

FY 2017 Administrative Hearing Outcomes

The matters listed below are those on which an administrative hearing regarding a billing issue was requested. These matters do not include billing challenges resolved by customer service staff. (Where noted, "Settlement" refers to an account adjustment in the customer's favor prior to a hearing. "Account Adjusted" refers to an account adjustment in the customer's favor based on the hearing examiner's decision.)

SCHEDULED DATE	SERVICE ADDRESS	DECISION RECEIVED	DECISION RESULTS	REASON FOR HEARING	PROTEST AMOUNT	PREMISE TYPE
7-Sep-16	6th PI NE	10/11/2016	NO SHOW	HIGH USAGE	2461.84	RESIDENTIAL
7-Sep-16	Upshur St NE	10/11/2016	ACCT ADJUSTED	EST	612.91	RESIDENTIAL
7-Sep-16	18th St SE	10/11/2016	BILL IS VALID	HIGH USAGE	1240.08	MULT-FAMILY
13-Sep-16	Georgia Ave NW	10/11/2016	BILL IS VALID	HIGH USAGE	1988.43	RESIDENTIAL
13-Sep-16	Vermont Ave NW	10/11/2016	ACCT ADJUSTED	EST	1572	RESIDENTIAL
14-Sep-16	Q St NW	10/11/2016	ACCT ADJUSTED	HIGH USAGE	726.47	RESIDENTIAL
14-Sep-16	Skyland Ter SE	10/11/2016	NO SHOW	EST	676.22	RESIDENTIAL
14-Sep-16	7th St NW	10/11/2016	NO SHOW	HIGH USAGE	757.98	RESIDENTIAL
14-Sep-16	14th St NW	10/11/2016	BILL IS VALID	HIGH USAGE	1545.16	MULT-FAMILY
20-Sep-16	Faraday PI NE	10/11/2016	BILL IS VALID	HIGH USAGE	329.23	RESIDENTIAL
20-Sep-16	F St SE	10/11/2016	ACCT ADJUSTED	EST	1812.57	RESIDENTIAL
20-Sep-16	Hawthorne St NW	10/11/2016	DISMISSED	HIGH USAGE	596.78	RESIDENTIAL
21-Sep-16	Sedgwick St NW	11/16/2016	BILL IS VALID	HIGH USAGE	716.52	RESIDENTIAL
21-Sep-16	Huidekoper PI, NW	11/16/2016	BILL IS VALID	EST	4897.32	RESIDENTIAL
21-Sep-16	E St SE	11/16/2016	DISMISSED	WSRF	83.75	COMMERCIAL
27-Sep-16	Underwood St NW	11/16/2016	BILL IS VALID	HIGH USAGE	109.57	RESIDENTIAL
27-Sep-16	Biltmore St NW	11/16/2016	ACCT ADJUSTED	HIGH USAGE	1629.26	MULT-FAMILY
27-Sep-16	22nd St NW	10/11/2016	RESCHEDULED	HIGH USAGE	649.89	MULT-FAMILY
27-Sep-16	Mellon St SE	11/16/2016	BILL IS VALID	EST	337.22	MULT-FAMILY
28-Sep-16	Savannah PI, SE	11/16/2016	ACCT ADJUSTED	HIGH USAGE	507.57	RESIDENTIAL
28-Sep-16	Eckington PI, NE	11/16/2016	BILL IS VALID	HIGH USAGE	213.14	RESIDENTIAL
1-Nov-16	Yost PI, NE	1/10/2017	NO SHOW	HIGH USAGE	\$219.02	RESIDENTIAL
1-Nov-16	Overlook Rd, NW	1/10/2017	BILL IS VALID	HIGH USAGE	\$415.24	RESIDENTIAL
1-Nov-16	48th PI, NE	1/10/2017	ACCT ADJUSTED	EST	\$458.97	RESIDENTIAL
2-Nov-16	Emerson St NE	1/10/2017	BILL IS VALID	HIGH USAGE	\$61.87	RESIDENTIAL
2-Nov-16	W St SE	1/10/2017	BILL IS VALID	HIGH USAGE	\$250.92	RESIDENTIAL
2-Nov-16	Fairmont St NW	1/10/2017	BILL IS VALID	HIGH USAGE	\$154.20	RESIDENTIAL
2-Nov-16	38th St SE	1/10/2017	BILL IS VALID	HIGH USAGE	\$567.27	RESIDENTIAL
8-Nov-16	5th St NE	1/10/2017	NO SHOW	HIGH USAGE	\$120.28	RESIDENTIAL
8-Nov-16	4th St SE	1/10/2017	ACCT ADJUSTED	EST	\$318.69	MULT-FAMILY
8-Nov-16	T St NW	1/10/2017	NO SHOW	EST	\$807.58	RESIDENTIAL
16-Nov-16	22nd St NW	1/10/2017	NO SHOW	HIGH USAGE	\$649.89	RESIDENTIAL
16-Nov-16	Fort Davis St SE	1/10/2017	BILL IS VALID	HIGH USAGE	\$209.07	RESIDENTIAL
16-Nov-16	29th St NW	1/10/2017	ACCT ADJUSTED	EST	\$1,426.72	RESIDENTIAL

SCHEDULED DATE	SERVICE ADDRESS	DECISION RECEIVED	DECISION RESULTS	REASON FOR HEARING	PROTEST AMOUNT	PREMISE TYPE
4-Jan-17	JONES CT NW	3/1/2017	NO SHOW	EST	\$532.12	RESIDENTIAL
4-Jan-17	2nd ST NW	3/1/2017	NO SHOW	EST	\$143.46	MULTI-FAMILY
10-Jan-17	48th ST NE	3/1/2017	ACCT ADJUSTED	EST	\$1,733.39	RESIDENTIAL
10-Jan-17	4th St NE	3/1/2017	BILL IS VALID	HIGH USAGE	\$577.22	RESIDENTIAL
10-Jan-17	3rd ST NE	3/1/2017	BILL IS VALID	HIGH USAGE	\$838.13	RESIDENTIAL
11-Jan-17	BARNABY TER SE	3/1/2017	BILL IS VALID	EST	\$896.01	RESIDENTIAL
11-Jan-17	49TH ST NE	3/1/2017	NO SHOW	EST	\$778.65	RESIDENTIAL
18-Jan-17	KRAMER ST NE	3/1/2017	NO SHOW	EST	\$195.52	RESIDENTIAL
18-Jan-17	KALMIA RD NW	3/1/2017	BILL IS VALID	HIGH USAGE	\$526.95	RESIDENTIAL
18-Jan-17	A ST NE	3/1/2027	CONTINUANCE	EST	\$1,883.17	RESIDENTIAL
24-Jan-17	PENN ST NE	3/1/2017	BILL IS VALID	HIGH USAGE	\$799.26	MULTI-FAMILY
24-Jan-17	15TH ST SE	3/1/2017	ACCT ADJUSTED	EST	\$546.11	RESIDENTIAL
25-Jan-17	15TH ST NE	3/1/2017	BILL IS VALID	HIGH USAGE	\$937.23	RESIDENTIAL
25-Jan-17	16TH ST NW	3/1/2017	BILL IS VALID	HIGH USAGE	\$29,838.35	MULTI-FAMILY
31-Jan-17	FLORIDA AVE	3/1/2017	ACCT ADJUSTED	EST	\$1,845.52	RESIDENTIAL
31-Jan-17	11TH ST NW	3/2/2017	ACCT ADJUSTED	HIGH USAGE	\$20,079.41	COMMERCIAL
1-Mar-17	WARREN ST NW	5/2/2017	NO SHOW	HIGH USAGE	\$1,057.13	RESIDENTIAL
1-Mar-17	S ST NW	5/2/2017	BILL IS VALID	HIGH USAGE	\$515.38	RESIDENTIAL
1-Mar-17	6TH ST NE	5/2/2017	BILL IS VALID	HIGH USAGE	\$437.70	COMMERCIAL
2-Mar-17	NELSON PL SE	5/2/2017	ACCT ADJUSTED	HIGH USAGE	\$814.05	MULTI-FAMILY
2-Mar-17	FORRESTER ST SW	5/2/2017	CONTINUANCE	EST	\$812.79	RESIDENTIAL
2-Mar-17	PARK PL SE	5/2/2017	ACCT ADJUSTED	EST	\$883.38	RESIDENTIAL
29-Mar-17	ILLINOIS AVE NW	5/2/2017	BILL IS VALID	EST	\$664.42	RESIDENTIAL
29-Mar-17	JEFFERSON ST NW	5/2/2017	BILL IS VALID	HIGH USAGE	\$463.04	RESIDENTIAL
30-Mar-17	O ST NW	5/2/2017	NO SHOW	HIGH USAGE	\$1,493.00	RESIDENTIAL
4-Apr-17	GEORGIA AVE NW	5/2/2017	BILL IS VALID	HIGH USAGE	\$896.22	COMMERCIAL
5-Apr-17	21ST ST SE	5/2/2017	BILL IS VALID	HIGH USAGE	\$544.93	RESIDENTIAL
5-Apr-17	ONEIDA ST NE	5/2/2017	BILL IS VALID	EST	\$94.27	RESIDENTIAL
6-Apr-17	I ST SE	5/2/2017	NO SHOW	HIGH USAGE	\$108.76	RESIDENTIAL
6-Apr-17	KEEFER PL NW	5/2/2017	BILL IS VALID	EST	\$240.34	RESIDENTIAL
2-May-17	PORTER ST NW	7/3/2017	BILL IS VALID	HIGH USAGE	\$273.84	RESIDENTIAL
2-May-17	DARRINGTON ST SW	7/3/2017	ACCT ADJUSTED	EST	\$364.71	RESIDENTIAL
2-May-17	TENNYSON ST NW	7/3/2017	BILL IS VALID	HIGH USAGE	\$228.97	RESIDENTIAL
3-May-17	FARRAGUT PL NW	7/3/2017	ACCT ADJUSTED	HIGH USAGE	\$352.44	RESIDENTIAL
3-May-17	K ST SE	7/3/2017	BILL IS VALID	HIGH USAGE	\$426.28	RESIDENTIAL
3-May-17	JONES CT NW	7/3/2017	BILL IS VALID	EST	\$532.12	RESIDENTIAL
9-May-17	DIVISION AVE NE	7/3/2017	NO SHOW	HIGH USAGE	\$75.17	RESIDENTIAL
9-May-17	FAIRMONT ST NW	5/1/2017	SETTLEMENT	EST	\$1,109.15	RESIDENTIAL
9-May-17	30TH ST SE	7/3/2017	BILL IS VALID	HIGH USAGE	\$775.64	RESIDENTIAL
9-May-17	NAYLOR RD SE	7/3/2017	BILL IS VALID	HIGH USAGE	\$728.70	RESIDENTIAL

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10-May-17	23RD ST SE	7/3/2017	ACCT ADJUSTED	EST	\$2,887.88	RESIDENTIAL
10-May-17	DIVISION AVE NE	7/3/2017	NO SHOW	HIGH USAGE	\$1,694.09	RESIDENTIAL
16-May-17	RITTENHOUSE ST NW	7/3/2017	SETTLEMENT	HIGH USAGE	\$1,113.81	RESIDENTIAL
16-May-17	A ST NE	7/3/2017	BILL IS VALID	HIGH USAGE	\$277.03	RESIDENTIAL
16-May-17	POTOMAC ST NW	7/3/2017	ACCT ADJUSTED	HIGH USAGE	\$2,286.99	COMMERCIAL
16-May-17	WHITTIER ST NW	7/3/2017	BILL IS VALID	HIGH USAGE	\$234.03	RESIDENTIAL
17-May-17	CRITTENDEN ST SE	7/3/2017	ACCT ADJUSTED	HIGH USAGE	\$105.14	RESIDENTIAL
17-May-17	56TH PL SE	7/3/2017	BILL IS VALID	HIGH USAGE	\$470.93	RESIDENTIAL
17-May-17	RITTENHOUSE ST NW	7/3/2017	ACCT ADJUSTED	HIGH USAGE	\$1,165.97	RESIDENTIAL
17-May-17	10TH ST NE	7/3/2017	BILL IS VALID	HIGH USAGE	\$336.70	RESIDENTIAL
23-May-17	WESTOVER PL NW	7/3/2017	NO SHOW	HIGH USAGE	\$535.98	RESIDENTIAL
23-May-17	DAVENPORT ST NW	7/3/2017	NO SHOW	HIGH USAGE	\$656.95	RESIDENTIAL
23-May-17	JUNIPER ST NW	7/3/2017	BILL IS VALID	HIGH USAGE	\$774.34	RESIDENTIAL
6-Jul-17	16TH ST NE	9/1/2017	BILL IS VALID	HIGH USAGE	\$5,719.94	MULTI-FAMILY
7-Jul-17	RHODE ISLAND AVE NW	9/1/2017	NO SHOW	HIGH USAGE	\$296.32	RESIDENTIAL
7-Jul-17	GORMAN	9/1/2017	NO SHOW	HIGH USAGE	\$221.05	RESIDENTIAL
7-Jul-17	4TH ST NW	9/1/2017	BILL IS VALID	HIGH USAGE	\$302.48	RESIDENTIAL
25-Jul-17	QUACKENBOS	9/1/2017	BILL IS VALID	HIGH USAGE	\$164.34	RESIDENTIAL
25-Jul-17	47TH ST NE	9/1/2017	NO SHOW	HIGH USAGE	\$1,502.36	RESIDENTIAL
25-Jul-17	33RD ST NW	9/1/2017	NO SHOW	HIGH USAGE	\$608.98	RESIDENTIAL
25-Jul-17	LANGSTON LLC	9/1/2017	BILL IS VALID	HIGH USAGE	\$6,776.30	RESIDENTIAL
26-Jul-17	6TH PL NE	9/1/2017	NO SHOW	HIGH USAGE	\$2,461.84	RESIDENTIAL
26-Jul-17	NEW HAMPSHIRE AVE NE	9/1/2017	BILL IS VALID	HIGH USAGE	\$604.70	RESIDENTIAL
26-Jul-17	GEORGIA AVE NW	9/1/2017	NO SHOW	HIGH USAGE	\$714.96	RESIDENTIAL
27-Jul-17	MONTELLO AVE NE	9/1/2017	ACCT ADJUSTED	HIGH USAGE	\$239.03	RESIDENTIAL
27-Jul-17	LEEGATE RD NW	9/1/2017	NO SHOW	HIGH USAGE	\$542.27	RESIDENTIAL
27-Jul-17	VALLEY AVE SE	9/1/2017	BILL IS VALID	HIGH USAGE	\$10,162.52	RESIDENTIAL
27-Jul-17	11TH ST NW	9/1/2017	BILL IS VALID	HIGH USAGE	\$677.79	RESIDENTIAL
1-Aug-17	HILLTOP TERRACE SE	9/1/2017	BILL IS VALID	HIGH USAGE	\$364.33	RESIDENTIAL
1-Aug-17	ELY PLACE SE	9/1/2017	ADJUST LATE CHARGES	HIGH USAGE	\$6,952.40	RESIDENTIAL
1-Aug-17	32ND ST NW	9/1/2017	BILL IS VALID	HIGH USAGE	\$668.18	RESIDENTIAL
1-Aug-17	INGRAHAM ST NW	9/1/2017	NO SHOW	HIGH USAGE		RESIDENTIAL
2-Aug-17	BUENA VISTA TERR SE	9/1/2017	BILL IS VALID	HIGH USAGE	\$690.31	RESIDENTIAL
2-Aug-17	M ST NW	9/1/2017	NO SHOW	HIGH USAGE	\$1,268.86	COMMERCIAL
2-Aug-17	4TH ST NE	9/1/2017	SETTLEMENT	ZERO USAGE CATCH UP	\$101,157.68	MULTI-FAMILY
6-Sep-17	4TH ST NW	10/13/2017	NO SHOW	HIGH USAGE	\$789.20	RESIDENTIAL
6-Sep-17	WHITTIER ST NW	10/13/2017	ACCT ADJUSTED	HIGH USAGE	\$234.03	RESIDENTIAL
6-Sep-17	OWEN PL NE	10/13/2017	NO SHOW	HIGH USAGE	\$1,492.46	MULTI-FAMILY

SCHEDULED DATE	SERVICE ADDRESS	DECISION RECEIVED	DECISION RESULTS	REASON FOR HEARING	PROTEST AMOUNT	PREMISE TYPE
6-Sep-17	KANAWHA ST NW	10/13/2017	NO SHOW	HIGH USAGE	\$352.44	RESIDENTIAL
7-Sep-17	48TH PL NE	10/13/2017	NO SHOW	HIGH USAGE	\$1,632.52	RESIDENTIAL
7-Sep-17	POMEROY RD SE	10/13/2017	NO SHOW	HIGH USAGE	\$37,960.71	MULTI-FAMILY
12-Sep-17	ALLISON ST NW	10/13/2017	BILL IS VALID	HIGH USAGE	\$1,259.76	RESIDENTIAL
12-Sep-17	6TH ST NE	10/13/2017	BILL IS VALID	HIGH USAGE	\$2,857.45	RESIDENTIAL
12-Sep-17	SLIGO MILL RD NE	10/13/2017	ACCT ADJUSTED	HIGH USAGE	\$811.11	RESIDENTIAL
13-Sep-17	21ST ST SE	10/13/2017	RESCHEDULED	HIGH USAGE	\$1,317.25	RESIDENTIAL
19-Sep-17	NEWPORT PL NW	10/13/2017	NO SHOW	HIGH USAGE	\$98.79	RESIDENTIAL
19-Sep-17	L ST NE	10/13/2017	NO SHOW	HIGH USAGE	\$515.19	RESIDENTIAL
20-Sep-17	SHERIDAN ST NW	10/13/2017	NO SHOW	EST	\$500.84	RESIDENTIAL
20-Sep-17	U ST NW	11/1/2017	ACCT ADJUSTED	HIGH USAGE	\$535.98	RESIDENTIAL
20-Sep-17	5TH ST NE	11/1/2017	ACCT ADJUSTED	HIGH USAGE	\$397.74	RESIDENTIAL
26-Sep-17	11TH PL NE	10/13/2017	BILL IS VALID	EST	\$1,692.03	RESIDENTIAL
26-Sep-17	27TH ST SE	10/13/2017	BILL IS VALID	EST	\$1,663.78	RESIDENTIAL
26-Sep-17	BALDENBURG RD NE	11/1/2017	BILL IS VALID	HIGH USAGE	\$3,978.66	COMMERCIAL
27-Sep-17	DECATUR ST NW	10/13/2017	NO SHOW	EST	\$1,777.33	RESIDENTIAL
27-Sep-17	NEW HAMPSHIRE AVE NW	11/14/2017	BILL IS VALID	HIGH USAGE	\$306.74	RESIDENTIAL
27-Sep-17	HARRISON ST NW	11/1/2017	ACCT ADJUSTED	EST	\$2,127.52	RESIDENTIAL
27-Sep-17	MANCHESTER LN NW	11/1/2017	ACCT ADJUSTED	HIGH USAGE	\$4,634.36	COMMERCIAL