

Water — it keeps our community healthy,
our city running, and our economy growing.



Ratepayer Town Hall
May 28, 2026

agenda

Welcome & Purpose

David Gadis, Chief Executive Officer and General Manager

Budget Overview & Proposed Rates

Lola Oyeyemi, Interim Chief Financial Officer and Executive Vice President,
Finance, & Procurement, & Compliance

Customer Assistance Programs (CAP)

Kirsten Williams, Chief Administrative Officer and Executive Vice President,
Administration

Q&A



Welcome & Purpose



Inform



Update



Engage

let's

talk

Budget Overview

2027-2028
Rate Adjustment Meeting





FY 2027 Operating Budget Totaling \$844 Million

- **Capital** – 40% is allocated to debt service and paygo to support DC Water's capital program
- **People** – 27% is for our employees that provide service to customers
- **Purchases** – 31% covers purchase of water, chemicals, energy and other operational requirements to maintain our facilities and equipment
- **Payments** – 3% is for PILOT and ROW charges to the District



DC Water Budget Overview

FY2026-2035
Approved
Capital
Investments
of **\$9.7 billion**

REGULATORY



\$1.04 billion

Continue eliminating lead service lines and meet regulatory requirements.



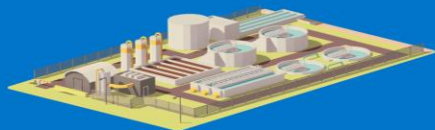
\$1.15 billion

Fully funds DC Water Clean Rivers projects to meet Consent Decree requirements



**Sewer
Infrastructure
\$2.86 billion**

Rehab of high risk trunk sewers, pump stations and structures that control flow.



Blue Plains \$1.59 billion

Funds rehabilitation and upgrades including filters, primary treatment, and discovery center for Pure Water DC.



**Water
Infrastructure
\$1.74 billion**

Rehab critical valves, large diameter transmission main assessments and resilience.



**Washington
Aqueduct
\$514 million**

Invests in the Aqueduct's capital infrastructure for potable water treatment.

Inclusive of the \$785 million for Capital Equipment, Non-Process Facilities and Separate Stormwater totals the proposed 9.7 billion for Capital Investments.

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talk

Rates and Fees

2027-2028

Rate Adjustment Meeting



Overview of Rate and Fees Proposals



STAYING THE SAME

No changes to these fees

- Water System Replacement Fee (WSRF)
- Customer Metering Fee
- High Flow Filter Backwash

Stable and predictable



CHANGING (AND WHY)

- Clean Rivers IAC
 - Supports Clean Rivers Project
 - Reduces pollution in local waterways
- Water and Sewer Rates
 - Rising operating and maintenance costs
 - Continued infrastructure investment
 - Regulatory requirements
- DC Stormwater Fee*

 **Supports reliable service and environmental protection**



NEW FEES

- Public Inconvenience Fee (PIF)
 - District's passthrough charges for construction work projects in public spaces

*There is a proposed increase of \$1.36 under consideration by the District Council that will increase the monthly stormwater fee from \$2.67 to \$4.03

Proposed FY 2027 & FY 2028 Rates & Fees

	Units	Current	Proposed	Proposed
		FY 2026	FY 2027	FY 2028
DC Water Retail Rates – Water:	1 Ccf = 748 gal			
Residential – Lifeline (0- 4 Ccf)	Ccf	\$5.78	\$6.49	\$7.11
Residential – (> 4 Ccf)	Ccf	\$7.60	\$8.40	\$9.40
Multi-family	Ccf	\$6.47	\$7.21	\$7.98
Non-Residential	Ccf	\$7.84	\$8.66	\$9.71
DC Water Retail Rates – Sewer	Ccf	\$12.52	\$12.91	\$13.39
Groundwater	Ccf	\$3.76	\$3.90	\$3.90
High-Flow Filter Backwash	Ccf	\$3.54	\$3.54	\$3.54
DC Water Clean Rivers IAC	ERU	\$24.23	\$25.50	\$27.22
DC Water Customer Metering Fee	5/8"	\$7.75	\$7.75	\$7.75
DC Water System Replacement Fee	5/8"	\$6.30	\$6.30	\$6.30
District of Columbia PILOT Fee	Ccf	\$0.62	\$0.62	\$0.63
District of Columbia Right of Way Fee	Ccf	\$0.20	\$0.20	\$0.20
District of Columbia Public Inconvenience Fee**	Ccf	-	\$0.42	\$0.42
District of Columbia Stormwater Fee*	ERU	\$2.67	\$2.67	\$2.67

† Rows highlighted in blue signify no change in fee amount.

*There is a proposed increase of \$1.36 under consideration by the District Council that will increase the monthly stormwater fee from \$2.67 to \$4.03

**Starting FY 2027, a new Public Inconvenience Fee of \$0.42 per Ccf will take effective October 1.

Average Residential Customer Monthly Bill Comparison



The proposed increase for the District's stormwater fee will increase the overall bill by 7.5%


Proposed Rates for FY27 and FY28

Average Residential Customer Monthly Bill
(based on 5.42 Ccf consumption or 4,054 gallons)



**DC Water
Rates,
Fees and
Charges**

Water / Sewer Retail Rates ⁽¹⁾	Ccf	\$101.77	\$107.86	\$114.36
Clean Rivers IAC ⁽²⁾	ERU	\$24.23	\$25.50	\$27.22
Customer Metering Fee	5/8"	\$7.75	\$7.75	\$7.75
Water System Replacement Fee ⁽⁴⁾	5/8"	\$6.30	\$6.30	\$6.30
DC Water Subtotal		\$140.05	\$147.41	\$155.63
Increase / Decrease		\$8.84	\$7.36	\$8.22



**District of
Columbia
Charges**

PILOT	Ccf	\$3.36	\$3.36	\$3.41
Right-of-Way Fee ⁽¹⁾	Ccf	\$1.08	\$1.08	\$1.08
Public Inconvenience Fee	Ccf	\$0.00	\$2.28	\$2.28
Stormwater Fee* ⁽¹⁾	ERU	\$2.67	\$2.67	\$2.67
District Subtotal ⁽³⁾		\$7.11	\$9.39	\$9.44
Total Bill		\$147.16	\$156.80	\$165.07
Increase / Decrease		\$8.94	\$9.64	\$8.27
Total Bill Percent Increase		6.5%	6.6%	5.3%

*There is a proposed increase of \$1.36 under consideration by the District Council that will increase the monthly stormwater fee from \$2.67 to \$4.03



(1) Assumes average monthly consumption of 5.42 Ccf or (4,054 gallons)

(2) Assumes average 1 Equivalent Residential Unit (ERU)

(3) District Department of the Environment stormwater fee of \$2.67 effective November 1, 2010

(4) DC Water "Water System Replacement Fee" of \$6.30 for 5/8" meter size effective October 1, 2015

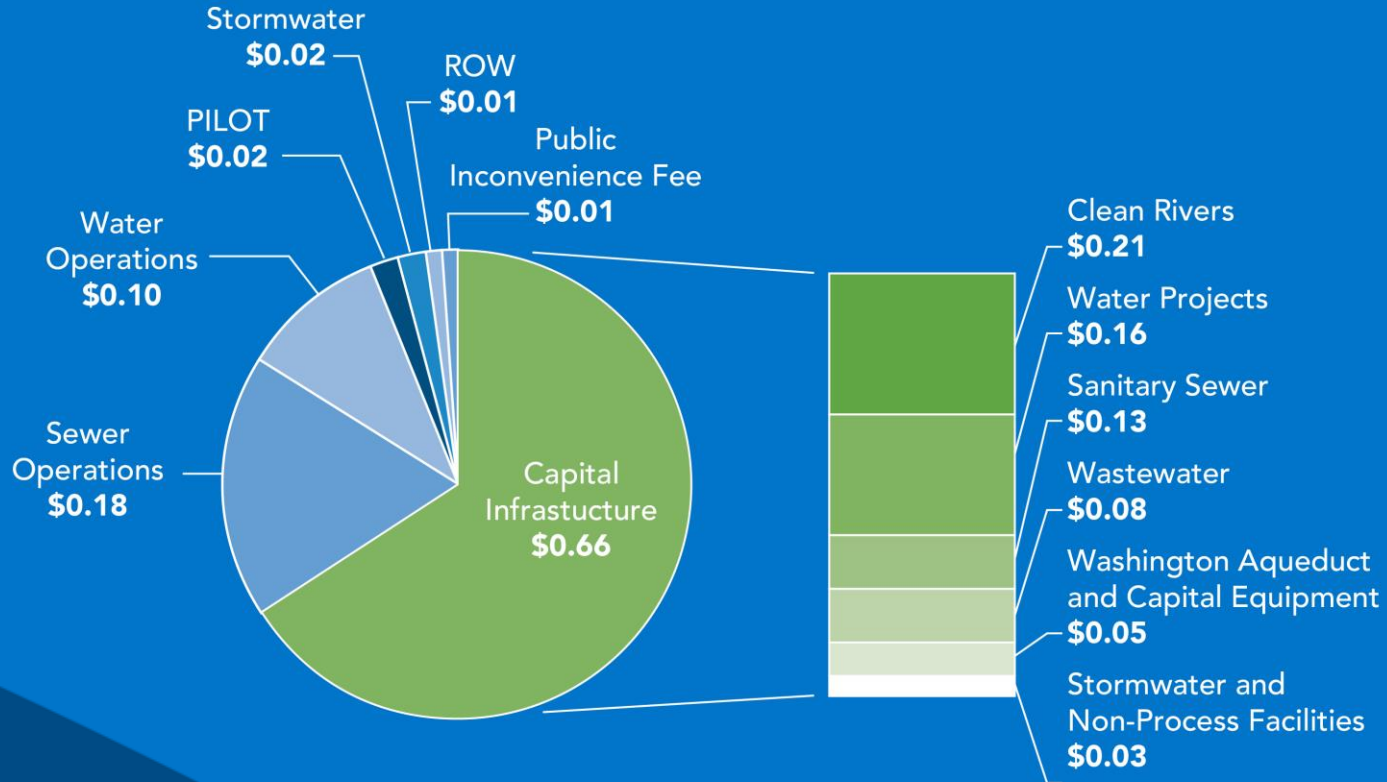
What Makes Up Your Bill Increase?

	FY 2027	FY 2028	
 DC Water Rates, Fees and Charges	Water / Sewer Retail Rates and Clean Rivers IAC	\$7.36	\$8.22
 District of Columbia Charges	PILOT, ROW, Public Inconvenience and Stormwater Fee	\$2.28	\$0.05
	Total Bill Increase	\$9.64	\$8.27

The proposed increase of \$1.36 for the District's stormwater fee will increase the overall bill by \$11 in FY 2027



Where Your Dollars Go



Key Takeaways



The FY 2027 Budget delivers on reliability, resilience, and affordability for all customers



Proposed rates are based on cost-of-service principles ensuring **customers pay for the level of service they use, with fair and transparent charges**



Average residential customer's bill is lower than previously forecasted



Strong commitment to affordability and customer support through robust assistance programs

let's

talk

Customer Assistance Programs

DC Water offers customer assistance programs designed to help eligible residents reduce the cost of their water and sewer bills through discounted rates and financial support.



Eligible customers may receive one of the following discounts:

CAP +	CAP	CAP 2	CAP 3
<ul style="list-style-type: none">• Discount on the first 600 cubic ft. of water and sewer services + 75% reduction in the monthly CRIAC fee + WSRF waiver• Approximate \$137/month Discount	<ul style="list-style-type: none">• Discount on the first 400 cubic ft. of water and sewer services + 75% reduction in the monthly CRIAC fee + WSRF waiver• Approximate \$106/month Discount	<ul style="list-style-type: none">• Discount on the first 300 cubic ft. of water and sewer services + 50% reduction in the monthly CRIAC fee• Approximate \$70/month Discount	<ul style="list-style-type: none">• 75% reduction in the monthly CRIAC fee• Approximate \$19/month Discount



To apply: Call DOEE at 202-350-9649, or visit <https://doee.dc.gov/service/receive-discounts-your-utility-bills-udp>

Other Bill Assistance Programs and Resources

CRIAC Nonprofit Relief Program:

Assists eligible nonprofit organizations facing financial hardship with the payment of their Clean Rivers Impervious Charge (CRIAC). Participants can receive credits of up to 90% of the CRIAC portion of their water bill.



For more information, and to apply, visit

<https://doee.dc.gov/service/CRIACnonprofit>

SPLASH (Serving People by Lending A Supporting Hand)

SPLASH is a DC Water program that helps customers maintain critical water and sewer service in times of financial emergencies. SPLASH is administered by the Greater Washington Urban League.

For information on getting assistance, call the GWUL offices during business hours Mon-Fri 9 AM – 5 PM at 202.265.8200.

* **Flexible Payment Plans:** Customers can call 202-354-3600 to speak with a Customer Care Associate for more details about payment plan options.

Customer Assistance Programs (CAP)

Leak Assessment

- DC Water will offer resources that will provide private side leak assessment to help customers identify the source of leaks and high usage.
- Eligible Customers – CAP, CAP 2, and CAP+ customers that have received consecutive usage notifications indicating that there may be a leak on the property.
- Benefit – Customers gain insights on property leaks.
- Assistance – Customers can utilize external plumbing resources.*
- Impact – Reduce water bills through leak mitigation.



**Based on our regulations, we are not authorized to make the repairs*

More Resources

dc water is life Account Number: Service Address: Square-Foot/Lot: Impervious Sq. Ft.: 600

Questions/Preguntas: (202) 354-3689
Emergencies/Emergencias: (202) 612-3400
Visit Us Online: DCWater.com

FY 2026 Residential Sample Bill

Enter Values from Your Bill.
See an the FY 2026 Sample Bill.

Customer Type:
Meter Size:
Monthly Consumption:
Premise ERUs:

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
5187	5/8"	4/30/26	5/27/26	30	68,199	68,629	4.29	3912.04	ACT

BILL SUMMARY

Bill Date	5/27/26	CURRENT CHARGES - RESIDENTIAL	
Previous Balance	\$140.39	Metering Fee 5/8"	\$7.75
Payments vs of 5/27/26	\$140.39 CR	Water System Replacement Fee 5/8"	\$6.30
Outstanding Amount Due	\$0.00	Water Services 4.00 CCF X \$5.78	\$23.12
Other Charges and Credits	\$0.00	Water Services 1.23 CCF X \$7.68	\$9.36
Current Charges	\$132.43	Sewer Services 5.23 CCF X \$12.52	\$65.48
Total Amount Due by 6/1/26	\$132.43	Clean Rivers SAC 0.00 ERU X \$24.23	\$14.54

DC GOVERNMENT FEES

DC Government PILOT Fee 5.23 CCF X \$0.62	\$3.24
DC Government ROW Fee 5.23 CCF X \$0.20	\$1.05
DC Govt Stormwater Fee 0.60 ERU X \$2.67	\$1.60
Total Current Charges	\$132.43
TOTAL CURRENT BILL	\$132.43

Dispute Deadline for Current Bill: 5/27/26

Go to serviceinfo.dewater.com/comparison to estimate the impact the proposed rates will have on your bill.

DC Water continues to work to increase transparency in ratemaking. For more information, please see www.dewater.com/ratemaking-process.



In Conclusion



We'll continue engagement with stakeholders and the public to ensure transparency and accountability



Looking ahead: DC Water remains focused on smart spending, innovation, and equitable outcomes for all communities

questions?

answers!



next steps

Board of Directors Public Hearing

Tuesday, June 23, 2026 at 6:30 p.m. • Virtual and In-Person

If you are not able to participate, you can submit comments on the rate proposals at **board.secretary@dcwater.com**



**For More Information,
Visit [DCWater.com](https://www.dcwater.com) or
Call 202-354-3600**

thank

you!