



DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

Board of Directors

Customer and Community Services Committee

*Tuesday, July 15, 2008
810 First Street, NE
11th Floor Conference Rm
11:00 a.m. - 1:00 p.m.*

1. Call to Order.....Alan Roth, Chairperson
 2. Broadcasting/Webcasting of Board Meetings.....Michele Quander-Collins
 - Update
 3. Public Disclosure Issues.....
 - Discussion of City Administrator's Letter re DOH
 - Update on Pending FOIA Requests and Record Retention Practices
 - Discussion of Committee Recommendation for Written Policies
 4. Public Information Policy Implementation Review.....Michele Quander-Collins
- Time-Permitting:*
5. High-Use Notification Alert (HUNA).....J. McCoskey/D. Lewis
 - Update
 6. Departmental Reports/Updates
 - Government Relations.....Gordon Fry
 - Customer Service.....J. McCoskey/Donna Lewis
 - Public Affairs.....Michele Quander-Collins
 7. Other Business
 8. Adjournment