



# DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

## Board of Directors

### *Customer and Community Services Committee*

*Tuesday, March 18, 2008*

*810 First Street, N.E.*

*11<sup>th</sup> Floor Conference Rm*

*11:00 a.m. - 1:00 p.m.*

1. Call to Order.....Alan Roth, Chairperson

2. Customer Service.....Donna Lewis/Charles Kiely

- Monthly Report/Update
- Billing-Related Issues Update
- Customer Assistance Programs

3. Public Affairs.....M Quander-Collins

- Monthly Report/Update
- Website Review – Update
  - Water Quality Data
- Broadcasting/Webcasting of Board Meetings
- Temporary Secondary Disinfection Chemical Change

4. Government Relations.....Gordon Fry

- Monthly Report/Update

5. Emerging Issues

6. Other Business

7. Adjournment