



DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

Board of Directors

Customer and Community Services Committee

Tuesday, September 16, 2008

810 First Street, N.E.

11th Floor Conference Rm

11:00 a.m. - 1:00 p.m.

1. Call to Order.....Alan Roth, Chairperson
2. Broadcasting Board Meetings Update.....M. Quander-Collins
 - Relocation of Board Meetings to Judiciary Square
 - Portable Video Equipment
3. Public Information Requests.....A. Russell
 - Scott FOIA - Update
 - Written Management Policy - Update
4. Document Management and Electronic Retention Policy.....A. Russell/M. Lodhi
5. Departmental Reports/Updates
 - Government Relations.....Gordon Fry
 - Customer Service.....C. Kiely/J. McCoskey
 - Public Affairs.....Michele Quander-Collins
6. Other Business
7. Adjournment