



**DISTRICT OF COLUMBIA
WATER AND SEWER AUTHORITY**

Board of Directors

*Customer and Community Services Committee
Tuesday, December 16, 2008
810 First Street, N.E.
11th Floor Conference Rm
11:00 a.m. - 1:00 p.m.*

1. **Call to Order.....Alan Roth, Chairperson**

2. **SPLASH Program Update.....J. McCoskey/J Hemphill**

3. **Water and Sewer Insurance Damage Claims Follow-up.....A. Russell/T. DeLeon**

4. **Departmental Reports/Updates**
 - **Customer Service.....C. Kiely/J. McCoskey**
 - **Public Affairs.....Michele Quander-Collins**

6. **Other Business**

7. **Adjournment**