residential Multi-Family"
- Establish the DC Clean Rivers IAC Incentive Program

<sup>&</sup>lt;sup>1</sup> This fee recovers the full cost of the Payment in Lieu of Taxes fee charged by the District of Columbia government



# FY 2014 Retail Rates and Fees Recommendation

	FY 2013 Rates	FY 2014 Proposed Rates	FY 2014 Recommended Rates	Variance (\$)	Variance (%)
Water (Ccf)	\$3.42	\$3.61	\$3.61	-	-
Sewer (Ccf)	\$4.18	\$4.41	\$4.41	-	-
CRAIC <sup>(1)</sup> (ERU)	\$9.57	\$12.77	\$11.85	-\$0.92	-7.2%
PILOT (Ccf)	\$0.50	\$0.53	\$0.53	-	-
ROW (Ccf)	\$0.16	\$0.17	\$0.17	-	-

<sup>(1)</sup> Recommendation would revise the proposed CRAIC from \$12.77 to \$11.85 or \$0.92 per ERU per month

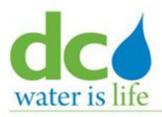


# Average Residential Customer Monthly Bill

	FY 2012	FY 2013	Proposed FY 2014	Recommend FY 2014	ed	FY 2013 vs FY 2014 (%)
DC Water and Sewer Retail Rates (Ccf), (1)	\$ 48.17	\$ 50.84	\$ 53.65	\$ 53.0	35	5.5%
DC Water Clean Rivers IAC (ERU)	6.64	9.57	12.77	11.8	35	23.8%
DC Water Customer Metering Fee	3.86	3.86	3.86	3.8	36	0.0%
Subtotal DC Water Rates & Charges	\$ 58.67	\$ 64.27	\$ 70.28	\$ 69.3	36	7.9%
District of Columbia PILOT (Ccf), (1)	3.28	3.35	3.55	3.5	55	6.0%
District of Columbia Right of Way Fee (Ccf), (1)	1.00	1.07	1.14	1.	4	6.3%
District of Columbia Stormwater Fee (ERU), (2)	2.67	2.67	2.67	2.0	67	0.0%
Subtotal District of Columbia Charges	\$ 6.95	\$ 7.09	\$ 7.36	\$ 7.3	36	3.8%
Total Amount Appearing on DC Water Bill	\$ 65.62	\$ 71.36	\$ 77.64	\$ 76.	72	7.5%
Increase (\$)	\$ 5.33	\$ 5.74	\$ 6.28	\$ 5.3	36	
Increase (%)	8.8%	8.7%	8.8%	7.5	5%	

<sup>(1)</sup> Assumes average monthly consumption of 6.69 Ccf (approximately 5,000 gallons)

<sup>(2)</sup> District Department of the Environment stormw ater fee of \$2.67 effective November 1, 2010



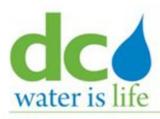
# Average CAP Residential Customer Monthly Bill

	FY 2012	FY 2013	Proposed FY 2014	Re	commended FY 2014
DC Water Retail Rates (Ccf), (1)	\$ 48.17	\$ 50.84	\$ 53.65	\$	53.65
DC Water Clean Rivers IAC (ERU)	6.64	9.57	12.77		11.85
DC Water Customer Metering Fee (Ccf)	3.86	3.86	3.86		3.86
Subtotal DC Water Rates & Charges	\$ 58.67	\$ 64.27	\$ 70.28	\$	69.36
District of Columbia PILOT (Ccf), (1)	3.28	3.35	3.55		3.55
District of Columbia Right of Way Fee (Ccf), (1)	1.00	1.07	1.14		1.14
District of Columbia Stormwater Fee (ERU), (3)	2.67	2.67	2.67		2.67
Subtotal District of Columbia Charges	\$ 6.95	\$ 7.09	\$ 7.36	\$	7.36
Total Amount	\$ 65.62	\$ 71.36	\$ 77.64	\$	76.72
Less: CAP Discount (4 Ccf per month) (1), (2)	\$ (31.36)	\$ (33.04)	\$ (34.88)	\$	(34.88)
Total Amount Appearing on DC Water Bill	\$ 34.26	\$ 38.32	\$ 42.76	\$	41.84
CAP Customer Discount as a Percent of Total Bill	-47.8%	-46.3%	-44.9%		-45.5%

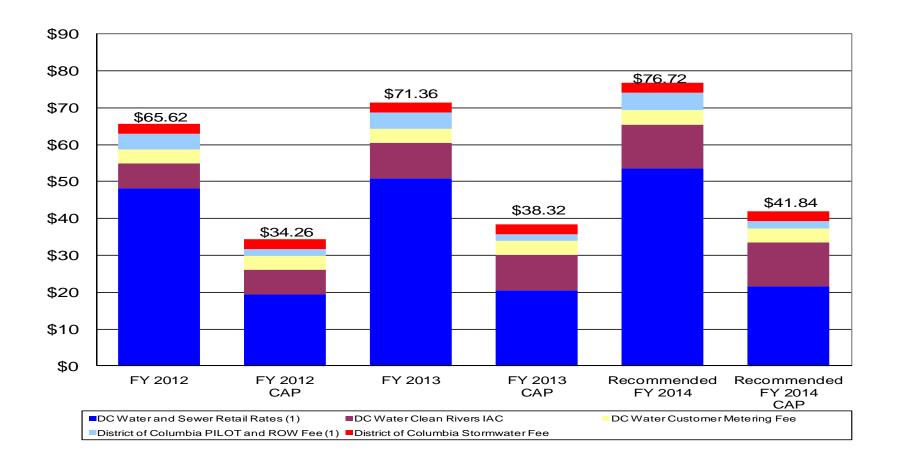
<sup>(1)</sup> Assumes average monthly consumption of 6.69 Ccf (approximately 5,000 gallons)

<sup>(2)</sup> Extension of CAP program in FY 2011 to first 4 Ccf of PILOT and ROW

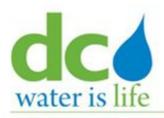
<sup>(3)</sup> District Department of the Environment stormwater fee of \$2.67 effective November 1, 2010



## Average Residential & CAP Customer Monthly Bill



- 1. Assumes average monthly consumption of 6.69 Ccf (approximately 5,000 gallons)
  - FY 2014 rate per gallon is \$0.01(water and sewer rates only)



### **New Customer Classification "Residential Multi-Family"**

- Residential a single-family dwelling used for domestic purposes; a condominium or apartment unit where each unit is served by a separate service line and is individually metered and the unit is used for domestic purposes; or a multi-family structure of less than four apartment units where all the units are served by a single service line that is master metered.
- Multi-Family a multi-family structure (such as a condominium or apartment dwelling) used for domestic purposes, with four or more units.
- Non-residential all customers not within either the residential or multi-family class.



### **DC Clean Rivers IAC Incentive Program**

- Establish a three year pilot credit program for the DC Clean Rivers IAC with a 4% maximum incentive credit (actual credit amount to be calculated based upon the DDOE formula proposed on October 5, 2012) not to exceed an annual, established budget allowance.
- The cost for the credits will be applied to the rate of the associated customer category. The effective date for the DC Clean Rivers IAC Incentive Program will be the effective date of the DDOE (RiverSmart Rewards) stormwater credit program, but not earlier than October 1, 2013.
- Eligibility will be determined by DDOE's Stormwater Management Division based upon its published eligibility guidelines and criteria. Any eligibility appeals will be addressed by DDOE in accordance with their published procedures.







# FY 2013 OPERATING EXPENDITURE BUDGET

(\$000's)

	FY 2013		FY 2013		ance	
	Revised	Pr	ojections		\$	%
Personnel Services	\$ 116,609	\$	115,511	\$	(1,098)	-0.9%
Contractual Services	82,350		67,793		(14,557)	-17.7%
Water Purchases	31,513		27,176		(4,337)	-13.8%
Chemicals and Supplies	31,360		28,073		(3,287)	-10.5%
Utilities	34,185		26,898		(7,287)	-21.3%
Small Equipment	993		1,054		61	6.1%
Subtotal O & M Expenditures	\$ 297,009	\$	266,504	\$	(30,505)	-10.3%
Debt Service	121,330		111,419		(9,911)	-8.2%
Payment in Lieu of Taxes	16,882		16,882		-	0.0%
Right of Way	5,100		5,100		-	0.0%
Subtotal Debt Service & PILOT/ROW	\$ 143,312	\$	133,401	\$	(9,911)	-6.9%
Total O & M Expenditures	\$ 440,321	\$	399,905	\$	(40,416)	-9.2%



# Recommendations for FY 2013 Projected water is life Cash Surplus

Cash Basis (\$	in r	millions)				
		FY 2013 REVISED	PR	FY 2013 ROJECTION	VA	RIANCE \$
Beginning Cash Balance	\$	140.3	\$	140.3	\$	-
Plus (Less) Operating Surplus		28.9		69.2		(40.3)
Wholesale Customer Refunds from Prior Years		(5.8)		(5.8)		
Interest Earned From Bond Reserve		0.1		0.1		
Transfer to Rate Stabilization Fund		(4.1)		(4.1)		
Prior Year Federal Billing Reconciliation		(5.1)		(5.1)		
DC PILOT Reserve Fund						
Customer Rebate		(4.2)		(3.3)		(0.9)
Cash Used for Capital		(24.5)		(24.5)		
Ending Cash Balance	\$	125.5	\$	166.7	\$	(41.2)
<u>Recommendations</u>						
Additional Refund to Wholesale Customers					\$	3.9
Transfer to DC PILOT Reserve						7.9
Additional Transfer to Rate Stabilization Fund						3.4
Additional Transfer to PAYGO						10.0
Maintain working capital above O&M Reserve						16.0
Total Cash Surplus Recommendations					\$	41.2



## FY 2014 Proposed Retail Rate Changes as Published

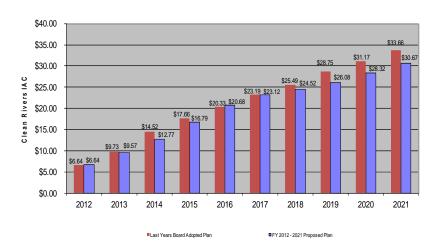
### **Water & Sewer Rates**



## Proposed \$0.42 increase per Ccf, {\$0.56 per 1,000 gallons} in FY 2014

- Combined Water and Sewer rate of \$8.02 per Ccf
- Rate increase ranging from 3.0% to 6.0%

### **DC Clean Rivers IAC**



- □ Proposed Clean Rivers IAC range rate increases from \$6.64 to \$30.57 per ERU
- Proposed PILOT increase of \$0.03 per Ccf (\$0.04 per 1,000 gallons)
- Proposed ROW increase of \$0.01 per Ccf (\$0.01 per 1,000 gallons)

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# FY 2012 - 2021 Projected Average Residential Water is life Monthly Bill as Published

	Units	FY	2012	F۱	Y 2013	F	Y 2014	F	Y 2015	F	Y 2016	F	Y 2017	F	Y 2018	F	Y 2019	F	Y 2020	F	Y 2021
DC Water and Sewer Retail Rates (1)	Ccf	\$	48.17	\$	50.84	\$	53.65	\$	56.60	\$	60.01	\$	63.62	\$	66.83	\$	68.84	\$	70.91	\$	73.39
DC Water Clean Rivers IAC	ERU		6.64		9.57		12.77		16.79		20.68		23.12		24.52		26.08		28.32		30.67
DC Water Customer Metering Fee			3.86		3.86		3.86		3.86		3.86		3.86		3.86		3.86		3.86		3.86
Subtotal DC Water Rates & Charges		\$	58.67	\$	64.27	\$	70.28	\$	77.25	\$	84.55	\$	90.60	\$	95.21	\$	98.78	\$	103.09	\$	107.92
Increase / Decrease		\$	5.27	\$	5.60	\$	6.01	\$	6.97	\$	7.30	\$	6.05	\$	4.61	\$	3.57	\$	4.31	\$	4.83
District of Columbia PILOT (1)	Ccf		3.28		3.35		3.55	\$	3.75	\$	3.95	\$	4.21	\$	4.42	\$	4.55	\$	4.68	\$	4.82
District of Columbia Right of Way Fee (1)	Ccf		1.00		1.07		1.14		1.20		1.27		1.34		1.40		1.47		1.54		1.61
District of Columbia PILOT/ROW Fee	Ccf		4.28		4.42		4.69		4.95		5.22		5.55		5.82		6.02		6.22		6.43
District of Columbia Stormwater Fee (2)	ERU		2.67		2.67		2.67		2.67		2.67		2.67		2.67		2.67		2.67		2.67
Subtotal District of Columbia Charges		\$	6.95	\$	7.09	\$	7.36	\$	7.62	\$	7.89	\$	8.22	\$	8.49	\$	8.69	\$	8.89	\$	9.10
Total Amount Appearing on DC Water Bill		\$	65.62	\$	71.36	\$	77.64	\$	84.87	\$	92.44	\$	98.82	\$	103.70	\$	107.47	\$	111.98	\$	117.02
Increase / Decrease Over Prior Year		\$	5.33	\$	5.74	\$	6.28	\$	7.23	\$	7.57	\$	6.38	\$	4.88	\$	3.77	\$	4.51	\$	5.04
Percent Increase in Total Bill			8.8%		8.7%		8.8%		9.3%		8.9%		6.9%		4.9%		3.6%		4.2%		4.5%

<sup>(1)</sup> Assumes average monthly consumption of 6.69 Ccf (approximately 5,000 gallons)

<sup>(2)</sup> District Department of the Environment stormwater fee of \$2.67 effective November 1, 2010



## DC Water Retail Rate Increases Compared to water is life Other Utilities

Large CSO Communities	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	Avg. Rate Inc.
DC Water	5.00%	5.50%	5.00%	5.50%	7.50%	9.00%	12.50%	4.50%	5.50%	5.50%	6.77%
New York City Dept. of Environmental Protection	5.50%	3.00%	9.40%	11.50%	14.50%	12.90%	12.90%	7.50%	7.00%	5.60%	9.44%
Boston Water and Sewer Commission <sup>(1)</sup>	0.00%	9.85%	9.25%	5.60%	3.48%	3.95%	2.90%	5.90%	3.90%	N/A	5.15%
City of Atlanta Dept. of Watershed Management (Inside- City)	1.00%	4.40%	10.00%	10.00%	27.50%	12.50%	12.00%	12.00%	0.00%	N/A	10.19%
Philadelphia Water Department	12.80%	1.90%	6.70%	4.20%	7.10%	6.40%	5.70%	5.90%	5.80%	5.80%	6.23%

(1) Adopt water and sewer rates January 1

- NYC DEP approved 5.6% increase for 2014.
- Boston projected rate increase for 2014 is not available
- Atlanta Watershed have adopted 0% rate increase for 2013 due to reauthorization of the 1% sales tax to fund sewer projects in May 2012. Their 2014 rates are not yet available.
- Philadelphia Water Department proposed 5.8% rate increase for 2014.

Attachment C

## DC Retail Water and Sewer Rates Committee Action Items

- 5A. Approval of proposed Customer Classifications for Retail Rates
- 5B. Approval of proposed volumetric Retail Water rate
  Approval of proposed volumetric Retail Sewer rate
  Approval of proposed Clean Rivers Impervious Surface Area Charge
  Approval of proposed Right of Way/Payment in Lieu of Taxes fees
- 5C. Approval of proposed DC Clean Rivers Impervious Area Charge Incentive Program

### Action Item 5A

## FY 2014 Rate & Fee Changes (Effective October 1, 2013)

1. Approval of proposed amendment to Section 402, "Initiating A Challenge," of Chapter 4, "Contested Water and Sewer Bills," and Section 4101, "Rates for Sewer Service," of Chapter 41, "Retail Water and Sewer Rates," of Title 21, "Water and Sanitation," of the District of Columbia Municipal Regulations:

#### **Customer Classification for Water and Sewer Rates**

- a. The customer classification for water and sewer rates shall consist of a residential class, multi-family class and a non-residential class.
  - Residential a single-family dwelling used for domestic purposes; a condominium or apartment unit where each unit is served by a separate service line and is individually metered and the unit is used for domestic purposes; or a multi-family structure of less than four apartment units where all the units are served by a single service line that is master metered
  - Multi-Family a multi-family structure (such as a condominium or apartment dwelling) used for domestic purposes, with four or more units
  - Non-residential all customers not within either the residential or multi-family class
- b. Section 402, INITIATING A CHALLENGE of Chapter 4, CONTESTED WATER AND SEWER BILLS, of Title 21, WATER AND SANITATION, of the DCMR is amended as follows:

#### Subsections 402.7 and 402.8 are amended to read as follows:

- 402.7 Non-residential and multi-family owners or their agents may seek an impervious surface area charge adjustment if the owner or agent can establish that the property has been assigned to the wrong rate class, the impervious service area used in the computation of the charge is incorrect or if the ownership information is incorrect.
- Non-residential and multi-family owners or their agents shall submit a site survey, prepared by a registered professional land surveyor, showing impervious surfaces on the site and other information that may be requested by DC Water.

Section 4101, RATES FOR SEWER SERVICE, of Chapter 41, RETAIL WATER AND SEWER RATES, of Title 21 WATER AND SANITATION, of the DCMR is amended as follows:

#### Paragraphs 4101.1 (d) and (e) are amended to read as follows:

- (d) The retail cooling water sewer charge shall be the retail sanitary sewer service rate set forth in section 4101.1(a) for cooling water discharged into the District's wastewater sewer system; and
- (e) The retail non-potable water source sewer charge shall be the retail sanitary sewer service rate set forth in section 4101.1(a) for non-potable water discharged into the District's wastewater sewer system.

#### Subsection 4101.4 is amended to read as follows:

All non-residential and multi-family customers shall be assessed ERU(s) based upon the total amount of impervious surface area on each lot. This total amount of impervious surface shall be converted into ERU(s), truncated to the nearest one-hundred (100) square feet.

### Action Item 5C

## FY 2014 Rate & Fee Changes (Effective October 1, 2013)

1. Approval of proposed DC Clean Rivers Impervious Surface Area Charge Incentive Program:

Consistent with Board Resolution #08-34 adopted in March 2008

- a. Establish a three year pilot credit/discount program for the DC Clean Rivers Impervious Surface Area Charge (IAC) with a 4% maximum incentive credit/discount, not to exceed an annual established budget allowance. The costs for the credits/discounts will be applied to the rate of the associated customer category. The effective date for the DC Clean Rivers IAC Incentive Program will be the effective date of the District Department of the Environment (RiverSmart Rewards) stormwater credit/discount program, but not earlier than October 1, 2013.
- b. Title 21, WATER AND SANITATION, Chapter 41, Retail Water and Sewer Rates of the DCMR is amended by adding sections 4105 through 4109, as follows:

### 4105 DISTRICT OF COLUMBIA CLEAN RIVERS IMPERVIOUS SURFACE AREA CHARGE INCENTIVE DISCOUNT PROGRAM: PURPOSE

- 4105.1 The purposes of sections 4105 through 4109 are to:
  - (a) Implement the District of Columbia Clean Rivers Impervious Surface Area Charge Incentive Program;
  - (b) Provide an incentive for the installation of eligible best management practices that reduce the amount of stormwater runoff from a property, as determined by District Department of the Environment (DDOE); and
  - (c) Comply with the requirements of the Water and Sewer Authority Equitable Ratemaking Amendment Act of 2008, effective March 25, 2009 (D.C. Law 17-370; D.C. Official Code § 34-2202.16a. (2010 Repl.).

### 4106 DISTRICT OF COLUMBIA CLEAN RIVERS IMPERVIOUS SURFACE AREA CHARGE INCENTIVE DISCOUNT PROGRAM: ELIGIBILITY

Each DC Water customer that is billed for the Clean Rivers Impervious Surface Area Charge (IAC) pursuant to section 4101 of this chapter, shall be eligible to

		e a DC Clean Rivers Impervious Surface Area Charge Incentive (IAC ive) Discount as provided in sections 4105 through 4109 of this chapter.
4106.2		AC Incentive Discounts are subject to the availability of funds and num budget limits established by DC Water's budget appropriations.
4106.3		ater shall apply an IAC Incentive Discount towards a customer's bill based OOE's approval of a stormwater fee discount for the customer's property.
4106.4	date o	tomer shall receive an IAC Incentive Discount beginning on the effective f this section after DC Water receives DDOE's storm water fee discount wal for that property.
4106.5	rules,	AC Incentive Discount shall be retroactive to the effective date of these or the date from which DDOE calculates a stormwater fee discount, ever is later.
4106.6		AC Incentive Discount shall not be retroactive to the original installation f the DDOE approved stormwater BMP.
4106.7		Tater shall calculate the IAC Incentive Discount to be applied towards a ner's IAC:
	(a)	As a recurring discount to the IAC billed pursuant to § 4101 of this chapter;
	(b)	Beginning, the billing period that follows DC Water receipt and processing of DDOE's stormwater fee discount approval. For customers billed on a semi-annual basis, the discount will appear on their next bill normally in March and September; and
	(c)	Ending, under the criteria provided in § 4106.6 of this chapter.
4106.8	A DC	Water customer shall, in order to receive an IAC Incentive Discount:
	(a)	Be current on all DC Water billed payments; and
	(b)	Satisfy all DDOE requirements to receive a stormwater fee discount.
4106.9	The IA	AC Incentive Discount shall expire on the first of:
	(a)	The expiration of DDOE's approved stormwater fee discount period provided in Chapter 5 of this title;
	(b)	DDOE's revocation of the stormwater fee discount;

- (c) The sale or transfer of the property to a new owner; or
- (d) Three (3) years after the effective date of this section.

### 4107 DISTRICT OF COLUMBIA CLEAN RIVERS IMPERVIOUS SURFACE AREA CHARGE INCENTIVE DISCOUNT PROGRAM: DISCOUNT CALCULATION

- The IAC Incentive Discount shall not exceed the maximum allowable IAC Incentive Discount percentage, which shall be four percent (4%) of the otherwise chargeable Clean Rivers Impervious Area Charge in the first year of the IAC Discount program, which may change in subsequent years subject to DC Water's budget appropriations.
- The maximum allowable IAC Incentive Discount percentage is subject to change annually based on DC Water's budget appropriations.
- 4107.3 The IAC Incentive Discount shall be calculated as follows:
  - (a) DDOE will send DC Water the DDOE approved maximum volume of stormwater runoff retained (in Equivalent Residential Units (ERUs)) by an approved and eligible BMP(s) during a one and two tenths inch (1.2 in.) rainfall event;
  - (b) Multiply the number of ERUs of step "(a)" by the maximum allowable discount percentage; and
  - (c) Multiply the step "(b)" result by the IAC per ERU specified in § 4101 of this chapter.
- The calculated IAC Incentive Discount shall be applied to each Clean Rivers Impervious Area Charge billed.
- The IAC Incentive Discount will appear on the customer's DC Water bill beginning with the billing period that follows DC Water's receipt and processing of DDOE's approved maximum volume of stormwater runoff retained (in ERUs). For customers billed on a semi-annual basis, the discount will appear on their next bill, which is normally in March and September.

### 4108 DISTRICT OF COLUMBIA CLEAN RIVERS IMPERVIOUS SURFACE AREA CHARGE INCENTIVE DISCOUNT PROGRAM: DISCOUNT REDUCTION

If DDOE determines that a customer's stormwater fee discount shall be reduced, DC Water shall reduce the IAC Incentive Discount proportionately upon receipt of DDOE's decision to reduce the stormwater retention value expressed in ERUs for the property.

## 4109 DISCTRICT OF COLUMBIA CLEAN RIVERS IMPERVIOUS SURFACE AREA CHARGE INCENTIVE DISCOUNT PROGRAM: ADMINISTRATIVE APPEALS AND JUDICIAL REVIEW

- Any appeals related to a DDOE action regarding BMP application review or approval, eligibility, and stormwater retention volume calculations shall be taken in accordance with section 563 of this title.
- Appeals of DC Water actions regarding the IAC Incentive Discount shall be taken in accordance with chapter 4 of this title.

Section 4199, DEFINITIONS, is amended to add the following definitions, and these additional definitions shall be inserted in the correct alphabetical order:

**DC Water** - the District of Columbia Water and Sewer Authority.

**DDOE** - the District Department of the Environment.

**Best Management Practice (BMP)** - Structural or nonstructural practice that minimizes the impact of stormwater runoff on receiving waterbodies and other environmental resources, especially by reducing runoff volume and the pollutant loads carried in that runoff.

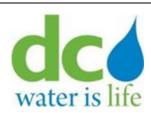
### **Attachment D**

FY 20	013 Committee Work	plan	
Objective/Activities/Task	Date of Activity	Completed	Responsible Department

Develop Realistic Retail Rate			
Revenue Projections and Alternative			
Retail Revenue Sources			
a. Propose and establish Retail			Rates and Revenue
Rates in FY 2014 and new			
customer classification			
<ol> <li>Rate Proposal to Joint</li> </ol>	October 2012	√ √	
Committee		,	
ii. Review rate design options	November 2012	V	
(customer segmentation)		,	
iii. Committee recommendation	December 2012	V	
iv. Board approval	January 2013	j	
v. Publish DCMR	March 2013	j	
vi. Public Outreach	March/April 2013	j	
vii. Public Hearing	May 2013	j	
viii. Committee recommendation	June 2013	,	
on FY 2014 rates			Rates and Revenue
<ul> <li>b. Review draft Developer Fees</li> </ul>	November 2012	V	Rates and Revenue
<ul><li>c. Final FY 2012 Cost of Service</li></ul>	November 2012	j	
Study		,	Rates and Revenue
d. Potomac Interceptor Cost of	July 2013		
Service			General Counsel
e. Soldiers Home Negotiations	Monthly		

2. DC Water Affordability			
Revisit CAP program and possible modifications (Expansion and or methodology)			Rates and Revenue
<ul> <li>i. Committee review of CAP program with FY 2014 Budget</li> <li>Submission</li> </ul>	December 2012	√	
ii. Explore CAP water conservation options	On-going		Customer Service
b. Implement LID Incentive Program for customers who utilize Best Management Practice in conjunction with DDOE			Rates and Revenue
<ul><li>i. Legal evaluation of the DDOE proposed program; and</li></ul>	December 2012	$\checkmark$	
ii. Evaluate alternatives for the Clean Rivers IAC discounts	February/March 2013	$\checkmark$	
iii. Prepare revenue impact analysis	February/March 2013	V	

FY 2013 Committee Workplan				
Objective/Activities/Task	Date of Activity	Completed	Responsible Department	
2. DC Water Affordability				
iv. Committee review on CRIAC Incentive Program with FY 2014 Budget Submission v. Committee Recommendation vi. Board Approval vii. Publich DC Register viii. Public Untreach	December 2012  March 2013  April 2013  April 2013  April 2013	\ \ \ \ \ \	Rates and Revenue	
ix. Public Hearing x. Committee recommendation on FY 2014 CRIAC Discount Program	May 2013 June 2013	V		
c. Implement Customer Segmentation water volumetric rates by customer class with differentiation based on peaking characteristics	October 1, 2015		Rates and Revenue	
d. Implement Re-Development Impact Fee	October 1, 2015		Rates and Revenue	
e. High Strength Rate Alternatives	October 1, 2015		Rates and Revenue	
Develop Alternative Revenue Sources and Achieve Realistic Revenue Projections (DC Water Strategic Plan Framework)				
a. Identify and evaluate potential revenue generating initiatives annually	To be incorporated within Strategic Planning Initiatives		Rates and Revenue	
4. Provide an example of the updating required and quality controls available to reconcile non-residential data found in the DCGIS 2005 flyover information and a more recent update to the flyover data. This example should be provided at a future Retail Rates Committee meeting	September 2013		Customer Service	
Review of the Potomac Interceptor contracts to see if there are opportunities to modify contracts to be similar to the IMA contracts	On-going		General Counsel	



#### Attachment E

## D.C. WATER AND SEWER AUTHORITY BOARD OF DIRECTORS RETAIL WATER & SEWER RATES COMMITTEE MEETING

TUESDAY, July 23, 2013; 9:30 a.m. AGENDA

Call to Order Committee Chairman

Monthly Updates Chief Financial Officer

Committee Workplan Chief Financial Officer

Other Business Chief Financial Officer

Agenda for September 24, 2013 Committee Meeting Committee Chairman

**Adjournment** 

<sup>\*</sup>Detailed agenda can be found on DC Water's website at www.dcwater.com/about/board\_agendas.cfm