

DC WATER'S ANNUAL CRITICAL CUSTOMER EVENT AND EMERGENCY PREPAREDNESS EXERCISE



What: Please join us for DC Water's Annual Critical Customer Event and Emergency Preparedness Exercise. The goal of this symposium is to bring together critical customers (e.g., hospitals, assisted living facilities, multifamily dwellings, transportation, schools), and District, regional, and federal agencies to get an inside glimpse into DC Water's resiliency and customer focused initiatives, and to ensure partners are prepared for a water and/or a wastewater emergency.

The event will be two-fold with information sessions on several DC Water programs in the morning, and in the afternoon, participants will have the opportunity to discuss a hypothetical scenario(s) with industry peers. The dialog within these discussions will help critical customers to become more prepared and for DC Water to continuously improve its Critical Customer Program. More information about the Critical Customer Program is available at <https://www.dewater.com/criticalcustomer>.

When: Thursday, June 8, 2023

Time: 9:00 A.M. to 3:00 P.M.

Where: DC Water Headquarters, 1385 Canal St SE, Washington, DC 20003

Registration: Please register for the event at: bit.ly/CriticalCustomer2023

Questions: Please contact the DC Water Office of Emergency Management at DCWater.OEM@dewater.com for any questions related to the DC Water Critical Customer Program or the Critical Customer Briefing and Emergency Preparedness Exercise.

