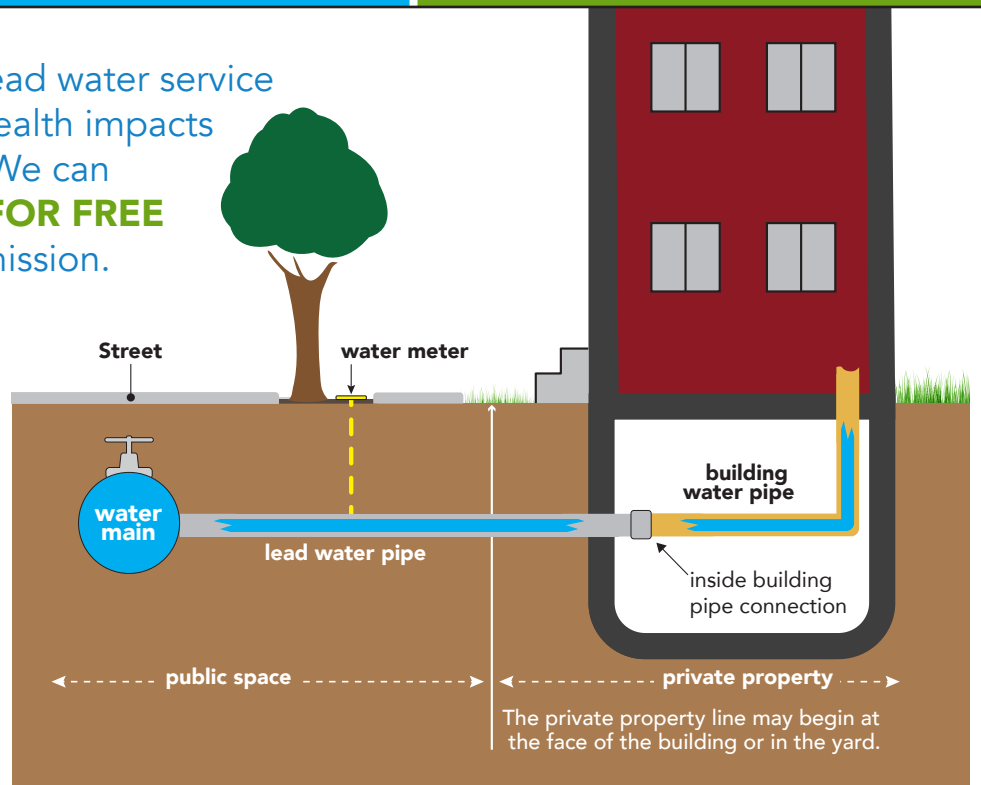


Help us make  
sure your water  
line is lead free!

Your home may have a lead water service line, creating potential health impacts for you and your family. We can replace this service line **FOR FREE** with your landlord's permission.

Service lines are the smaller pipes that connect the water main to your home or property. We are working to replace all lead service lines with copper ones in the District.



**To move forward with the replacement process, you can:**

1. Visit [dcwater.com/lead](http://dcwater.com/lead) and type in your address to see if you have a lead service line.
2. Ask your landlord to visit [DCWater.com/lead](http://DCWater.com/lead) to download a copy of the agreement, which can be signed and emailed to [lead@dcwater.com](mailto:lead@dcwater.com).
3. Contact us at [lead@dcwater.com](mailto:lead@dcwater.com) with your address and landlord's contact information and we will contact them directly.

If you or your landlord has additional questions, our customer response team is available by email at [lead@dcwater.com](mailto:lead@dcwater.com) or phone at **202-784-4044**. They can provide more information about replacing lead service lines **FOR FREE**.

If you have a lead service line, we will need your landlord to sign an agreement to let us replace your lead service line.

**Every District resident deserves safe and clean drinking water.** Exposure to lead in your water can cause serious health problems, especially for expecting and nursing mothers and young children. Getting permission from your landlord to replace your lead service line for free will help keep you and your household safe and healthy.



## Tips for Talking with your Landlord

### Let them know that DC Water is providing a free service line replacement!

- I received information from DC Water that they are replacing lead and galvanized iron service lines for free.
- I checked their online map, and this property has lead pipes connecting the building to the water main.
- DC Water will replace the lead pipe with copper completely for free, but they need your permission because they would have to dig on the property.
- You can download the agreement online at [dcwater.com/lead](https://dcwater.com/lead) and email it to [lead@dcwater.com](mailto:lead@dcwater.com) to start the replacement process.

### Help them stay ahead of needing a replacement in the future!

- DC Water reached out because they will already be in our neighborhood replacing the service line in the street – this will be one of the easiest times to do a replacement.
- The EPA is already exploring a rule that will require homeowners in the District to replace lead service lines. This is a great way to get ahead, especially while the replacement costs are covered.

### Share how important it is for your and other future tenants' health!

- Replacing the lead service line on this property would make me feel safer and more secure in my household's health and would do the same for all future tenants.
- Lead in water can have serious health impacts, including on the brain and organs.
- For homes with younger children or expecting parents, this is an opportunity to remove any lead material that can get into the drinking water and impact young kids' development.

### Send any follow-up questions to our Lead Free DC team!

- If you want more information or have questions about the program, you can email the Lead Free DC customer response team at [lead@dcwater.com](mailto:lead@dcwater.com) or call **202-784-4044**.