



# DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

## Board of Directors

### *Customer and Community Services Committee*

*Tuesday, December 18, 2007*

*810 First Street, N.E.*

*11<sup>th</sup> Floor Conference Rm*

*11:00 a.m. - 1:00 p.m.*

1. Call to Order.....Alan Roth, Chairperson

2. Government Relations.....Gordon Fry

- Monthly Report/Update
- Discussion of Resources and Needs

3. Public Affairs.....M. Quander-Collins

- Monthly Report/Update
- [www.dcwasa.com](http://www.dcwasa.com) Content Management (Quander-Collins)
- Website Structural Review Process(M. Lodhi)
- Community Education - Water Conservation Video

4. Customer Service.....Eva Liggins/Charles Kiely

- Monthly Report/Update

5. Other Business

6. Adjournment