



At Your Service

The COVID-19 pandemic certainly caused unique challenges for all of us, but at DC Water, we are proud that the men and women of Team Blue never faulted in their commitment to provide you with high quality drinking water and other critical services. They have served with distinction and dedication throughout the public health crisis.

We are also proud of our efforts to help customers in need during the pandemic. This year we have provided \$6 million in assistance to more than 12,000 District households. That includes monthly discounts and relief for customers who have fallen behind on their bills.

Our DC Water Cares program will continue to provide that support as we move into the new fiscal year, which begins October 1, 2022. Customer assistance is one of the top priorities of the budget that was approved this summer by our Board of Directors.

The approved rates, detailed on the back, are less than previously forecasted due to DC Water's efforts to reduce costs.

The average household will see about a \$7 increase in their monthly bill.

THE BUDGET ALSO:

- Continues funding Lead Free DC, our initiative to remove all lead service lines in the District by 2030
- Expands the apprentice programs for residents to learn skills and prepare for new jobs
- Invests in critical infrastructure for drinking water treatment at the Washington Aqueduct
- Allocates additional funds to rehabilitate and replace aging water and sewer systems
- Funds green and gray infrastructure to complete the Clean Rivers Project
- Pays salaries and benefits for the 1,100 Team Blue employees who deliver vital services for the District and the region



For more information about rates and fees for FY2023 and FY2024, visit dcwater.com/rates.



Approved Average Monthly Residential Water and Sewer Bills for FY 2023†

DC Water Retail Rates*	\$86.07
Clean Rivers Impervious Area Charge	\$18.14
DC Water Customer Metering Fee**	\$7.75
DC Water Water System Replacement Fee***	\$6.30
Subtotal: DC Water Rates & Charges	\$118.26
Increase Over Prior Year	\$6.89
District of Columbia PILOT Fee ††	\$3.20
District of Columbia Right-of-Way Fee ††	\$1.03
District of Columbia Stormwater Fee ††	\$2.67
Subtotal: District of Columbia Charges	\$6.90
Total Amount Appearing on DC Water Bill	\$125.16
Increase Over Prior Year	\$7.05

CHANGES IN OTHER FEES AND CHARGES

In addition to the rates used for water and sewer services, there are also fees and charges for a variety of other services DC Water provides, including but not limited to permit reviews for new developments, fire hydrant rentals, waste disposal, manual meter readings, and returned checks.

DC Water commissioned a cost of service study in late 2021 to ensure our fees and charges cover the cost of providing these services. Based on the findings of that study, some existing fees are increasing, while others remain the same. In some cases, we are also implementing new fees for services.

To review these fees and charges, visit dcwater.com/fees-charges.

† FY 2023 is effective from October 1, 2022 †† DC Water bills and collects the PILOT, ROW, and Stormwater fees on behalf of the District. * Assumes average monthly consumption of 5.42 Ccf or 4,054 gallons. ** The DC Water Customer Metering Fee varies by meter size. The fee for 5/8" meter given here. *** The DC Water System Replacement Fee varies by meter size. The fee for 5/8" meter given here.

