



# DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

## Board of Directors

### *Customer and Community Services Committee*

*Tuesday, January 15, 2008*

*810 First Street, N.E.*

*11<sup>th</sup> Floor Conference Rm*

*11:00 a.m. - 1:00 p.m.*

1. Call to Order.....Alan Roth, Chairperson
  
2. Public Affairs.....Michele Quander-Collins
  - Monthly Report/Update
  - Board LSR Review – Update
  
3. Government Relations.....Gordon Fry
  - Monthly Report/Update
  
4. Customer Service.....Eva Liggins/Charles Kiely
  - Monthly Report/Update
  - Permit Process Review Update – Maximo Implementation (Hemphill/Lodhi)
  
5. Other Business
  
6. Adjournment