



DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

Board of Directors

Customer & Community Services Committee

*Tuesday, June 19, 2007
11:00 a.m.
810 First Street, N.E.
11th Floor Conference Room*

1. Call to Order.....Alan Roth, Chair
2. Introductory Comments on Committee Work Plan Alan Roth
3. Comments from Committee MembersBrenda Richardson
Howard Gibbs
Joseph Cotruvo
Steven McLendon
4. Confirm Regular Meeting Schedule..... Alan Roth
5. Public Affairs OfficeMichele Quander-Collins
 - Overview
 - Issues for Discussion
6. Government Relations Office.....Johnnie Hemphill
Gordon Fry
 - Overview
 - Issues for Discussion
7. Customer Services Department..... Charles Kiely
 - Overview
 - Issues for Discussion
8. Policy on Summer Recreational Use of HydrantsBrenda Richardson
9. Weekend/Holiday/Off-Hours
Response to Emergencies Alan Roth (for Dan Tangherlini)
10. Community Communication on ROW Projects Alan Roth
11. Adjournment