

**DISTRICT OF COLUMBIA
WATER AND SEWER AUTHORITY**

Board of Directors

DC Retail Water and Sewer Rates Committee

*Tuesday, April 23, 2024
9:30 am*

Microsoft Teams meeting
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Meeting ID: 283 311 515 470

Passcode: QupfB4

Or call in (audio only)

[+1 202-753-6714,,521992987#](#)

Phone Conference ID: 521 992 987#

- 1. **Call to Order** **Howard Gibbs, Vice Chairperson**
- 2. **Roll Call** **Michelle Rhodd**
- 3. [Monthly Report to DC Retail Water & Sewer Rates Committee \(Attachment A\)](#) **Matthew Brown**
- 4. [FY 2024 Fire Protection Fee Cost of Service Review \(Attachment B\)](#) **Ed Markus, Consultant**
- 5. [Action Item \(Attachment C\)](#) **Matthew Brown**
 - [Proposal of Fire Protection Fee FY 2025 – FY 2027 \(Action Item 1\)](#)
- 6. **DC Retail Water and Sewer Rates Committee Workplan** **Matthew Brown**
 - [FY 2024 Proposed DC Retail Rates Committee Workplan \(Attachment D\)](#)
- 7. [Agenda for May 28, 2024 Committee Meeting \(Attachment E\)](#) **Howard Gibbs, Vice Chairperson**
- 8. **Other Business** **Matthew Brown**
- 9. **Executive Session***
- 10. **Adjournment**

This meeting is governed by the Open Meetings Act. Please address any questions or complaints arising under this meeting to the Office of Open Government at opengovoffice@dc.gov

*The DC Water Board of Directors may go into executive session at this meeting pursuant to the District of Columbia Open Meetings Act of 2010, if such action is approved by a majority vote of the Board members who constitute a quorum to discuss: matters prohibited from public disclosure pursuant to a court order or law under D.C. Official Code § 2-575(b)(1); contract negotiations under D.C. Official Code § 2-575(b)(2); legal, confidential or privileged matters under D.C. Official Code § 2-575(b)(4)(A); collective bargaining negotiations under D.C. Official Code § 2-575(b)(5); facility security under D.C. Official Code § 2-575(b)(8); disciplinary matters under D.C. Official Code § 2-575(b)(9); personnel matters under D.C. Official Code § 2- 575(b)(10); proprietary matters under D.C. Official Code § 2-575(b)(11); train and develop members of a public body and staff under D.C. Official Codes § 2-575(b)(12); decision in an adjudication action under D.C. Official Code § 2-575(b)(13); civil or criminal matters where disclosure to the public may harm the investigation under D.C. Official Code § 2-575(b)(14), and other matters provided in the Act.

ATTACHMENT A



Fiscal Year 2024

Monthly Report to DC Retail Water and Sewer Rates Committee

Period Ending March 31, 2024

DEPARTMENT OF FINANCE

Matthew T. Brown, CFO & Executive Vice President, Finance, Procurement and Compliance

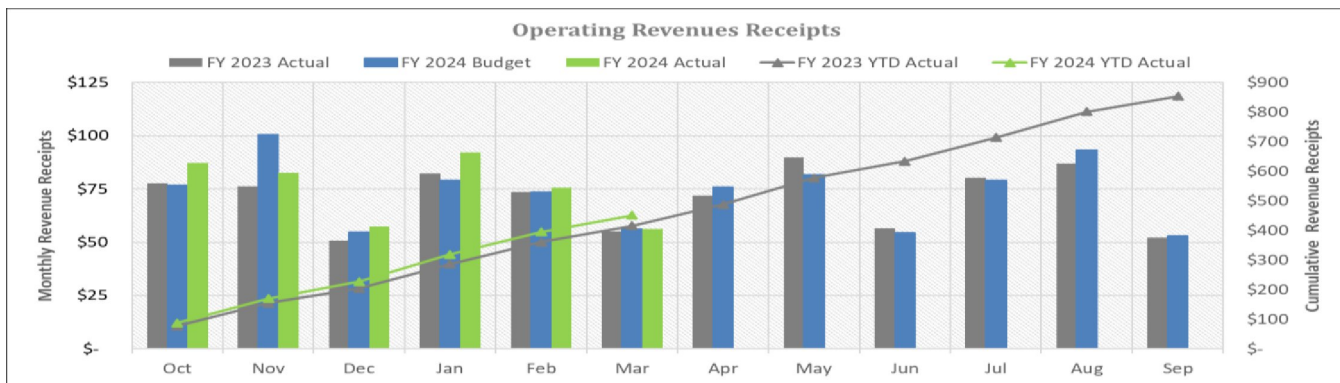
Syed Khalil, Vice President, Rates & Revenue

Monthly Report to DC Retail Water and Sewer Rates Committee

Fiscal Year-to-Date
As of March 31, 2024

Operating Revenues (\$000's)

| FY 2023 Actual | | CATEGORY | FY 2024 Year-to-Date Performance | | | | | |
|-------------------|------------------|-------------------------------------|--|------------------|----------------|----------------|---------------------------|--------------------------|
| Total Annual | YTD March | | Annual Budget | YTD Budget | Actual | % of Budget | Variance \$ Fav(Unfav) | Variance % Fav(Unfav) |
| \$490,822 | \$243,232 | | Residential / Commercial / Multi-Family* | \$510,581 | \$255,292 | \$260,906 | 51.1% | \$5,614 |
| 83,839 | 41,919 | Federal | 90,273 | 45,136 | 46,994 | 52.1% | 1,858 | 4.1% |
| 21,495 | 10,595 | Municipal (DC Govt.) | 23,784 | 11,892 | 11,699 | 49.2% | (193) | (1.6%) |
| 15,801 | 7,982 | DC Housing Authority | 15,925 | 7,963 | 8,869 | 55.7% | 906 | 11.4% |
| 24,104 | 11,990 | Metering Fee | 24,083 | 12,042 | 12,231 | 50.8% | 189 | 1.6% |
| 42,407 | 21,036 | Water System Replacement Fee (WSRF) | 40,717 | 20,358 | 21,662 | 53.2% | 1,304 | 6.4% |
| 105,250 | 45,469 | Wholesale | 106,519 | 53,260 | 53,339 | 50.1% | 79 | 0.1% |
| 23,760 | 11,732 | PILOT/ROW | 23,430 | 11,715 | 12,239 | 52.2% | 524 | 4.5% |
| 45,856 | 21,654 | All Other | 55,248 | 26,623 | 23,354 | 42.3% | (3,269) | (12.4%) |
| \$853,333 | \$415,609 | TOTAL | \$890,560 | \$444,281 | 451,292 | 50.7% | \$7,011 | 1.6% |



VARIANCE ANALYSIS FOR MAJOR REPORTED ITEMS

At the end of March 2024, cash receipts totaled \$451.3 million, or 50.7 percent of the FY 2024 Budget. The YTD budgeted receipts were \$444.3 million. The total receipts for March were \$56.3 million as compared to the budgeted \$55.8 million. Several categories of customers make payments on a quarterly basis, including the Federal Government (which made their second quarterly payment in January 2024), and wholesale customers (who made their second quarterly payment in February 2024).

| Favorable | Unfavorable |
|---|--|
| <p><u>Residential, Commercial, and Multi-Family</u> – Receipts for this category are favorable at \$260.9 million or 51.1 percent of the budget. The higher receipts are mainly due to higher consumption as compared to the budget. The March 2024 receipts were lower by \$1.1 million, as compared to the monthly budget of \$42.6 million.</p> <p><u>Federal</u> - Actual receipts through March 2024 total \$47.0 million or 52.1 percent of the budget. The Federal government made its second quarter payment in January 2024.</p> <p><u>DC Housing Authority</u> – Receipts are higher at \$8.9 million or 55.7 percent of the budget. The March 2024 receipts are higher by \$2.05 million as compared to the monthly budget of \$1.3 million. mainly because, on March 12, 2024, the DC Housing Authority paid the February outstanding amount along with the March payment.</p> <p><u>Wholesale</u> – Actual receipts for this category total \$53.3 million or 50.1 percent of the budget.</p> <p><u>PILOT/ROW</u> – The receipts for PILOT/ROW are favorable at \$12.2 million or 52.2 percent of the budget. The March 2024 receipts are slightly higher by \$0.02 million as compared to the monthly budget of \$1.7 million.</p> | <p><u>District Government</u> – Receipts are slightly lower at \$11.7 million or 49.2 percent of the budget mainly due to lower consumption as compared to the budget. The March 2024 receipts are lower by \$0.17 million as compared to the monthly budget of \$2.0 million.</p> <p><u>Other Revenue</u> - Receipts are lower at \$23.4 million or 42.3 percent of the budget mainly due to lower Developer Fees, System Availability Fee, and Washington Aqueduct Backwash as compared to the budget.</p> |

Monthly Report to DC Retail Water and Sewer Rates Committee

As of March 31, 2024

(\$ in millions)

| Revenue Category | FY 2024 Budget | YTD Budget | Actual | Variance Favorable / (Unfavorable) | | Actual % of Budget |
|---|-------------------|----------------|----------------|---------------------------------------|---------------|-----------------------|
| Residential, Commercial, and Multi-family | \$510.6 | \$255.3 | \$260.9 | \$5.6 | 2.2% | 51.1% |
| Federal | \$90.3 | \$45.1 | \$47.0 | 1.9 | 4.2% | 52.0% |
| District Government | \$23.8 | \$11.9 | \$11.7 | (0.2) | -1.7% | 49.2% |
| DC Housing Authority | \$15.9 | \$8.0 | \$8.9 | 0.9 | 11.3% | 56.0% |
| Customer Metering Fee | \$24.1 | \$12.0 | \$12.2 | 0.2 | 1.7% | 50.6% |
| Water System Replacement Fee (WSRF) | \$40.7 | \$20.4 | \$21.7 | 1.3 | 6.4% | 53.3% |
| Wholesale | \$106.5 | \$53.3 | \$53.3 | 0.1 | 0.2% | 50.0% |
| Right-of-Way Fee/PILOT | \$23.5 | \$11.6 | \$12.2 | 0.6 | 5.2% | 51.9% |
| Subtotal (before Other Revenues) | \$835.4 | \$417.6 | \$427.9 | \$10.4 | 2.5% | 51.2% |
| IMA Indirect Cost Reimb. For Capital Projects | 6.1 | 3.0 | 2.6 | (0.4) | -13.3% | 42.6% |
| DC Fire Protection Fee | 11.5 | 5.8 | 5.8 | (0.0) | 0.0% | 50.4% |
| Stormwater (MS4) | 1.1 | 0.6 | 0.5 | (0.0) | 0.0% | 45.5% |
| Interest | 8.5 | 4.3 | 5.5 | 1.2 | 27.9% | 64.7% |
| Developer Fees (Water & Sewer) | 9.0 | 4.5 | 3.0 | (1.5) | -33.3% | 33.3% |
| System Availability Fee (SAF) | 7.7 | 3.9 | 1.5 | (2.4) | -61.5% | 19.5% |
| Transfer from RSF | 2.0 | 0.0 | | | | |
| Washington Aqueduct Backwash | 2.6 | 1.3 | 0.0 | (1.3) | -100.0% | 0.0% |
| Others | 6.7 | 3.3 | 4.5 | 1.2 | 36.4% | 173.1% |
| Subtotal | \$55.2 | \$26.6 | \$23.4 | -\$3.3 | -12.3% | 42.3% |
| Rate Stabilization Fund Transfer | \$0.0 | \$0.0 | \$0.0 | \$0.0 | 0.0% | 0.0% |
| Other Revenue Subtotal | \$55.2 | \$26.6 | \$23.4 | (\$3.3) | -12.3% | 42.3% |
| Grand Total | \$890.6 | \$444.3 | \$451.3 | \$7.0 | 1.6% | 50.7% |

BREAKDOWN OF RETAIL RECEIPTS BY CUSTOMER CATEGORY (\$ in 000's)

| Customer Category | Water | Sewer | Clean Rivers IAC | Metering Fee | WSRF | Total |
|----------------------|------------------|------------------|---------------------|-----------------|-----------------|------------------|
| Residential | \$22,248 | \$35,092 | \$14,898 | \$5,421 | \$4,887 | \$82,546 |
| Commercial | 43,009 | 48,695 | 18,239 | 3,686 | 8,683 | 122,312 |
| Multi-family | 28,280 | 43,496 | 6,949 | 1,800 | 4,028 | 84,552 |
| Federal | 17,234 | 19,591 | 10,169 | 778 | 2,831 | 50,603 |
| District Govt | 3,089 | 4,180 | 4,430 | 417 | 1,028 | 13,145 |
| DC Housing Authority | 3,334 | 4,939 | 595 | 129 | 206 | 9,204 |
| Total: | \$117,195 | \$155,993 | \$55,280 | \$12,231 | \$21,662 | \$362,361 |

Note: The breakdown of Collections into Residential, Commercial, & Multi-family and Water and sewer is approximate as it is based on percentages of historical data and does not take into account adjustments and timing differences

Clean Rivers IAC - Actual vs Budget (\$ in 000's)

| Customer Category | FY2024 Budget | Year-To-Date Budget | Actual Received | Variance Favorable / <Unfavorable> | Variance % of YTD Budget | Actual % of Budget |
|----------------------|------------------|------------------------|--------------------|--|-----------------------------|-----------------------|
| Residential | \$29,527 | \$14,764 | \$14,898 | \$134 | 1% | 50% |
| Commercial | 35,697 | 17,849 | 18,239 | 391 | 2% | 51% |
| Multi-family | 14,147 | 7,074 | 6,949 | (125) | -2% | 49% |
| Federal | 20,338 | 10,169 | 10,169 | (0) | 0% | 50% |
| District Govt | 9,255 | 4,628 | 4,430 | (197) | -4% | 48% |
| DC Housing Authority | 1,212 | 606 | 595 | (11) | -2% | 49% |
| Total: | \$110,176 | \$55,088 | \$55,280 | \$192 | 0% | 50% |

Monthly Report to DC Retail Water and Sewer Rates Committee

Fiscal Year-to-Date
As of March 31, 2024

Retail Accounts Receivable (Delinquent Accounts)

The following tables show retail accounts receivable over 90 days (from the billing date) including a breakdown by customer class.

Greater Than 90 Days by Month

| | \$ in millions | # of accounts |
|--------------------|----------------|---------------|
| September 30, 2012 | \$5.5 | 13,063 |
| September 30, 2013 | \$4.9 | 11,920 |
| September 30, 2014 | \$5.3 | 12,442 |
| September 30, 2015 | \$6.5 | 11,981 |
| September 30, 2016 | \$7.7 | 12,406 |
| September 30, 2017 | \$8.4 | 11,526 |
| September 30, 2018 | \$13.4 | 16,273 |
| September 30, 2019 | \$10.6 | 8,744 |
| September 30, 2020 | \$17.9 | 13,775 |
| September 30, 2021 | \$26.3 | 13,065 |
| September 30, 2022 | \$29.1 | 12,168 |
| September 30, 2023 | \$28.0 | 10,420 |
| October 31, 2023 | \$28.3 | 10,540 |
| November 30, 2023 | \$28.5 | 10,099 |
| December 31, 2023 | \$29.9 | 10,536 |
| January 31, 2024 | \$30.8 | 10,322 |
| February 29, 2024 | \$31.7 | 10,472 |
| March 31, 2024 | \$32.4 | 10,720 |

Greater Than 90 Days by Customer

Notes: The increase in the accounts receivable over 90 days (from the billing date) is due to the temporary suspension of collections procedures because of the new billing system VertexOne, which was implemented in December 2017. The increase in accounts receivable from March 2020 to September 2022 is primarily due to increased delinquencies and deferred payments due to the impact of COVID-19.

| | Number of Accounts | | | Month of Mar (All Categories) | | | | Total Delinquent | | | | |
|----------------------------------|--------------------|-----------------|----------------|-------------------------------|---------------------|------------|------------------|------------------|---------------------|---------------|---------------------|-------------|
| | | | | Active | | Inactive | | Feb | | Mar | | |
| | W & S | Impervious Only | Total No. of | No. of | Amount | No. of | Amount | No. of | Amount | No. of | Amount | % |
| | a/c | a/c | a/c | a/c | (\$) | a/c | (\$) | a/c | (\$) | a/c | (\$) | |
| Commercial | 9,032 | 1,997 | 11,029 | 914 | \$6,025,943 | 95 | \$390,646 | 1038 | \$6,396,471 | 1009 | \$6,416,589 | 20% |
| Multi-family | 8,725 | 312 | 9,037 | 1280 | \$17,575,123 | 27 | \$154,073 | 1318 | \$17,231,225 | 1307 | \$17,729,196 | 55% |
| Single-Family Residential | 107,335 | 2,109 | 109,444 | 8253 | \$8,004,175 | 151 | \$201,099 | 8116 | \$8,077,947 | 8404 | \$8,205,274 | 25% |
| Total | 125,092 | 4,418 | 129,510 | 10,447 | \$31,605,240 | 273 | \$745,818 | 10,472 | \$31,705,643 | 10,720 | \$32,351,058 | 100% |

Notes: Included in the above \$32.4M (or 10,720 accounts) of the DC Water Over 90 days delinquent accounts, \$5,131,714.58 (or 1,121 accounts) represents Impervious only accounts over 90 days delinquent.

- Reportable delinquencies do not include balances associated with a long-standing dispute between DC Water and a large commercial customer.
- Delinquent accounts (10,720) as a percentage of total accounts (129,510) is 8.3 percent.
- Delinquent impervious only accounts (1,121) as a percentage of total accounts (129,510) is 0.9 percent.
- Delinquent impervious only accounts (1,121) as a percentage of total delinquent accounts (10,720) are 10.5 percent.
- Delinquent impervious only accounts (1,121) as a percentage of total impervious only accounts (4,418) are 25.4 percent.

Monthly Report to DC Retail Water and Sewer Rates Committee

Fiscal Year-to-Date
As of March 31, 2024

Arrears by Customer Category

| | Over 30 Days | | Over 60 Days | | Over 90 Days | |
|--------------|---------------|---------------------|---------------|---------------------|---------------|---------------------|
| | No. of Accts | (\$) | No. of Accts | (\$) | No. of Accts | (\$) |
| Commercial | 2126 | 9,063,311.90 | 1,225 | 6,806,208.43 | 1,009 | 6,416,588.93 |
| Multi-family | 2215 | 22,812,138.77 | 1,516 | 19,311,417.24 | 1,307 | 17,729,195.74 |
| Residential | 19641 | 11,539,888.73 | 11,674 | 9,300,828.29 | 8,404 | 8,205,273.52 |
| Total | 23,982 | \$43,415,339 | 14,415 | \$35,418,454 | 10,720 | \$32,351,058 |

Arrears by WARD for Residential Category

| | Over 30 Days | | Over 60 Days | | Over 90 Days | |
|--------------|---------------|---------------------|---------------|--------------------|--------------|--------------------|
| | No. of Accts | (\$) | No. of Accts | (\$) | No. of Accts | (\$) |
| Ward 1 | 1,305 | 722,392.73 | 635 | 541,484.46 | 451 | 484,565.75 |
| Ward 2 | 433 | 177,632.62 | 216 | 130,117.17 | 157 | 108,048.07 |
| Ward 3 | 630 | 318,717.44 | 292 | 234,283.70 | 166 | 197,157.63 |
| Ward 4 | 3,486 | 1,908,186.03 | 1,983 | 1,507,649.07 | 1,320 | 1,303,312.42 |
| Ward 5 | 3,982 | 2,016,674.76 | 2,286 | 1,574,555.16 | 1,669 | 1,377,571.64 |
| Ward 6 | 1,117 | 587,552.55 | 656 | 475,227.33 | 469 | 418,156.33 |
| Ward 7 | 5,570 | 3,731,185.88 | 3,714 | 3,173,858.73 | 2,656 | 2,805,085.61 |
| Ward 8 | 3,118 | 2,077,546.72 | 1,892 | 1,663,652.67 | 1,516 | 1,511,376.07 |
| Total | 19,641 | \$11,539,889 | 11,674 | \$9,300,828 | 8,404 | \$8,205,274 |

CAP, CAP2 and CAP3 Customers in Arrears*

| | Over 30 Days | | Over 60 Days | | Over 90 Days | |
|--------------|--------------|------------------|--------------|------------------|--------------|------------------|
| | No. of Accts | (\$) | No. of Accts | (\$) | No. of Accts | (\$) |
| CAP | 1,526 | 673,067.20 | 1,100 | 482,227.20 | 736 | 350,946.88 |
| CAP2 | 69 | 19,727.17 | 41 | 12,841.89 | 27 | 7,435.19 |
| CAP3 | 5 | 452.54 | 2 | 110.16 | 0 | 0.00 |
| Total | 1,600 | \$693,247 | 1,143 | \$495,179 | 763 | \$358,382 |

*Based on number of accounts that have been given credit in March 2024.

Monthly Report to DC Retail Water and Sewer Rates Committee

Customer Arrears Data

CAP Customer Arrears by Ward*

| | Over 30 Days | | Over 60 Days | | Over 90 Days | |
|--------------|--------------|------------------|--------------|------------------|--------------|------------------|
| | No. of Accts | (\$) | No. of Accts | (\$) | No. of Accts | (\$) |
| Ward 1 | 77 | \$48,564 | 48 | 34,131.71 | 37 | \$25,446 |
| Ward 2 | 10 | 3,391 | 6 | 1,827.57 | 5 | 883 |
| Ward 3 | 12 | 7,596 | 7 | 6,310.93 | 2 | 5,653 |
| Ward 4 | 205 | 68,084 | 150 | 42,529.93 | 98 | 22,438 |
| Ward 5 | 300 | 106,165 | 215 | 69,852.71 | 132 | 46,605 |
| Ward 6 | 59 | 24,120 | 47 | 18,604.20 | 28 | 14,553 |
| Ward 7 | 508 | 238,915 | 387 | 188,553.05 | 246 | 139,147 |
| Ward 8 | 355 | 176,231 | 240 | 120,417.10 | 188 | 96,223 |
| Total | 1,526 | \$673,067 | 1,100 | \$482,227 | 736 | \$350,947 |

*Based on number of accounts that have been given credit in March 2024.

CAP2 Customer Arrears by Ward*

| | Over 30 Days | | Over 60 Days | | Over 90 Days | |
|--------------|--------------|-----------------|--------------|-----------------|--------------|----------------|
| | No. of Accts | (\$) | No. of Accts | (\$) | No. of Accts | (\$) |
| Ward 1 | 1 | \$32 | 0 | \$0 | 0 | \$0 |
| Ward 2 | 2 | 198 | 0 | 0 | 0 | 0 |
| Ward 3 | 2 | 105 | 1 | 0 | 0 | 0 |
| Ward 4 | 10 | 3,616 | 7 | 1,805 | 6 | 851 |
| Ward 5 | 12 | 2,697 | 6 | 1,451 | 2 | 740 |
| Ward 6 | 1 | 226 | 1 | 226 | 1 | 169 |
| Ward 7 | 30 | 9,569 | 20 | 6,956 | 15 | 3,626 |
| Ward 8 | 11 | 3,284 | 6 | 2,404 | 3 | 2,049 |
| Total | 69 | \$19,727 | 41 | \$12,842 | 27 | \$7,435 |

*Based on number of accounts that have been given credit in March 2024.

CAP3 Customer Arrears by Ward*

| | Over 30 Days | | Over 60 Days | | Over 90 Days | |
|--------------|--------------|--------------|--------------|--------------|--------------|------------|
| | No. of Accts | (\$) | No. of Accts | (\$) | No. of Accts | (\$) |
| Ward 1 | 0 | \$0 | 0 | \$0 | 0 | \$0 |
| Ward 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ward 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ward 4 | 1 | 182 | 1 | 19 | 0 | 0 |
| Ward 5 | 1 | 56 | 0 | 0 | 0 | 0 |
| Ward 6 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ward 7 | 2 | 200 | 1 | 92 | 0 | 0 |
| Ward 8 | 1 | 15 | 0 | 0 | 0 | 0 |
| Total | 5 | \$453 | 2 | \$110 | 0 | \$0 |

*Based on number of accounts that have been given credit in March 2024.

Monthly Report to DC Retail Water and Sewer Rates Committee

Developer Deposits

Developer Deposits are funds paid to DC Water for plans that are approved by the Permit Operations Department. They include:

- Flat fees for taps, abandonments, sewer connections, etc.
- Reimbursable fees for inspection labor hours charged to the account.
- Deposits held as security against damage and uncharged accounts.
- Miscellaneous non-commercial account items (hydrant use, groundwater dewatering, waste hauler fees, etc.)
- As of March 31, 2024, developer deposits had \$40.81 million in credit balances (liability) and \$11.21 million in debit balances (receivable).

Balances by Year as of March 31, 2024

| | |
|--|---|
| Credit Balances (Liability) | Debit Balances (Receivables) |
| \$40.81 million | \$11.21 million |

| Year | Credit Balances | Number of Accounts with Credit Balances | Debit Balances | Number of Accounts with Debit Balances | Net Balance |
|--------------|---------------------------|--|-------------------------|--|---------------------------|
| 2001 | \$ - | - | \$ 960,164.05 | 1 | \$ 960,164.05 |
| 2002 | \$ - | - | \$ 1,836.00 | 2 | \$ 1,836.00 |
| 2004 | \$ - | - | \$ 9,066.08 | 6 | \$ 9,066.08 |
| 2005 | \$ (382,889.24) | 84 | \$ 268,327.91 | 89 | \$ (114,561.33) |
| 2006 | \$ (277,569.36) | 30 | \$ 284,522.42 | 78 | \$ 6,953.06 |
| 2007 | \$ (148,340.89) | 28 | \$ 150,176.99 | 50 | \$ 1,836.10 |
| 2008 | \$ (297,931.07) | 33 | \$ 192,079.13 | 49 | \$ (105,851.94) |
| 2009 | \$ (146,113.80) | 22 | \$ 199,438.15 | 45 | \$ 53,324.35 |
| 2010 | \$ (151,949.35) | 36 | \$ 152,351.49 | 40 | \$ 402.14 |
| 2011 | \$ (251,899.98) | 57 | \$ 399,924.12 | 55 | \$ 148,024.14 |
| 2012 | \$ (653,035.99) | 154 | \$ 442,745.91 | 89 | \$ (210,290.08) |
| 2013 | \$ (978,294.21) | 139 | \$ 253,228.00 | 78 | \$ (725,066.21) |
| 2014 | \$ (1,607,569.04) | 246 | \$ 948,829.49 | 61 | \$ (658,739.55) |
| 2015 | \$ (1,490,933.20) | 282 | \$ 262,277.24 | 37 | \$ (1,228,655.96) |
| 2016 | \$ (2,621,182.70) | 328 | \$ 513,795.29 | 61 | \$ (2,107,387.41) |
| 2017 | \$ (2,192,580.67) | 403 | \$ 437,691.49 | 110 | \$ (1,754,889.18) |
| 2018 | \$ (3,428,973.49) | 467 | \$ 1,414,213.96 | 121 | \$ (2,014,759.53) |
| 2019 | \$ (6,097,952.49) | 437 | \$ 1,649,798.58 | 167 | \$ (4,448,153.91) |
| 2020 | \$ (4,643,499.08) | 309 | \$ 584,979.03 | 140 | \$ (4,058,520.05) |
| 2021 | \$ (4,691,001.69) | 329 | \$ 626,673.72 | 156 | \$ (4,064,327.97) |
| 2022 | \$ (5,791,227.43) | 325 | \$ 788,940.35 | 174 | \$ (5,002,287.08) |
| 2023 | \$ (4,116,483.12) | 204 | \$ 552,635.91 | 137 | \$ (3,563,847.21) |
| 2024 | \$ (842,141.35) | 63 | \$ 116,791.35 | 53 | \$ (725,350.00) |
| Total | \$ (40,811,568.15) | 3,976 | \$ 11,210,486.66 | 1,799 | \$ (29,601,081.49) |

Forfeiture Action

| | | |
|--|-----------------------|--------------|
| Accounts Forfeited on August 16, 2021 | (4,838,938.52) | 1,011 |
| Accounts Forfeited on September 23, 2022 | (1,286,705.10) | 348 |
| Accounts Forfeited on March 26, 2024 | (1,621,242.25) | 262 |
| Accounts pending forfeiture determination and execution. | (4,895,592.93) | 829 |

Monthly Report to DC Retail Water and Sewer Rates Committee

Developer Deposits

Customer Communication

Statements are provided to customers when there is activity on the account. To ensure that all customers are aware of the balances, statements are also mailed annually irrespective of whether there is an activity on the account. For the last three years, annual statements were mailed to customers on March 26, 2024, April 28, 2023, and January 25, 2022.

By law, refunds are to be requested by the account owner within two years of completion (DC Code § 34–2401.10). If not requested in that time frame, these accounts can be forfeited and closed. DC Water has placed a statement on invoices beginning in November 2019 notifying customers of the District law and that funds would be forfeited unless a refund is requested within two years of project completion or account inactivity. A notification to customers that is posted on our website indicates that unless a refund was requested, funds would be forfeited for projects without activity for ten years. AOBA and DCBIA have been asked to notify their membership to examine the invoices.

For accounts that were forfeited, zero balance statements were mailed out on August 16, 2021, September 21, 2022, and March 26, 2024.

Refund Requests

In response to the annual account statements provided to customers in April 2023, it has been determined that refund requests submitted impacts 1367 accounts. This month, 8 new refund request accounts were received. DC Water anticipates an increase in the number of requests due to the mailed annual statements and forfeiture letters.

The table below shows a breakdown of the work performed to date.

Construction Inspection Refund Data

| | Number of Accounts | Amount (\$) |
|---|--------------------|----------------|
| Refund request received to date | 1367 | |
| Refunded this month | 59 | \$379,016.43 |
| Refunded last month | 46 | \$675,633.13 |
| Refunded in FY24 | 217 | \$3,118,250.95 |
| Refunded in FY23 (Oct 22 - Sept 23) | 105 | \$1,756,574.39 |
| Refund requests that are debits (\$0 balance or owe DC Water) | 59 | \$(149,095.75) |

Monthly Report to DC Retail Water and Sewer Rates Committee

Payment Plan and Disconnection Report

Fiscal Year-to-Date
As of March 31, 2024

Number of Active Accounts by Zip Code & Customer Class

As of Mar 31, 2024

| Zip Code | Residential | | | | | Commercial | | | | | Multifamily | | | | |
|--------------|---------------|--------------|---------------|-----------------|-----------------|--------------|--------------|---------------|-----------------|-----------------|--------------|--------------|---------------|-----------------|------------------|
| | 30-Day A/R | Active Plans | Plans Created | Plans Defaulted | Non-Pay Discon. | 30-Day A/R | Active Plans | Plans Created | Plans Defaulted | Non-Pay Discon. | 30-Day A/R | Active Plans | Plans Created | Plans Defaulted | Non-Pay Discon.* |
| Total | 11,574 | 2,325 | 918 | 402 | 503 | 1,183 | 103 | 21 | 17 | 59 | 1,500 | 280 | 55 | 28 | |
| 20000 | 1 | | | | | | | | | | | | | | |
| 20001 | 446 | 92 | 35 | 15 | 29 | 88 | 13 | 3 | 2 | 7 | 18 | 3 | | | |
| 20002 | 1,196 | 217 | 94 | 48 | 36 | 162 | 12 | 4 | 4 | 2 | 220 | 32 | 3 | 4 | |
| 20003 | 311 | 47 | 16 | 9 | 11 | 81 | 1 | 1 | 1 | | 22 | 6 | 1 | | |
| 20004 | | | | | | 3 | 1 | | | 1 | | | | | |
| 20005 | 4 | | | | | 12 | 1 | | | 1 | 3 | 1 | | | |
| 20006 | | | | | | 5 | | | | | | | | | |
| 20007 | 153 | 17 | 6 | 3 | 15 | 49 | 3 | | 1 | 4 | 17 | 1 | | | |
| 20008 | 51 | 13 | 5 | 1 | 11 | 31 | 3 | | | 6 | 5 | | | | |
| 20009 | 131 | 17 | 1 | 1 | 10 | 40 | 10 | 2 | | 7 | 37 | 12 | 2 | | |
| 20010 | 367 | 80 | 20 | 2 | 36 | 47 | 9 | 1 | | 3 | 25 | 1 | | | |
| 20011 | 1,721 | 386 | 154 | 48 | 112 | 125 | 12 | 4 | 5 | 10 | 113 | 22 | 5 | 1 | |
| 20012 | 351 | 71 | 20 | 21 | 18 | 28 | 2 | 1 | 1 | 1 | 9 | | | | |
| 20015 | 98 | 21 | 4 | | 7 | 2 | | | | | 3 | | | | |
| 20016 | 145 | 25 | 10 | 3 | 20 | 73 | 2 | | | 2 | 4 | 1 | | | |
| 20017 | 585 | 115 | 43 | 10 | 12 | 39 | 4 | 2 | 1 | 1 | 27 | 3 | | 1 | |
| 20018 | 734 | 154 | 59 | 25 | 34 | 84 | 8 | 2 | | 5 | 19 | 5 | 2 | 2 | |
| 20019 | 2,815 | 495 | 236 | 129 | 63 | 133 | 9 | 1 | 1 | 2 | 406 | 58 | 22 | 7 | |
| 20020 | 1,648 | 327 | 127 | 38 | 63 | 67 | 5 | | 1 | 2 | 342 | 88 | 11 | 5 | |
| 20024 | 37 | 6 | 1 | 4 | 1 | 17 | | | | | 12 | | | | |
| 20032 | 767 | 238 | 84 | 43 | 24 | 77 | 4 | | | | 212 | 46 | 8 | 8 | |
| 20036 | 3 | | | | | 13 | 3 | | | 2 | 3 | | | | |
| 20037 | 10 | 4 | 3 | 2 | 1 | 6 | 1 | | | 3 | 3 | 1 | 1 | | |
| 20418 | | | | | | 1 | | | | | | | | | |

**Note: inactive accounts in arrears are not included in the above and the accounts by customer class are as follows: Res. 367, Com. 118 and MF 97*

**Note: Disconnect Work Orders for Multi-Family Properties were created and not assigned for field completion but are manually managed for further collection actions*

Attachment B



Retail Water & Sewer Rates Committee

Fire Protection Cost of Service Fees

April 23, 2024

Background

- DC Water assesses a fire protection fee to the District based on Title 21 DCMR, Chapter 21, Section 4103 Fire Protection Service Fee (April 2000).
- Every 3 years, a Cost of Service (COS) Study is prepared to recommend the appropriate fees for recovering fire protection costs from the District. The purpose of this presentation is to review the findings of the 2024 Study.

Count of Hydrants by Install Year



Replacement & installation of hydrants and related components increased dramatically starting in 2006 and peaked in 2010; there are 9,787 active hydrants today, or 99.5% in service out of a total of 9,832 hydrants

2013 Fire Protection MOU

The first MOU was signed in 2007. In 2013, DC Water and the District FEMS executed an MOU that required DC Water to perform the following:

- ❑ Inspect all public fire hydrants once per year in accordance with National Fire Protection Association (NFPA) guidelines.
- ❑ Identify and install new hydrants as part of its ongoing CIP.
- ❑ Develop manuals and protocols for hydrant inspection and inspection data management.
- ❑ Ensure that the required preventative maintenance is performed on each hydrant as required by the manufacturer.
- ❑ Flow test all hydrants every 6 years.
- ❑ Provide water supply personnel on scene to FEMS when requested for 2 alarm fires or greater.

2023 Fire Protection MOU

DC Water and the District FEMS executed an MOU that required the following:

- The 2023 MOU added a third standard fire hydrant to current selections of hydrants.

Methodology

- Reviewed and tabulated historical fire service costs of DC Water (2019-23); reflecting the use of cash-financed capital \$ and debt to fund capital costs.
 - Developed projections of DC Water costs for 2024-27.
 - Compared recent DC Water costs with the revenues received from the District for fire protection services to calculate a cumulative amount due or a credit.
 - Prepared cost recovery options: a) a one-time catch-up payment; then equal annual payments for 2025-27 or b) 3 equal annual payments including the catch-up.
-
- No changes to the Methodology since the prior report

Changes Since the Prior Report

- The cost of service was higher in 2023 compared to 2019 through 2022.
 - Inflation is impacting the costs of materials, parts and labor.
 - Pandemic-period job vacancies are being filled (+13 positions).
 - More difficult hydrant replacements are being handled now requiring additional time and effort; the easier-to-replace hydrants have been tackled in prior years.
 - The number of hydrant repairs in 2023 increased substantially compared to 2021 and 2022.
 - More work is being required during overtime periods.
 - Hydrant flow testing is more complex than in prior years.

- DC Water personnel advise that there is a high level of service in hydrant repair and replacement in 2023; it is anticipated that this level of service will continue in future years.

Changes Since the Prior Report

- The District paid \$12.527 million per year from 2019 through 2021, and \$11.535 million per year in 2022 and 2023 as well as in the current year.
- The District caught-up on its prior obligations to DC Water for fire protection through 2021. The trend was reversed starting in 2022: annual costs again began to exceed the annual charge for services. The net cumulative obligation due to DC Water at the end of 2024 is estimated to be about \$5.7 million.

Cost of Service - Historical and Projected

| Cost Category | | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | 2026 | 2027 |
|---------------|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Historical | | | | | | Projected | | | | |
| | Direct Fire Costs | | | | | | | | | |
| 1 | Full time assigned personnel costs | 1,289,095 | 1,206,274 | 1,411,581 | 1,592,518 | 1,773,469 | 1,826,673 | 1,881,473 | 1,937,917 | 1,996,055 |
| 2 | Hydrant Parts | 52,551 | 41,571 | 40,770 | 16,537 | 22,235 | 22,902 | 23,589 | 24,296 | 25,025 |
| 3 | Material & Equipment (Fire Hydrant Program) | 500,460 | 416,168 | 145,159 | 230,387 | 318,873 | 328,440 | 338,293 | 348,442 | 358,895 |
| 4 | Hydrant Installation and Restoration | 768,017 | 1,098,077 | 583,979 | 631,191 | 914,317 | 941,747 | 969,999 | 999,099 | 1,029,072 |
| 5 | Personnel loaned from other departments (documented via WO) | 1,847,942 | 2,042,592 | 2,687,650 | 2,670,335 | 2,887,748 | 2,974,380 | 3,063,612 | 3,155,520 | 3,250,186 |
| 6 | DDOT Open Space Permits | 371,249 | 329,148 | 14,597 | 23,634 | 26,113 | 26,897 | 27,704 | 28,535 | 29,391 |
| 7 | Paid to Fire Department for Inspection Services (NTE) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 8 | Fire Protection Cost of Service Study | | | 38,127 | 0 | 0 | 49,955 | | | 51,454 |
| 9 | Burden applied to DC Water personnel costs | 1,598,478 | 1,495,780 | 1,538,623 | 1,735,845 | 1,933,081 | 1,972,807 | 2,031,991 | 2,092,951 | 2,155,739 |
| 10 | Burden applies to Personnel loaned (Hourly Rate, Salary Rate & OH) | 2,291,448 | 2,532,815 | 2,929,539 | 2,910,665 | 3,147,645 | 3,212,331 | 3,308,701 | 3,407,962 | 3,510,200 |
| 11 | Burden applied to Parts | 32,581 | 25,774 | 19,570 | 7,938 | 10,673 | 10,535 | 10,851 | 11,176 | 11,512 |
| 12 | Burden applied to Material & Equipment | 310,285 | 258,024 | 69,676 | 110,586 | 153,059 | 151,082 | 155,615 | 160,283 | 165,092 |
| 13 | Subtotal Direct Costs | 9,062,108 | 9,446,224 | 9,479,269 | 9,929,635 | 11,187,213 | 11,517,747 | 11,811,826 | 12,166,181 | 12,582,620 |
| | Allocated Fire Costs | | | | | | | | | |
| 14 | Fire Share of Water Base Costs @ 0.5% | 574,719 | 496,117 | 522,971 | 536,510 | 631,445 | 682,839 | 703,324 | 724,424 | 746,156 |
| 15 | Fire Share of Peak Costs; percentage varies: 1.83% from 2022-2027 | <u>272,756</u> | <u>516,827</u> | <u>568,088</u> | <u>631,828</u> | <u>736,218</u> | <u>788,708</u> | <u>812,369</u> | <u>836,740</u> | <u>861,842</u> |
| 16 | Subtotal | 847,475 | 1,012,944 | 1,091,058 | 1,168,338 | 1,367,663 | 1,471,547 | 1,515,693 | 1,561,164 | 1,607,999 |
| 17 | Allocated Public Fire Costs | 643,459 | 768,072 | 829,454 | 888,707 | 1,040,326 | 1,119,640 | 1,153,229 | 1,187,826 | 1,223,461 |
| 18 | Total Direct and Allocated Fire Costs | 9,705,567 | 10,214,297 | 10,308,723 | 10,818,342 | 12,227,539 | 12,637,387 | 12,965,055 | 13,354,007 | 13,806,081 |
| 23 | PAYGO % | 60.1% | 29.1% | 56.7% | 27.0% | 61.6% | 59.2% | 28.2% | 23.7% | 27.6% |
| 24 | Less: Construction Costs not Paid via PAYGO | 306,167 | 778,273 | 252,813 | 460,573 | 351,017 | 383,763 | 696,905 | 762,075 | 745,329 |
| 25 | Expense- Related Fire Costs | 9,399,401 | 9,436,024 | 10,055,910 | 10,357,769 | 11,876,522 | 12,253,625 | 12,268,150 | 12,591,932 | 13,060,752 |
| 26 | Capital Costs to be Amortized | 306,167 | 778,273 | 252,813 | 460,573 | 351,017 | 383,763 | 696,905 | 762,075 | 745,329 |
| 27 | Debt Service Allocation Ratio Based on Cumulative Costs | 1.4% | 1.4% | 1.3% | 1.3% | 1.2% | 1.2% | 1.2% | 1.1% | 1.0% |
| 28 | Debt Service to be Allocated (Excludes Issuances Prior to 2007) | 160,754,197 | 171,061,509 | 174,832,493 | 181,683,031 | 204,028,164 | 218,449,255 | 240,575,644 | 268,081,033 | 298,369,470 |
| 29 | Fire Share of Debt Service | 2,275,688 | 2,438,891 | 2,308,909 | 2,413,176 | 2,444,494 | 2,637,838 | 2,929,777 | 3,049,111 | 3,097,741 |
| 30 | Total Annual Costs | 11,675,089 | 11,874,915 | 12,364,819 | 12,770,945 | 14,321,016 | 14,891,463 | 15,197,927 | 15,641,044 | 16,158,493 |
| 19 | District Payment | 12,527,000 | 12,527,000 | 12,527,000 | 11,535,000 | 11,535,000 | 11,535,000 | | | |
| 31 | Annual Difference | 851,911 | 652,085 | 162,181 | -1,235,945 | -2,786,016 | -3,356,463 | | | |
| 32 | 2006-24 Cumulative Difference (Payments vs.Costs) | 836,469 | 1,488,554 | 1,650,735 | 414,790 | -2,371,226 | -5,727,689 | | | |
| 33 | Level charges (2025-27) including catch-up | | | | | | | 17,575,000 | 17,575,000 | 17,575,000 |

Please see the Report Regarding Fire Service Charges for applicable assumptions and notes⁸

Reasons for the Increase in Proposed Fire Protection Fee

The proposed fire protection fee will provide \$52.7M over three years, an increase of \$18.1M compared to the amount under the existing annual charge. The increase is for:

- The recovery of a projected \$5.7M gap in District payments versus the actual cost of service in 2022-2024; the actual annual cost of service increased by 13% in 2022-2024 compared to 2021.
- The recovery of a projected \$12.4M gap in District payments versus the DC Water cost of service in 2025-2027 if the current annual charge of \$11.5M were to remain in place; this considers the projected further increases in costs during those years.

Cost Recovery: Recommendations

- Including the estimates for the current year, from 2006 through 2024, DC Water has spent about \$161.1 million to provide fire protection services to the District.
- The District has reimbursed DC Water approximately \$155.4 million for the same period, including the anticipated 2024 payment, resulting in a calculated \$5.7 million obligation from the District.
- It is recommended that the “true-up” of the obligation in District reimbursements be spread over the next three years (2025 – 2027) which, when applied to the projected costs, results in a proposed fire protection service fee of approximately \$17.575 million per year, paid quarterly.

Questions and Comments?

Thank You!

Attachment C

DC Retail Water and Sewer Rates Committee

Action Item

1. Approval of Revised District of Columbia Fire Protection Service Fee for FY 2025 – FY 2027 (Action item 1)

Action Item 1

APPROVAL OF REVISED DISTRICT OF COLUMBIA FIRE PROTECTION SERVICE FEE FOR FISCAL YEARS 2025 THROUGH 2027

DC Water requests the DC Retail Water and Sewer Rates Committee recommend to the Board of Directors the publication of the proposed amendment to the Fire Protection Service Fee regulations charged to the District of Columbia consist with the Cost of Service Study, dated April 23, 2024, as shown below:

21 DCMR § 4103 FIRE PROTECTION SERVICE FEE is amended as follows:

4103 FIRE PROTECTION SERVICE FEE

- 4103.1 Effective October 1, 2024, the District of Columbia shall be charged the Fire Protection Service Fee of Seventeen Million Five Hundred Seventy Five Thousand Dollars (\$17,575,000) each fiscal year for fire protection service, including, but not limited to the delivery of water flows for firefighting as well as inspecting, maintaining, replacing and upgrading public fire hydrants in the District of Columbia, plus the cost of fire hydrant inspections performed by the DC Fire and Emergency Medical Services.
- 4103.2 The fee may be examined every three years to determine if the fee is sufficient to recoup the actual costs for providing this service.
- 4103.3 In the event the actual costs are not being recouped, the District of Columbia shall pay the difference and the fee will be appropriately adjusted pursuant to the rulemaking process.
- 4103.4 In the event the costs paid by the District of Columbia exceed DC Water's actual costs, the fee shall be adjusted pursuant to the rulemaking process.

The proposed rulemaking schedule shall be as follows:

| | |
|------------------------|--|
| April 23, 2024 | Presentation of proposal to Retail Rates Committee |
| May 2, 2024 | BOD Approval of Notice of Proposed Rulemaking (NOPR) |
| May 17, 2024 | Publish NOPR in the D.C. Register |
| May 17 – June 18, 2024 | Public Comment Period |
| June 25, 2024 | Presentation of final proposal to Retail Rates Committee |
| July 3, 2024 | BOD Approval of Notice of Final Rulemaking (NOFR) |
| July 19, 2024 | Publish NOFR in the D.C. Register |
| October 1, 2024 | Fire Protection Fee Go-live |

Action Item 1

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| October 1, 2024 | Fire Protection Fee Go-live |

Attachment D**FY 2024 Proposed RRC Committee Workplan**

| Objective/ <i>Activities</i> /Task | Date of Activity | Completed | Responsible Department |
|--|-------------------|-----------|--------------------------------------|
| 1. 2023 COS for Engineering Inspection | | | |
| <i>a. Present 2023 Cost of Service Study for Engineering Inspection for FY 2024 – FY 2028 to the Board</i> | September 7, 2023 | √ | Engineering |
| <i>b. Post Final COS on DC Water's website</i> | October 31, 2023 | √ | |
| 2. 2023 COS for Stormwater Charges and Recovery Methodology | | | |
| <i>a. Present 2023 Cost of Service Study for Stormwater Charges and Recovery Methodology to RRC</i> | October 24, 2023 | √ | Rates and Revenue |
| <i>b. Post Final COS on DC Water's website</i> | March 14, 2024 | √ | |
| 3. DC Water Cares RAP Program Extension to FY 2024 | | | |
| <i>a. Presentation to RRC on proposal to amend (CAP) regulations for DC Water Cares RAP extension to FY 2024</i> | 9/26/2023 | √ | Rates and Revenue |
| <i>b. RRC recommends Board approval to amend the CAP regulations for RAP extension</i> | 9/26/2023 | √ | |
| <i>c. F&B Recommends Board approval to (1) Rollover the FY 2023 RAP and MAP Program's year-end balance ~\$924,942.94 to the budget for the FY 2024 RAP Program</i> | 9/28/2023 | √ | |
| <i>d. Board approval and adoption of Notice of Emergency and Proposed Rulemaking (NOEPR) to amend the CAP regulations for extension to FY 2024</i> | 10/5/2023 | √ | |
| <i>e. DC Cares RAP for FY 24 – Go-Live</i> | 10/5/2023 | √ | |
| <i>f. Publish NOEPR in D.C. Register</i> | 10/20/2023 | √ | DGLA |
| <i>g. Public comment period begins</i> | 10/20/2023 | √ | Marketing & Comm. |
| <i>h. Public Hearing</i> | 12/5/2023 | √ | |
| <i>i. Public comment period closes</i> | 12/12/2023 | √ | |
| <i>j. RRC recommends to board final proposal to amend CAP regulations for extension</i> | 12/19/2023 | | Board Secretary Rates and Revenue |
| <i>k. Board approval of Notice of Final Rulemaking (NOFR) for publication in D.C. Register</i> | 1/04/2024 | √ | |
| <i>l. Publish NOFR in the D.C Register</i> | | | |
| <i>m. DC Cares RAP Program continues</i> | 1/19/2024 | √ | DGLA |

FY 2024 Proposed RRC Committee Workplan

| 4. Propose and Establish Retail Rates for FY 2025 & FY 2026 | Date of Activity | Completed | Responsible Department |
|---|--|------------------|-------------------------------|
| <i>a. Present FY 25 & FY 26 Budget to Board</i> | January 4, 2024 | √ | Rates and Revenue |
| <i>b. Present FY 25 & FY 26 Proposed Rates, Fees & Charges to RRC</i> | January 23, 2024 | √ | |
| <i>c. Independent Review of Rates- Presentation by Consultants</i> | February 27, 2024 | √ | Rates and Revenue |
| <i>d. RRC recommendation on Proposed FY 25 & FY 26 Rates, Fees & Charges</i> | February 27, 2024 | √ | |
| <i>e. Submit Independent Review of Proposed Rates and 2023 Cost of Service Study to Mayor and Council and post both on DC Water's website</i> | March 15, 2024 | √ | |
| <i>f. Board approves Notice of Proposed Rulemaking (NOPR) for Proposed FY 25 & FY 26 Rates, Fees & Charges</i> | March 7, 2024 | √ | |
| <i>g. Publish NOPR in D.C. Register for Proposed FY 25& FY 26 Rates, Fees & Charges</i> | March 22, 2024 | √ | |
| <i>h. Outreach and Public Comment Period</i> | March 22 - May 16, 2024 | | Marketing & Comm. |
| <i>i. Public Hearing</i> | | | |
| <i>j. Public Hearing Record Closes</i> | | | |
| <i>k. Submit Response to Public Comments report to Board and post on DC Water website and respond to OPC Comments, if applicable</i> | May 9, 2024 | | |
| | May 16, 2024 | | |
| | May 31, 2024 | | |
| <i>l. Present final FY 25 & FY 26 Rates, Fees & Charges to RRC for recommendation to Board</i> | June 25, 2024 | | Rates and Revenue |
| <i>m. Board approves Notice of Final Rulemaking (NOFR) for FY 25 & FY 26 Rates, Charges & Fees</i> | July 3, 2024 | | |
| <i>n. Publish NOFR in D.C. Register for Amended Rates, Fees & Charges</i> | July 19, 2024 | | DGLA |
| <i>o. Amended Rates, Fees & Charges Go-Live</i> | October 1, 2024 (FY '25) October 1, 2025 (FY '26) | | Customer Care |

| 5. 2023 COS for Water, Sewer and CRIAC | | | |
|--|------------------|---|-------------------|
| <i>a. Present 2023 Cost of Service Study for Water, Sewer and CRIAC to RRC</i> | January 23, 2024 | √ | Rates and Revenue |
| <i>b. Post Final COS on DC Water's website</i> | March 15, 2024 | √ | |

Attachment D

| 6. Establish new DC Water’s Customer Assistance Program, CAP Plus (CAP+) | Date of Activity | Completed | Responsible Department |
|--|-------------------------|-----------|------------------------|
| <i>a. RRC recommend proposal to Amend regulations to add new Customer Assistance Program, CAP Plus (CAP+)</i> | February 27, 2024 | √ | Rates and Revenue |
| <i>b. Board approves Notice of Proposed Rulemaking (NOPR) for new CAP+</i> | March 7, 2024 | √ | |
| <i>c. Publish NOPR in D.C. Register for Proposed new CAP+</i> | March 22, 2024 | √ | DGLA |
| <i>d. Outreach and Public Comment Period</i> | March 22 - May 16, 2024 | | Marketing & Comm. |
| <i>e. Public Hearing</i> | May 9, 2024 | | |
| <i>f. Public Hearing Record Closes</i> | May 16, 2024 | | |
| <i>g. Submit Response to Public Comments report to Board and post on DC Water website and respond to OPC Comments, if applicable</i> | May 31, 2024 | | |
| <i>h. Present final new CAP+ to RRC for recommendation to Board</i> | June 25, 2024 | | Rates and Revenue |
| <i>i. Board approves Notice of Final Rulemaking (NOFR) for new CAP+</i> | July 3, 2024 | | |
| <i>j. Publish NOFR in D.C. Register for new CAP+</i> | July 19, 2024 | | DGLA |
| <i>k. New CAP+ – Go Live</i> | October 1, 2024 | | Customer Care |

| 7. Fire Protection Service Fee for FY 2025, FY 2026, and FY 2027 | | | |
|--|------------------------|--|-------------------|
| <i>a. RRC recommend proposal for Fire Protection Service Fee</i> | April 23, 2024 | | Rates and Revenue |
| <i>b. Board approval of Notice of Proposed Rulemaking (NOPR)</i> | May 2, 2024 | | |
| <i>c. Publish NOPR in D.C Register</i> | May 17, 2024 | | DGLA |
| <i>d. Public Comment and Outreach</i> | May 17 – June 18, 2024 | | Marketing & Comm. |
| <i>e. Presentation of Final Proposal of Fire Protection Service Fee to RRC</i> | June 25, 2024 | | Rates and Revenue |
| <i>f. Board approval of Notice of Final Rulemaking (NOFR)</i> | July 3, 2024 | | |
| <i>g. Publish NOFR in D.C. Register</i> | July 19, 2024 | | DGLA |
| <i>h. Fire Protection Service Fee Go-Live</i> | October 1, 2024 | | Rates & Revenue |

| 8. Delinquent Accounts | | | |
|--------------------------------------|--------------------|--|------|
| <i>a. Soldiers Home Negotiations</i> | Monthly, as needed | | DGLA |



Attachment E

**D.C. WATER AND SEWER AUTHORITY
BOARD OF DIRECTORS
RETAIL WATER & SEWER RATES
COMMITTEE MEETING**

**Tuesday, May 28, 2024; 9:30 a.m.
AGENDA**

| | |
|---|-------------------------|
| Call to Order | Committee Chairman |
| Monthly Updates | Chief Financial Officer |
| Committee Workplan | Chief Financial Officer |
| Agenda for June 25, 2024 Committee Meeting | Committee Chairman |
| Other Business | Chief Financial Officer |
| Adjournment | |

*Detailed agenda can be found on DC Water's website at www.dewater.com/about/board_agendas.cfm