

# DC WATER speaks

A COMMUNITY PROGRAM

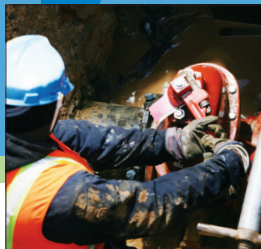


dc   
water is life

[DCWATER.COM](http://DCWATER.COM)

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A COMMUNITY PROGRAM



DC Water has established a Speakers Bureau with individuals who are knowledgeable in various aspects of the water and sewer industry. These speakers will make a short presentation and answer questions at your organization's meeting. There is no charge for this service, and arrangements can be made for both day and evening meetings.

Members of the Speakers Bureau are DC Water ambassadors offering audiences of 10 or more information about infrastructure projects and various programs that serve our customers, improve our community, and protect our environment.

We offer presentations to neighborhood associations, schools, business and civic organizations, community groups, and religious institutions.

Request a speaker online at [dcwater.com](http://dcwater.com), click on **Consumer Services & Outreach** and select **Speakers Bureau**.

If you do not have access to a computer, call **(202) 787-2200**.

## PLEASE BE PREPARED TO SUBMIT THE FOLLOWING INFORMATION:

- Name of organization
- Speaking topic requested
- Type of organization (ANC, Civic Association, School, etc)
- Description and size of audience
- E-mail address
- Purpose of meeting
- Location
- Date and time
- Speaker format (Keynote, seminar, other)
- What you want the audience to learn
- Desired length of speech
- Additional info
- Main contact person
- Address
- Daytime phone and cell phone

## REQUEST A SPEAKER

To request a speaker for your group of 10 or more, select a topic below, visit [dcwater.com](http://dcwater.com), click on **Consumer Services & Outreach** and select **Speakers Bureau**.

If you are unable to access a computer, please call our Office of Public Affairs at **202-787-2200**.

Please allow a minimum of three weeks advance notice to schedule a speaker. If your organization would like to hear about a topic not listed, we want to hear from you. Please email your topic to [publicaffairs@dcwater.com](mailto:publicaffairs@dcwater.com) or call **202-787-2200** with your idea. Every effort will be made to arrange a speaker for your specified date.



## SPEAKERS BUREAU TOPICS

### General (G)

**The History of the District's Water and Sewer Systems (G01)** The history and evolution of this critical infrastructure is an amazing story.

**Careers in the Water and Wastewater Industry (G02)** Learn about the many career opportunities, ranging from plant operators to environmental scientists.

**Safety and Security for Water/Sewer Services in the Nation's Capital (G03)** How does DC Water protect its operations and continue providing critical water and sewer services in the event of natural or man-made emergencies?

**Safety is Everybody's Business: How do we prepare for emergencies at home or in the workplace (G04)** Most likely, the unexpected will happen. How can we make our workplace or home safer and more secure?

**"Green" Economic Development (G05)** DC Water has been cited as being "home of the original green jobs" in the region. Learn more about how we manage an infrastructure system on which development and redevelopment depends; how we produce alternative energy and our approach to stormwater management.

**Information Technology Challenges at a Public Utility (G06)** Information technology at DC Water includes a dynamic computer network, telecommunications, and electronic security infrastructure. Learn more about the business aspect of this technology and the benefits for customers.

**Effective Labor Relations Practices and Programs (G07)** Implementing productive partnerships between labor and management is critical to the success of any organization with a unionized workforce.

### Customer Services (CS)

**Serving You – Serving Your Neighborhood (CS01)** DC Water has several programs that assist needy customers with their water and sewer bills and a number of projects to improve services in the community.

**Water and Sewer Rates – Understanding Your Bill (CS02)** Learn why and how DC Water establishes rates for water and sewer services.

**Interactive Customer Service Tools (CS03)** You can pay bills online, track your water usage, get e-mails or text message on water shutdowns and alerts during high water use.

**Preventing Sewer Back-ups and Floods (CS04)** Learn what you can do to help ensure that your home stays dry and protected during heavy rain or flooding conditions.

**Getting Rid of Fat, Oil and Grease (FOG) the Right Way (CS05)** DC Water processes approximately 50,000 pounds of FOG a day. FOG can block the sewer

system, cause messy and expensive sewer backups and repairs, and harm the environment.

### Infrastructure and the Environment (C)

**DC Water's Role in Protecting the Potomac River and Chesapeake Bay (C01)** DC Water has long been a protector of the Bay. But, can DC Water alone restore the health of the largest estuary in the United States?

**Managing and Upgrading an Aging Underground Infrastructure (C02)** When we turn on the tap or flush the toilet, we expect reliable water and sewer services. The infrastructure that supports these services is out of sight and out of mind, until something goes wrong.

**Water and Sewer Projects in the District or in Your Neighborhood (C03)** DC Water is investing more than \$3.1 billion to improve the District's water and sewer systems over the next ten years.

**Combined Sewer Overflow Control for Healthier Rivers and Streams (C04)** DC Water is building huge underground tunnels to help reduce sewer overflows in the Anacostia and Potomac rivers and Rock Creek.

### Supplying Water in the Nation's Capital (W)

**Now and Then: Water Infrastructure in Washington DC (W01)** DC Water manages a complex network of 1,300 miles of pipes, pumping stations, fire hydrants and reservoirs, and its more than 150 years old. Learn how our aging water infrastructure influences our water service delivery today.

**Water Conservation (W02)** Whether you're interested in protecting the environment or saving money, water conservation is essential for our future. DC Water provides helpful tools and tips for practicing water efficiency in your home and monitoring your daily water usage.

**Drinking Water Quality: Tap Water vs. Bottled Water (W03)** What's better—water from the tap or from a bottle? Learn more about District drinking water – where it comes from, what's in it and how it compares to bottled water.

**Drinking Water and Lead (W04)** Drinking water in individual households and buildings can contain lead if water passes through lead pipes and other lead sources. Ensuring safe drinking water is a responsibility DC Water shares with its customers. Learn about DC Water's work in reducing water lead levels and how you can take part in preventing lead exposure.

### Wastewater Treatment (WW)

**Wastewater Treatment Protects Health and Resources (WW01)** Wastewater treatment is essential to protect the public from deadly diseases and our waterways from unhealthy pollution. Find out how the process works at the world's largest advanced wastewater treatment plant.

**It's Not Sludge Anymore – It's Biosolids (WW02)** DC Water has been nationally recognized for its safe and effective use and management of the solid residue left after treating wastewater. Learn how these biosolids are recycled as a soil supplement and a source of energy.

