

District of Columbia Water and Sewer Authority

Lead Service Line Replacement Report

Fiscal Year 2025

November 7, 2025

LSLR Reporting Requirement

This report is required by Section 6019d of the District of Columbia Water and Sewer Authority Omnibus Amendment Act of 2020 ("Omnibus Act") (D.C. Official Code 34-2161 Reporting. The Omnibus Act requires DC Water to publish a lead water service line replacement report of the service lines replaced under DC Water's Capital Improvement Projects and Emergency Repair Replacements, or "CIPERR", and the District's "Lead Pipe Replacement Assistance Program" or "LPRAP" programs.

Transparency Act - FY25

1. For the lead water service line replacements under D.C. Official Code 34-2158(a)(2):

- a. The number of times that DC Water replaced a damaged or leaking water service line on public property and requested the consent of the private property owner to replace the portion of the lead water service line on private property:

95

- b. The number of private property owners that provided consent, did not provide consent, or did not respond to DC Water's request for consent within 30 days after delivery of the request described in D.C. Official Code 34-2158(a)(2)(C) for replacements performed to repair a damaged or leaking water service line in public space:

Provided consent - 75

Did not provide consent within 30 days (or declined) – 8

Did not respond – 12

- c. The number of locations, broken down by Ward and Advisory Neighborhood Commission, where DC Water replaced the portion of the lead water service line on public property but did not replace the portion of the lead water service line on private property:

Ward #	# Partials	ANC	# Partials
Ward 1	6	ANC 1A	1
		ANC 1C	2
		ANC 1E	3
Ward 2	4	ANC 2D	2
		ANC 2E	1
		ANCE 2G	1
Ward 3	2	ANC 3C	1
		ANC 3D	1
Ward 4	17	ANC 4A	1
		ANC 4C	1
		ANC 4D	12
		ANC 4E	3
Ward 5	2	ANC 5D	1
		ANC 5F	1
Ward 6	1	ANC 6A	1

Ward 7	11	ANC 7B ANC 7C ANC 7E	1 9 1
Ward 8	3	ANC 8A ANC 8C	2 1

Total

46

Note: Service line counts are based on Lead or Galvanized Iron found on public and private property sides.

2. For the lead water service line replacement payment assistance program ("Program") established by D.C. Official Code 34-2159(b):
 - a. The number of contractors who submitted an invoice to DC Water under D.C. Official Code 34-2159(g)(1), broken down by:
 - i. Whether or not DC Water paid the contractor the amount of the discount; and
 - ii. The Ward and Advisory Neighborhood Commission in which the property is located:

There are two tables below. Table 1 includes 149 locations where DC Water paid the Contractors the exact amount of the DOEE approved discount. Table 2 includes 539 locations where the DOEE approved discount is different than the amount DC Water paid the Contractors.

Table 1: 149 Cases where DC Water paid Contractors the exact amount of DOEE Discount

ANC	No. of Locations
1A	2
1B	1
1C	1
1D	10
1E	11
2A	1
2E	7
2G	1
3/4G	5
3A	1
3B	1
3C	3

3D	5
3E	6
4A	2
4B	1
4C	8
4D	12
4E	3
5B	8
5C	4
5D	2
5E	15
5F	10
6A	14
6B	5
6C	5
7D	5
Total Locations	149

Table 2: 539 Cases where DC Water paid Contractors an amount that is different than the amount of the DOEE Discount

ANC	No. of Locations
1A	16
1B	14
1C	18
1D	26
1E	44
2A	3
2B	5
2D	1
2E	19
2G	5
3/4G	33
3A	2
3B	1

3C	22
3D	26
3E	24
3F	3
4A	8
4B	14
4C	20
4D	11
4E	15
5A	1
5B	30
5C	10
5D	24
5E	51
5F	20
6A	26
6B	8
6C	19
7C	3
7D	13
7F	1
8A	3
Total Locations	539

- b. The most common reasons that DC Water declined to pay a contractor the amount of the discount submitted under D.C. Official Code 34-2159(g)(1):

DC Water requires documentation to justify any change in cost; the Contractor must provide sufficient photos and a homeowner signature on the Payment Request form and Tap Card.

There were 539 Cases where the Contractor submitted an invoice that was more than or less than the amount approved by DOEE in the Benefit Confirmation Letter. The most common reasons include:

- The discount was approved for a lead service replacement, but copper pipe was found. The Contractor invoiced the cost of the test pit and DC Water paid the \$1,900 test pit discount.
- Variance in linear footage of pipe discovered upon construction.
- Contractor omission or inclusion of a third-party Department of Buildings inspection on the invoice.
- One-time maintenance of traffic reimbursement.
- Curb stop or curb box installation not included in the Cost Proposal but was invoiced as the curb stop was inoperable or the

curb box was damaged and needed to be replaced.

- c. As of September 30, of the preceding fiscal year, the number of residential property owners with lead water service lines located on their private property where the portion of the water service line on public property is not a lead water service line:

Pipe Material	Number of Service Lines
Lead	6,941
Galvanized Iron	394

- d. The average number of days DC Water took to provide financial assistance to a contractor under the Program, from the date the contractor provided DC Water with an invoice to the date that DC Water paid the contractor the amount of the discount for which the residential property owner was approved:

Out of the 688 cases paid in FY25, it took DC Water an average of 5.7 days to pay the Contractor from the time the invoice was received.

- e. A description of efforts made by DC Water to publicize the availability of financial assistance through the Program, including a description of the total amount of expenditures by DC Water on such efforts:

A targeted outreach campaign was completed to increase awareness and enrollment in the Lead Pipe Replacement Assistance Program (LPRAP). A total of 7,278 DC tenants and landlords received printed mailers outlining the health risks of lead exposure, eligibility criteria, and enrollment steps. Mailings were deployed in four batches between April and July 2025 to maximize reach and manage processing.

To reinforce this effort, email outreach was conducted to 4,372 recipients with valid email contacts across three waves in August and September, ensuring layered communications and broader audience engagement.