



Dear Customer:

I am writing to inform you of DC Water's newly expanded Backwater Valve (BWV) Rebate Program that could make you eligible for a significant reimbursement of the cost of purchasing and installing a BWV to protect your property from a sewer backup.

Your neighborhood has historically experienced flooding during extreme rainstorms and your property has been identified as one that could be prone to a sewer backup in the future. Sewer backups can occur when there is heavy, intense rain over a short period of time. The sewer system serving your neighborhood is sized to handle most storms, but, as you may have experienced, some storms bring a volume of floodwater that is too great for the sewers to handle. Unfortunately, this may result in sewage backing up in your basement through floor drains or bathroom fixtures.

BWV devices can help to block sewage from coming into your home during a storm. DC Water has created a rebate program to greatly help cover your costs associated with installing a BWV. **The program will cover 90 percent of the cost of the BWV device and installation up to a maximum rebate of \$6,000 per property.**

DC Water makes it easy for you to get your rebate while ensuring our program funds are spent responsibly. You simply need to hire a licensed DC private plumber to help you select the type of BWV that will work best for your property. Then, after the BWV is installed, return the enclosed Backwater Valve (BWV) Rebate Application and Waiver, the enclosed Itemized Backwater Valve Receipt, and a copy of your DCRA Permit to: BACKWATER VALVE REBATE PROGRAM | 5000 Overlook Avenue, SW | Washington, DC 20032. We have provided an envelope for you to use. You will receive your rebate check approximately one month after DC Water receives your completed paperwork.

BWV devices come in many different types. Your plumber needs to talk to you about how the sewer piping on your property is configured to determine the type of device that is best for you, where it should be installed, etc. It is particularly important to know where connections, such as downspouts and sump pumps tie in to your plumbing. DC Water believes you should be an educated consumer when it comes to BWVs. Understanding how these devices work and their maintenance requirements will help you get the greatest benefit from the BWV.

DC Water has multiple projects underway that will greatly reduce the risk of flooding in your neighborhood. However, these are multi-year projects and in the meantime I strongly encourage you to take advantage of this program immediately to protect your property against sewage backups.

Sincerely,

George S. Hawkins
General Manager