



ESSENTIAL SERVICE. ESSENTIAL SUPPORT.

Every day, DC Water delivers clean drinking water, removes wastewater, and maintains thousands of miles of pipes, pumps, and other water and treatment facilities. Keeping these systems working safely and reliably, means investing in the infrastructure and people that make this service possible.

At the same time we understand the importance of keeping rates as affordable as possible, while making the improvements we need to serve our customers today and in the future.

WHAT'S NEW FOR FY 2027

Beginning October 1, 2026, DC Water rates for Water and Sewer will increase along with District Stormwater fee. For residential customers this means an average increase of 5.9% to your bill. This is less than the initial proposed increase of 7.5% and reflects our effort to keep the increase as low as possible while continuing to invest in the water and wastewater services our customers depend on.

Customers will not be charged the previously proposed Public Inconvenience Fee. DC Water will absorb those costs instead, reducing the overall impact on customer bills.

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UNDERSTANDING YOUR BILL



Your water bill helps pay for the critical systems and services that keep water flowing, maintain sewer infrastructure, and protect public health across the District.

Beginning October 1, 2026, the average residential customer bill is expected to increase by about \$9 per month, from an average of **\$147 per month** to about **\$156 per month**.

These additional funds will help support critical investments:

- Safe drinking water delivered to your home or business
- Sewer service that safely transports and treats wastewater
- Infrastructure improvements to protect the environment and local waterways
- Replacement and rehabilitation of aging pipes and equipment
- Customer service and financial assistance programs
- Maintain reliable service during emergencies and severe weather

Customers who use less water pay less and may benefit from DC Water's Lifeline Water Rate, which helps keep bills affordable for households with lower water use.

FOR MORE INFORMATION

For a detailed breakdown of the FY 2027 rates and charges, please visit dcwater.com/rates.

KEY HIGHLIGHTS

INVESTMENTS IN THE SYSTEMS YOU DEPEND ON

Over the next 10 years, DC Water is investing **\$9.7 billion** in critical improvements. Through our Capital Improvement Program, we continue to invest in projects that help provide reliable service today and in the future. These investments include:

- Replacing aging water and sewer infrastructure
- Replacing lead service lines through our Lead Free DC Program
- Upgrading major sewer systems, including the 54-mile Potomac Interceptor
- Modernizing wastewater treatment facilities
- Making continued improvements at the Washington Aqueduct.

AFFORDABILITY AND KEEPING COSTS AS LOW AS POSSIBLE

We know affordability is important as households and businesses face rising costs. Like you, DC Water faces higher costs, for electricity, treatment supplies, construction materials, and other essential services. DC Water is listening. To reduce the impact on customers, we carefully reviewed our spending. We were able to find ways to work more efficiently and cut operational costs, reducing the proposed average residential customer bill increase from **7.5% to less than 6%**.

CUSTOMER ASSISTANCE

DC Water understands that higher bills can be challenging for some households. Through our customer assistance programs, more than **4,000 customers** received **\$2.2 million** in bill assistance through July of 2026. DC Water's Board of Directors also approved \$1 million to extend the Payment Plan Incentive Program through FY 2027. Through this program, eligible residential customers with past-due balances can earn bill credits by making consecutive on-time monthly payments.

LEAK ASSESSMENT & REPAIR

Hidden leaks can increase water use and lead to higher bills. DC Water's leak assessment and repair program helps eligible customers find and fix leaks before they become a bigger problem. As of July 2026, the program completed 63 leak assessments and 20 repairs. Customers who took part saved an average of 5,595 gallons of water per month. DC Water continues to support these efforts with \$250,000 in funding for leak assessments and \$127,000 for leak repairs.

APPROVED AVERAGE MONTHLY RESIDENTIAL WATER AND SEWER BILLS FOR FY 2027*

Comparison of FY 2026 vs. FY 2027 Rates

RATE CATEGORY	FY2026	FY2027	CHANGE
DC Water Rates	\$101.77	\$107.86	+\$6.09
Clean Rivers Impervious Area Charge	\$24.23	\$25.50	+\$1.27
Customer Metering Fee	\$7.75	\$7.75	No Change
Water System Replacement Fee	\$6.30	\$6.30	No Change
Subtotal: DC Water Charges	\$140.05	\$147.41	+\$7.36
PILOT Fee	\$3.36	\$3.36	No Change
Right-of-Way Fee	\$1.08	\$1.08	No Change
Stormwater Fee	\$2.67	\$4.03	+\$1.36
Subtotal: District Charges	\$7.11	\$8.47	+\$1.36
TOTAL BILL	\$147.16	\$155.88	+\$8.72

*Assumption: Average residential account with monthly consumption of 5.42 Ccf (4,054 gallons), a 5/8-inch meter, and one Equivalent Residential Unit (ERU).

MAKING EVERY DOLLAR COUNT

DC Water looks for ways to manage costs and reduce rate increases on customers. By refinancing existing debt at lower rates, we are saving approximately **\$2.9 million each year** and expect to save about **\$54 million over the next 20 years**. These savings help us invest in improving the water and sewer systems our customers depend on, while helping keep rates as low as possible for customers.



NEED HELP PAYING YOUR BILL?

DC Water Cares offers several programs that can help eligible customers manage their water bills. Visit dcwater.com/cares or call **202-354-3600** to learn more.