FY 2018 Administrative Hearing Outcomes (through January, 2018)

The matters listed below are those on which an administrative hearing regarding a billing issue was requested. These matters do not include billing challenges resolved by customer service staff. (Where noted, "Settlement" refers to an account adjustment in the customer's favor prior to a hearing. "Account Adjusted" refers to an account adjustment in the customer's favor based on the hearing examiner's decision.)

SCHEDULED		DECISION		REASON FOR	PROTEST	
DATE	SERVICE ADDRESS	RECEIVED	DECISION RESULTS	HEARING	AMOUNT	PREMISE TYPE
1-Nov-17	13TH ST NW	1/22/2018	ACCT ADJUSTED	EST	\$521.10	RESIDENTIAL
1-Nov-17	MYRTLE AVE NE	1/22/2018	BILL IS VALID	HIGH USAGE	\$616.05	RESIDENTIAL
2-Nov-17	21ST ST SE	1/22/2018	BILL IS VALID	EST	\$1,317.25	RESIDENTIAL
2-Nov-17	QUEBEC	1/22/2018	CONTINUANCE	HIGH USAGE	\$2,311.00	RESIDENTIAL
2-Nov-17	20TH ST NE	1/22/2018	BILL IS VALID	HIGH USAGE	\$365.20	RESIDENTIAL
2-Nov-17	S ST SE	1/22/2018	BILL IS VALID	HIGH USAGE	\$1,665.14	RESIDENTIAL
7-Nov-17	DIVISION AVE NE	1/22/2018	ACCT ADJUSTED	HIGH USAGE	\$124.80	RESIDENTIAL
			NO SHOW /BILL IS			
7-Nov-17	2ND ST NW	1/22/2018	VALID	HIGH USAGE	\$358.84	RESIDENTIAL
7-Nov-17	G ST NE	1/22/2018	BILL IS VALID	HIGH USAGE	\$682.46	RESIDENTIAL
8-Nov-17	ALABAMA AVE SE	1/22/2018	BILL IS VALID	HIGH USAGE	\$2,612.29	MULTI-FAMILY
8-Nov-17	8TH ST NW	1/22/2018	SETTLEMENT	HIGH USAGE	\$791.10	RESIDENTIAL
8-Nov-17	BLADENSBURG RD NE	1/22/2018	ACCT ADJUSTED	EST		
14-Nov-17	6TH ST NE	1/22/2018	BILL IS VALID	HIGH USAGE	\$4,275.11	RESIDENTIAL
14-Nov-17	LYMAN PL NE	1/22/2018	BILL IS VALID	HIGH USAGE	\$438.77	RESIDENTIAL
14-Nov-17	C ST SE	1/22/2018	BILL IS VALID	HIGH USAGE	\$692.82	MULTI-FAMILY
15-Nov-17	38TH ST SE	1/22/2018	CONTINUANCE	HIGH USAGE	\$501.94	RESIDENTIAL
15-Nov-17	APPLETON ST NW	1/22/2018	SETTLEMENT	HIGH USAGE	\$543.21	RESIDENTIAL
			RESCHEDULED MARCH			
3-Jan-18	QUEBEC ST NW		2018	HIGH USAGE	\$2,311.00	RESIDENTIAL
3-Jan-18	GIRARD ST NW	2/28/2018	SETTLEMENT	HIGH USAGE	\$4,045.74	RESIDENTIAL
3-Jan-18	KIMI GRAY CT NE	3/5/2018	BILL IS VALID	HIGH USAGE	\$2,264.63	RESIDENTIAL
9-Jan-18	9TH ST NW	2/2/2018	ACCT ADJUSTED	HIGH USAGE	\$2,299.88	RESIDENTIAL
9-Jan-18	62ND ST NE	3/5/2018	BILL IS VALID	HIGH USAGE	\$2,218.61	RESIDENTIAL
9-Jan-18	FLORAL ST NW	3/5/2018	BILL IS VALID	HIGH USAGE	\$1,292.36	RESIDENTIAL
17-Jan-18	HAWTHORNE ST NW	1/4/2018	SETTLEMENT	HIGH USAGE	\$436.34	RESIDENTIAL
17-Jan-18	14TH ST NW A	11/22/2017	SETTLEMENT	EST TO ACTUAL	\$12,840.80	COMMERCIAL