



DC Water eBill Incentive Program Terms and Conditions

Program Dates:

The eBill Incentive Program (“Program”) begins on **July 1, 2025** and ends on **December 31, 2025**.

Eligibility:

- The Program is open to all DC Water residential, multifamily and commercial (non-residential) account holders, tenants and management companies who are not currently enrolled in electronic billing (eBilling). This excludes Group Bill account holders.
- The Program is available to account owners, their authorized representatives, and tenants (Eligible Customers), who must create an online profile to participate.
- Each account can have multiple eBill recipients, but only one incentive will be credited per account.

How to Enter:

- To participate in the Program, an eligible customer must create an online profile at www.mycdcwater.com and elect “paperless” as the billing preference. **By selecting the “paperless” billing preference customers will not receive paper bills.**
- All customers on the account must create an online profile.
- Once enrolled, your account is **automatically entered into the drawing with a chance to win until the program end date.**

Incentive:

- **Five winners each month** will receive a **\$100 bill credit**.
- Each account can only win once during the Program period, but multiple profile enrollments can increase your chance of winning.

Winner Selection and Notification:

- Winners are chosen via **random drawing**.

- Winners will be notified via email.
- Bill credits will be applied **within 30 days** of notification.
- A message will appear on the bill for accounts that receive the credit.

General Conditions:

- Tenants may participate if they are authorized by the owner.
- All new entries received during the program period are eligible for the eBill Incentive Program
- By enrolling in eBilling and participating in the program, customers agree to the following:
 - DC Water reserves the right to modify, suspend, or terminate the Program at any time without prior notice.
 - All decisions by DC Water regarding the Program, including eligibility and winner selection, are final.

Privacy:

- Customer information will be used solely for the purposes of administering the Program and will not be shared or sold.