

Customer-Initiated Lead Line Replacement

Application Guide

Updated October 2026

Before You Apply

Thank you for exploring your lead replacement line options!

This guide explains the information and documents you may need when completing the application.

NOTE: You do not need to confirm if your service line contains lead before applying. DC Water will verify the service line material during the application review process. If you think you may have a lead service line, apply and we can help confirm.

1. Gather your documents

To submit your application, you will need the following supporting documents.

DC Water will only use these to confirm ownership of the property.

- **Government-issued photo identification: A driver's license, passport, or state ID.**
 - **Online:** Take a picture or scan to upload.
 - **Email:** If you submit by email, include the scan or picture as an attachment.
 - **Mail:** If you submit by mail, include a printed copy.

- **Proof of property ownership (or authorization).**

- **If you own the property:** a copy of one of the following: your deed, mortgage statement, settlement agreement, DC property tax bill, tax assessment, home insurance policy, or home equity line statement.

How to Find Your DC property tax bill online

- Go to mytax.dc.gov
- Under the Real Property section, select Search Property.
- Enter your property address.
- Go to Tax Information, then select Billing History.
- Download your most recent tax bill.

- **If you are not the owner:**

- A signed note from the property owner designating you as an authorized representative to act on behalf of the property owner(s); or
- Other documentation that affirms the authorized representative is authorized to act on behalf of the property owner(s).

- **Optional documents: plumber (repair cost) quote**

If you have already received a quote from an approved plumber, include a copy with your application.

- Upload it with your online application.
- Attach a copy if you are submitting it by email.
- Include a copy if you are mailing your application.

2. Choose how you will submit the form

- **Online (Recommended):** Fill out the online form to submit your info and upload documents directly.
- **By Email:** Download and fill out the PDF form, attached your documents, and email everything to leadwork@dcwater.com.
- **By Mail:** Download, print, and complete the PDF form. Mail it with copies of your documents to:

DC Water - Private LSL Replacement Project
5000 Overlook Avenue, SW, COF Bldg., 5th Floor
Washington, DC 20032

3. Begin the form by selecting a program

Select the program for which you may qualify.

Program Name *
Select Program
Select Program
Lead Pipe Replacement Assistance Program (LPRAP)
House by House Priority Full Lead Water Service Replacement Assistance Program (HBH Priority Replacement)

- **Select Lead Pipe Replacement Assistance Program (LPRAP) if:**
 - You have received a notice or email from DC Water or the District of Columbia Department of Energy and Environment (DOEE) stating you may be LPRAP eligible.
 - If you have checked your address on DC Water's Lead Map and the purple "LPRAP Application" label is listed for your property.

DOEE LPRAP Application

This home may be eligible for a service line replacement under the Lead Pipe Replacement Assistance Program, at a 100% discount. [Click here](#) to learn more.

- **Select House by House Priority Full Lead Water Service Replacement Assistance Program (HBH Priority Replacement), then select either Emergency or Priority.**

Program Name *
House by House Priority Full Lead Water Service Replacement Assistance Program (HBH Priority Replacement)
House by House Priority Full Lead Water Service Replacement Assistance Program (HBH Priority Replacement) *
Priority
- Select -
Priority
Emergency

- Select **Emergency** if you have a broken or leaking pipe that is lead or galvanized on your private property.
- Select **Priority** if your property:
 - Is occupied by a pregnant or nursing women.
 - Is occupied by children under age 6.
 - Is occupied by a person with elevated blood lead levels.
 - If you're not sure about your blood lead level, contact your doctor for testing.
 - Is a child development facility.
 - Has water test results showing lead levels above 15 parts per billion (ppb)
 - You can request a free annual water test kit at dcwater.com/lead.

4. Complete the form by adding property details and contact information.

- After you select a program, enter your contact information, service address, mailing address, and preferred language.
- If you are not the property owner, you will be prompted to **upload the owner's authorization** (see Step 1).
 - If you are emailing your application, include it as an attachment.
 - If you are mailing your application, include a copy with your application.

Do You Own This Property *

No

Owner Authorization *

Choose File

No file chosen

An authorized representative of the property owner(s) may apply on behalf of the property owner(s) if the representative provides.

1. A written document signed by the property owner designating the authorized representative to act on their behalf of the property owner(s); or
2. Other documentation that affirms the authorized representative is authorized to act on behalf of the property owner(s).

- Then, please:
 - List the **Service Address** (the address that may need a lead service line replacement).
 - Confirm if it is a commercial or multifamily property.
 - List the **Mailing Address** if it is different from the service address.
 - Enter "N/A" if the service address and mailing address are the same.
 - Provide your phone number and email.
 - Select preferred language, so that we may provide information and support in the appropriate language as needed.

5. Include a copy of your supporting documents.

- If you are using the online form, you will be prompted to upload your photo ID, proof of property ownership, and your DC Water account number.

Upload Your Proof Of Ownership

Your Valid Photo ID *

No file chosen

Please attach a picture or scan of a government-issued photo ID, like a license or passport.



Proof You Own Home *

No file chosen

- If you are emailing or mailing your application, please attach a copy of your photo ID and proof of home ownership.
- If you are applying for LPRAP and have already received a cost proposal from an approved contractor, please include it in your application.

6. Complete the form including your signature.

- To complete and submit the form, include your signature.
- In the online form, you will be prompted to include the signature before selecting the submit button.
- If you are submitting by email or mail, an unsigned form may affect the review period for your application.

7. What Happens After You Apply

- **Application Receipt:** We will confirm receipt of your application by email.
- **Application Review (Up to 30 Days):** DC Water reviews your submission within 30 days to confirm eligibility and determine the best replacement option.
 - The timeline may be extended if unexpected circumstances affect DC Water's ability to complete the review.
 - The 30-day review period may also be paused if:
 - Information is missing, inaccurate, or misleading.
 - We are unable to reach you or inspect your property.
 - There are delays in information from a third party to confirm eligibility, and the delay is outside of DC Water's control.
 - If funding is no longer available.
- **Decision and Next Steps:** Once the review is complete, you will receive an email with the determination.
 - **If approved:** we will provide information about the program for your replacement and next steps.
 - Approved determinations are valid for 90 days or until the end of DC Water's fiscal year (whichever comes first).
 - **If you are not eligible,** the email will explain:
 - Why the application was denied.
 - Whether you can take steps to become eligible.
 - How to appeal the decision.